



Network Services Contacts

Provider Network Representatives are available to assist you

Monday – Friday (8 a.m.- 5 p.m.)

Fax: 1-866-290-7718

PROVIDER NETWORK REPRESENTATIVES			
Behavioral Health			
Region	Name	Phone	Email
<ul style="list-style-type: none"> • Southeast Region • Central Territory Alpha: O-Z 	Josephine Nakai	(505) 816-4349	Josephine_Nakai@bcbsnm.com
<ul style="list-style-type: none"> • Southwest Region • Central Territory Alpha: A-C 	Freddy Bolanos	(505) 816-4058	Freddy_Bolanos@bcbsnm.com
<ul style="list-style-type: none"> • Northeast Region • Central Territory Alpha: M-N 	Nicole Wilson	(505) 816-4275	Nicole_Wilson@bcbsnm.com
<ul style="list-style-type: none"> • Northwest Region • Central Territory Alpha: D-L 	Open		
Long Term Care			
<ul style="list-style-type: none"> • Northern Region • Central Territory Alpha: J-Z 	David Hall	(505) 962-7215	David_Hall@bcbsnm.com
<ul style="list-style-type: none"> • Southern Region • Central Territory Alpha: A-I 	Open		
Physical Health			
<ul style="list-style-type: none"> • Central Territory Alpha: H • El Paso County Alpha: P-Z 	Peter Crespin	(505) 816-4057	Peter_Crespin@bcbsnm.com
<ul style="list-style-type: none"> • Central Territory Alpha: A-B • Santa Fe County Alpha: A-E • Region 5 	Liz Cordova-Martinez	(505) 816-2161	Liz_Cordova-Martinez@bcbsnm.com
<ul style="list-style-type: none"> • Central Territory Alpha: T-V • Doña Ana County Alpha: A-N • Region 2 	Lisa Goodman	(505) 816-2789	Lisa_Goodman@bcbsnm.com
<ul style="list-style-type: none"> • Central Territory Alpha: Q-S • Region 9 	Tricia MacLaughlin	(505) 816-4255	Tricia_MacLaughlin@bcbsnm.com
<ul style="list-style-type: none"> • Central Territory Alpha: W-Z • Region 6 	Jan Montoya	(505) 816-2303	Jan_Montoya@bcbsnm.com
<ul style="list-style-type: none"> • Central Territory Alpha: K-L • El Paso County Alpha: A-D • Region 7 	Greg Castillo	(505) 816-2614	Gregory_Castillo@bcbsnm.com
<ul style="list-style-type: none"> • Central Territory Alpha: D-G • Region 1 	Andrea Ewing	(505) 816-2415	Andrea_Ewing@bcbsnm.com
<ul style="list-style-type: none"> • Central Territory Alpha: N-P • Santa Fe County Alpha: F-M • Region 3 	Cristyn Rush	(505) 816-2850	Cristyn_Rush@bcbsnm.com
<ul style="list-style-type: none"> • Central Territory Alpha: I-J, M • Doña Ana County Alpha: O-Z • El Paso County Alpha: E-O 	Margie Romero	(505) 816-4203	Margie_Romero@bcbsnm.com
<ul style="list-style-type: none"> • Central Territory Alpha: C • Santa Fe County Alpha: N-Z • Region 8 	Open		

County-level maps of each region available at the end of this document.

Please contact your regional representative to reach the contract management team.



Statewide Representatives		
Services	Medical Regional Representatives	
	<ul style="list-style-type: none"> • Air Ambulance • Ambulatory Surgical Centers • Ambulatory Surgical Center (Hospital/IPA) • Audiology Providers/Hearing Aids 	<ul style="list-style-type: none"> • Community Paramedicine • Home Health (Hospital/IPA) • Imaging • Pathology • Radiology
	<ul style="list-style-type: none"> • Sleep Center Facility • Sleep Center Providers • Any Medical Provider Tied to a Hospital or IPA 	
	Long Term Care Regional Representatives	
	<ul style="list-style-type: none"> • Agency Based Community Benefit (ABCB)* • Dialysis • DME/Prosthetics/Orthotics • Genetic Laboratory 	<ul style="list-style-type: none"> • Home Health • Home Infusion • Hospice • Long Term Acute Care • Nursing Facility
<p>*ABCB services include Adult Day Health, Assisted Living, Behavior Support Consultation, Community Transition Services, Emergency Response, Employment Supports, Environmental Modifications, Home Health Aide, Nutritional Counseling, Personal Care – Consumer Directed/Consumer Delegated, Private Duty Nursing for Adults (PDN), Nursing Respite, Respite, Skilled Maintenance Therapy Services – Occupational Therapy for Adults, Physical Therapy for Adults, Speech Therapy for Adults</p>		
	Tricia MacLaughlin	Armando Betancourt (Armando.Betancourt@bcbsnm.com)
	<ul style="list-style-type: none"> • Indian Health Services (IHS), Tribes and Tribal Organizations, and Urban Indian Organizations (ITU) 	<ul style="list-style-type: none"> • VA Medical Center

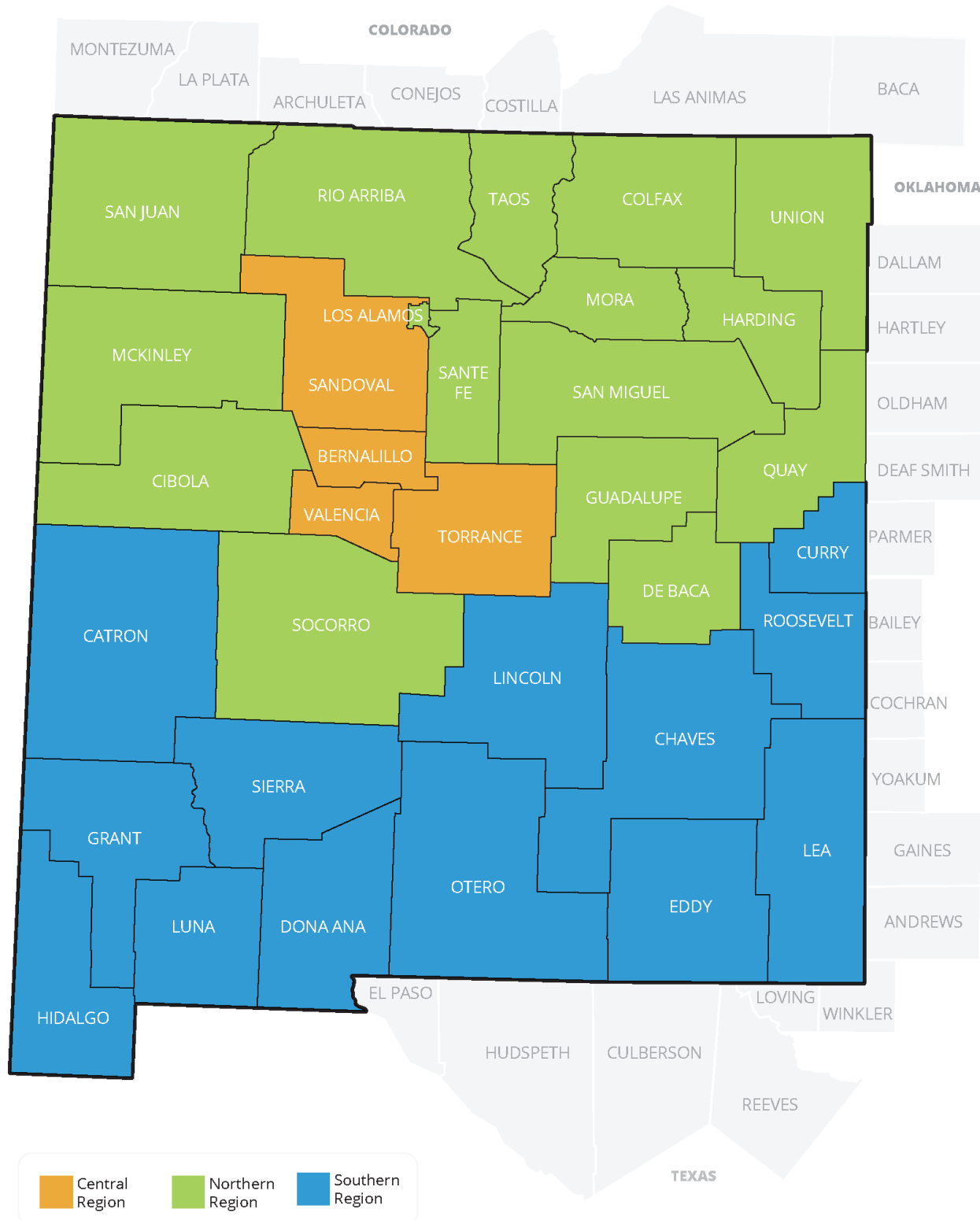




BEHAVIORAL HEALTH			
Core Service Agencies			
Open	Nicole Wilson	Freddy Bolanos	Josephine Nakai
	<ul style="list-style-type: none">• Guidance Center of Lea County• Mental Health Resources• New Mexico Solutions• Teambuilders Behavioral Health• The Life Link		<ul style="list-style-type: none">• HopeWorks



Network Representative Regions – LTC/DME



489992.0324

LONG TERM CARE/DURABLE MEDICAL EQUIPMENT PROVIDERS

Open

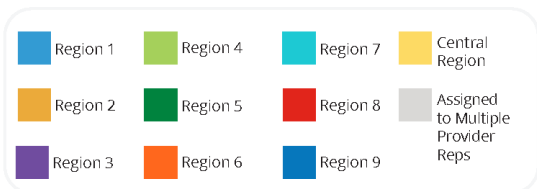
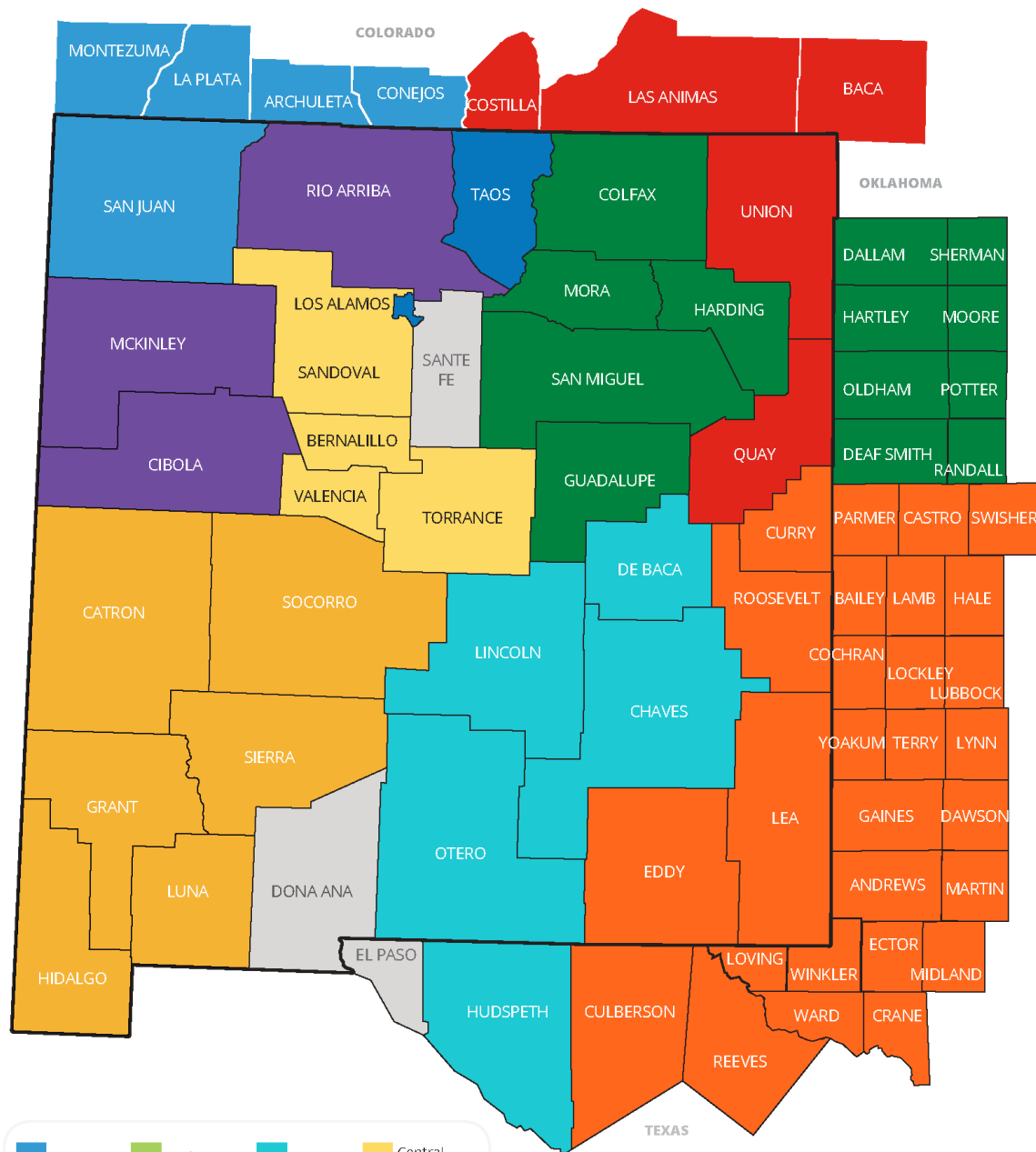
- Canyon CreekGenesis
- Good Samaritan
- LabCorp
- Life Choice Hospice of NM (Compassus)
- Quest Labs
- Tricore Labs

David Hall

- Fresenius aka BMA
- Onpointe
- Rotech



Network Representative Regions – Physical Health



487699.0324



PHYSICAL HEALTH GROUPS/HOSPITALS

Statewide Specialized Groups and Hospitals

**Peter
Crespin**

- IPA of NM

Statewide Specialized Groups and Hospitals

**Liz Cordova-
Martinez**

- Casa de Salud
- Department of Health
- Family Medicine Partners of Santa Fe PC
- HME Specialist LLC
- Lovelace/Lovelace Regional Hospital
- Southwest Medical Associates

Statewide Specialized Groups and Hospitals

**Lisa
Goodman**

- Alamogordo Imaging Center
- Desert States IPA
- Gila IPA
- Optum
- X-Ray Associates

Statewide Specialized Groups and Hospitals

**Tricia
MacLaughlin**

- After Hours Pediatrics
- Aspen Medical Group
- GCRMC
- Los Alamos PHO
- New Mexico Orthopedic
- New Mexico Oncology Hematology Consultants Ltd
- Northern NM IPA
- Omni Medical Group LLC
- St. Vincent Hospital

Statewide Specialized Groups and Hospitals

**Jan
Montoya**

- Albuquerque Ambulance
- Covenant Medical Group
- Eastern NM Medical Center
- FHLP LLC
- La Casa de Buena Salud
- Mountain View Regional Hospital
- Mountain View Surgery Center
- PHS/PMG
- Rio Grande Family Medicine
- Roswell Clinic Corp
- Southwest Integrative Health Center

Statewide Specialized Groups and Hospitals

**Andrea
Ewing**

- Albuquerque Ambulatory Eye Surgery Center
- Cibola General Hospital
- McLeod Medical Center of NM dba Duke City PCP
- Surgery Center of Santa Fe
- University of NM Health Systems

Statewide Specialized Groups and Hospitals

**Cristyn
Rush**

- Professional Flu Clinics

Statewide Specialized Groups and Hospitals

**Greg
Castillo**

- WSIPA