

**Electronic Eligibility and Benefits Tip Sheet
Facility/Institution (Type-2)**

How to use tip sheet:

To obtain the required Member Benefit Category described in Column A on the portal please select BOTH the associated the Place of Treatment (Column B) and Type of Benefits (Column C) for the benefit information requested. The inquiry is based on the provider ID (NPI) submitted. Blue Cross Blue Shield of New Mexico returns either Facility or Professional benefits, but not both.

Please Note: The rendering NPI (type 1) must be used instead of the billing NPI (type 2) to ensure accuracy of the benefit information.

Provider Benefit Information Needed (A)	Portal Drop Down Options	
	Place of Treatment / Service (B)	Type of Benefits Requested (C)
No Benefits but only Coverage/Eligibility information needed	Any Place of Treatment	General Benefits
Inpatient Hospital Services		
Allergy Testing, Inpatient	Inpatient-Hospital	Allergy Testing
Allergy Treatment, Inpatient	Inpatient-Hospital	Allergy Testing
Ambulance	Other-Unlisted Facility	Licensed Ambulance
Cardiac Rehabilitation Program, Inpatient	Inpatient-Hospital	Cardiac Rehabilitation
CAT Scan Inpatient	Inpatient-Hospital	Diagnostic Medical
Chemotherapy, Inpatient	Inpatient-Hospital	Chemotherapy
Hospice	Inpatient-Hospital, Outpatient-Home Inpatient, Home	Hospice Hospice
Inpatient Hospital	Inpatient-Hospital	Medical Care
Laboratory, Inpatient	Inpatient-Hospital	Diagnostic Medical
MRI Inpatient	Inpatient-Hospital	Diagnostic Medical
Nursing Services, Outpatient	Inpatient-Hospital, Home	Private Duty Nursing
Obstetrical Normal	Inpatient-Hospital	Maternity
Radiation Therapy, Inpatient	Inpatient	Radiation Therapy
Skilled Nursing Daily Room And Board	Inpatient-Hospital	Skilled Nursing Care
Skilled Nursing	Inpatient-Hospital	Skilled Nursing Care - Daily Room & Board
Speech Therapy, Inpatient	Inpatient-Hospital	Speech Therapy
Surgery	Inpatient	Surgical
X-Ray, Inpatient	Inpatient-Hospital	Diagnostic Medical
Outpatient Hospital Services		
Allergy Testing, Outpatient	Outpatient-Hospital	Allergy Testing
Allergy Treatment, Outpatient	Outpatient-Hospital	Allergy Testing
Cardiac Rehabilitation Program, Outpatient	Outpatient-Hospital	Cardiac Rehabilitation
Cat Scan Outpatient	Outpatient-Hospital	MRI/CAT Scan
Chemo / Radiation Therapy	Hospital - Outpatient	Radiation Therapy
Coordinated Home Care	Home	Home Health Care
Diagnostic Lab	Hospital-Outpatient	Diagnostic Lab
Diagnostic Medical Procedure, Outpatient	Outpatient-Hospital	Diagnostic Medical
Diagnostic Xray	Hospital-Outpatient	Diagnostic X-Ray
Durable Medical Equipment	Hospital-Outpatient, Home Hospital-Outpatient, Home	Durable Medical Equipment Purchase Durable Medical Equipment Rental
Emergency Medical Care Emergency Room Services	Outpatient-Hospital, Emergency Room - Hospital	Emergency Services
Emergency Room	Hospital-Outpatient, Emergency Room - Hospital	Hospital - Outpatient
Functional Occupational Therapy, Outpatient	Outpatient-Hospital	Occupational Therapy
Hearing Test, Outpatient	Outpatient-Hospital	Audiology Exam
Hospice	Inpatient-Hospital, Outpatient-Home	Hospice
Hospital Visit	Outpatient-Hospital	Hospital - Outpatient
Immunizations, Outpatient	Outpatient-Hospital Outpatient-Hospital	Well Baby Care Immunizations
Laboratory, Outpatient	Outpatient-Hospital	Diagnostic Medical
Malignant Chemotherapy, Outpatient	Outpatient-Hospital	Chemotherapy
MRI Outpatient	Outpatient-Hospital	MRI/CAT Scan
Physical/Mechano-Therapy, Outpatient	Outpatient-Hospital	Physical Medicine
Preventive Care	Outpatient-Hospital	Routine Physical
Routine Diagnostic Medical Procedure	Outpatient-Hospital	Routine Physical
Routine Laboratory Test	Outpatient-Hospital	Routine Physical
Routine Mammogram	Outpatient-Hospital	Routine Physical
Routine Pap Smear	Outpatient-Hospital	Routine Physical
Routine Vision Exam	Outpatient-Hospital Outpatient-Hospital	Vision (Optometry) Routine Exam
Routine Xray Test	Outpatient-Hospital	Routine Physical
Speech Therapy, Outpatient	Outpatient-Hospital	Speech Therapy
Surgery	Outpatient-Hospital	Hospital - Ambulatory Surgical
X-Ray, Outpatient	Outpatient-Hospital	Diagnostic Medical
Behavioral Health Services		
Day Psychiatric Room And Board	Inpatient-Hospital	Psychiatric - Inpatient
	Inpatient-Hospital	Psychiatric - Outpatient
	Outpatient-Hospital	Psychiatric - Inpatient
	Outpatient-Hospital	Psychiatric - Outpatient
	Outpatient-Hospital	Substance Abuse
Day/Night Psychiatric Room And Board	Inpatient-Hospital	Substance Abuse
Family Counseling Adult, Outpatient	Outpatient-Hospital	Substance Abuse
Family Counseling Child, Outpatient	Outpatient-Hospital	Substance Abuse
Group Psychotherapy, Inpatient	Inpatient-Hospital	Psychotherapy
	Inpatient-Hospital	Substance Abuse
Group Psychotherapy, Outpatient	Outpatient-Hospital	Psychotherapy
	Outpatient-Hospital	Substance Abuse
Individual Psychotherapy, Inpatient	Inpatient-Hospital	General Benefits
	Inpatient-Hospital	Psychotherapy
	Inpatient-Hospital	Substance Abuse

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	Place of Treatment / Service (B)	Type of Benefits Requested (C)
Individual Psychotherapy, Outpatient	Outpatient-Hospital	Psychotherapy
	Outpatient-Hospital	Substance Abuse
Night Psychiatric Room And Board	Inpatient-Hospital	Psychiatric - Inpatient
	Inpatient-Hospital	Psychiatric - Outpatient
Partial Hospitalization (Intensive)	Inpatient-Hospital	Substance Abuse
	Inpatient-Hospital	Psychiatric - Inpatient
	Inpatient-Hospital	Psychiatric - Outpatient
	Outpatient-Hospital	Psychiatric - Inpatient
	Outpatient-Hospital	Psychiatric - Outpatient
	Outpatient-Hospital	Substance Abuse
Psychological Testing, Inpatient	Inpatient-Hospital	Substance Abuse
Psychological Testing, Outpatient	Outpatient-Hospital	Substance Abuse
Residential Treatment Facility	Inpatient-Hospital	Substance Abuse
	Inpatient-Hospital	Psychotherapy
	Inpatient-Hospital	Psychiatric - Inpatient
Shock Therapy, Inpatient	Inpatient-Hospital	Psychotherapy
	Inpatient-Hospital	Psychiatric - Inpatient
	Inpatient-Hospital	Substance Abuse
Shock Therapy, Outpatient	Outpatient-Hospital	Psychotherapy
	Outpatient-Hospital	Psychiatric - Outpatient
	Outpatient-Hospital	Substance Abuse
Substance Abuse, Inpatient	Inpatient-Hospital	Substance Abuse
Substance Abuse, Outpatient	Outpatient-Hospital	Substance Abuse

**The services listed below are not available but are future enhancements. Please contact Provider Customer Service to inquire about these services:
1-800-451-0287**

Accupuncture Treatment, Inpatient	Inpatient-Hospital	Acupuncture
Blood	Inpatient	Blood Charges
Dialysis, Inpatient	Inpatient-Hospital	Dialysis
Inhalation Therapy, Inpatient	Inpatient-Hospital	Inhalation Therapy
Orthotics/Prosthetics, Inpatient	Inpatient-Hospital	Prosthetic Device
Sterilization, Inpatient	Inpatient-Hospital	Family Planning
Therapeutic Abortion, Inpatient	Inpatient-Hospital	Abortion
Transplant	Inpatient-Hospital	Transplants
Accupuncture Treatment, Outpatient	Outpatient-Hospital	Acupuncture
Air Ambulance Base Rate	Other-Unlisted Facility	Air Transportation
Blood	Hospital - Outpatient	Blood Charges
Contraceptive Drugs - Oral - Brand Name	Outpatient-Hospital	Family Planning
Dialysis, Outpatient	Outpatient-Hospital	Dialysis
Elective Abortion, Outpatient	Outpatient-Hospital	Abortion
Emergency Room	Hospital - Outpatient, Emergency Room - Hospital	Hospital
	Hospital - Outpatient, Office, Emergency Room - Hospital	Hospital - Emergency Accident
	Hospital - Outpatient, Office, Emergency Room - Hospital	Hospital - Emergency Medical
Emergency Room Services, Outpatient	Outpatient-Hospital, Emergency Room - Hospital	Emergency Services
Hospital Visit	Outpatient	Hospital
Inhalation Therapy, Outpatient	Outpatient-Hospital	Inhalation Therapy
Orthotics, Outpatient	Outpatient-Hospital	Prosthetic Device
Special Medical Visits, Outpatient	Outpatient-Hospital	Prosthetic Device
Sterilization, Outpatient	Outpatient-Hospital	Family Planning
Surgery	Hospital - Outpatient	Ambulatory Service Center Facility
Therapeutic Abortion, Outpatient	Outpatient-Hospital	Abortion
Transplant	Outpatient-Hospital	Transplants
Daily Room And Board	Inpatient-Hospital	Psychiatric
Day Psychiatric Room And Board	Inpatient-Hospital	Alcoholism
	Inpatient-Hospital	Drug Addiction
	Inpatient-Hospital	Psychiatric - Room and Board
	Inpatient-Hospital	Partial Hospitalization (Psychiatric)
	Inpatient-Hospital	Day Care (Psychiatric)
Family Counseling Adult, Outpatient	Outpatient-Hospital	Psychiatric
Family Counseling Child, Outpatient	Outpatient-Hospital	Psychiatric
Group Psychotherapy, Inpatient	Inpatient-Hospital	Psychiatric
Group Psychotherapy, Outpatient	Outpatient-Hospital	Psychiatric
Individual Psychotherapy, Inpatient	Inpatient-Hospital	Psychiatric
Individual Psychotherapy, Outpatient	Outpatient-Hospital	Psychiatric
Mental Hlth / Psychiatric	Inpatient	Hospital
	Hospital - Outpatient	Hospital
Psychological Testing, Inpatient	Inpatient-Hospital	Psychiatric
Psychological Testing, Outpatient	Inpatient-Hospital	Psychiatric
Substance Abuse, Inpatient	Inpatient-Hospital	Alcoholism
	Inpatient-Hospital	Drug Addiction
Substance Abuse, Outpatient	Outpatient-Hospital	Alcoholism
	Outpatient-Hospital	Drug Addiction