

Blue Cross and Blue Shield of New Mexico IVR Benefit Collection Sheet

The following information is necessary to navigate through our IVR

NPI # or Federal Tax ID#	<input type="text"/>	Name of Patient	<input type="text"/>
Patient ID #	<input type="text"/>	Type of Service	<input type="text"/>
Patient Group #	<input type="text"/>	Place of Treatment	<input type="text"/>
Patient Date of Birth	<input type="text"/>	Date of Call	<input type="text"/>

The below boxes are in the order the IVR will give the information

Patient Effective Date	<input type="text"/>
Pre-existing Waiting Period	<input type="text"/>
Alpha Prefix	<input type="text"/>
Co-Pay	<input type="text"/>
Individual Deductible	<input type="text"/> <small>Circle one Calendar Year</small>
Individual Deductible Met	<input type="text"/> <small>Contract Year</small>
Family Deductible	<input type="text"/> <small>Calendar Year</small>
Family Deductible Met	<input type="text"/> <small>Contract Year</small>
Payable Amount (Coinsurance)	<input type="text"/>
Individual Out of Pocket	<input type="text"/> <small>Includes Ded.</small>
Individual Out of Pocket Met	<input type="text"/> <small>Excludes Ded.</small>
Family Out of Pocket	<input type="text"/> <small>Includes Ded.</small>
Family Out of Pocket Met	<input type="text"/> <small>Excludes Ded.</small>
Individual Maximum	<input type="text"/>
Individual Maximum Met	<input type="text"/>
Lifetime Maximum	<input type="text"/>
Lifetime Maximum Met	<input type="text"/>
Timely Filing	<input type="text"/>
(if applicable) Prenotification	<input type="text"/>
Confirmation Number	<input type="text"/>

Notes

If you need assistance in navigating the IVR, please visit us on our website <http://www.bcbsnm.com/provider/ivr.htm>

Please be advised that a quote of eligibility and benefits is not a guarantee of payment. All benefits are subject to eligibility, medical necessity, and the terms, conditions, limitations and exclusions of the patient's health benefit plan at the time the services are rendered. Please note newborn dependents not listed on the membership file may have benefits available.