

Blue Cross and Blue Shield of New Mexico IVR Benefit Collection Sheet

The following information is necessary to navigate through our IVR

NPI # or Federal Tax ID#		Name of Patient	
Patient ID #		Type of Service	
Patient Group #		Place of Treatment	
Patient Date of Birth		Date of Call	

The below boxes are in the order the IVR will give the information

Patient Effective Date		
Pre-existing Waiting Period		
Alpha Prefix		
Co-Pay		
Individual Deductible		Circle one
		Calendar Year
Individual Deductible Met		Contract Year
		Calendar Year
Family Deductible		Contract Year
		Calendar Year
Family Deductible Met		Calendar Year
		Contract Year
Payable Amount (Coinsurance)		
Individual Out of Pocket		Includes Ded.
		Excludes Ded.
Individual Out of Pocket Met		Includes Ded.
		Excludes Ded.
Family Out of Pocket		Includes Ded.
		Excludes Ded.
Family Out of Pocket Met		Includes Ded.
		Excludes Ded.
Individual Maximum		
Individual Maximum Met		
Lifetime Maximum		
Lifetime Maximum Met		
Timely Filing		
(if applicable) Prenotification		
Confirmation Number		

Notes

If you need assistance in navigating the IVR, please
visit us on our website
<http://www.bcbsnm.com/provider/ivr.htm>

Please be advised that a quote of eligibility and benefits is not a guarantee of payment. All benefits are subject to eligibility, medical necessity, and the terms, conditions, limitations and exclusions of the patient's health benefit plan at the time the services are rendered. Please note newborn dependents not listed on the membership file may have benefits available.