



Vision Coverage for Groups

Blue Cross and Blue Shield of New Mexico (BCBSNM) provides vision care coverage through a contractual agreement with Davis Vision®. We offer two plans, **Premier** and **Preferred**, designed to provide the most requested vision benefits for your employees. Please see a vision plan benefit summary for more coverage details.



What you want from a vision plan	What BCBSNM vision plans deliver
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<p>Real choices</p>	<p>Employers can choose the vision plan that's best for their employees: the Premier or the Preferred plan. Members can choose any frame available at the provider's location, and providers have the choice of prescribing any product based on the member's needs.</p>
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<p>High-quality products, services, and providers</p>	<p>Members have access to high-quality products and are not limited to specific brands or manufacturers. Providers are credentialed according to National Committee for Quality Assurance (NCQA) standards and monitored through a quality assurance program.</p>
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<p>Generous benefits</p>	<p>BCBSNM vision plans provide benefits for eye exams, a wide range of name brand and fashion frames and lenses, many different contact lens options, and discounts on laser vision correction. Both Premier and Preferred plans feature a \$10 copayment for an eye exam from an in-network provider.</p>
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<p>Balanced network</p>	<p>Members have access to more than 380 providers at more than 150 locations in New Mexico and to more than 30,000 providers at more than 15,000 locations nationwide. The network includes many independent ophthalmologists, optometrists, and opticians.</p>
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<p>Additional discounts</p>	<p>BCBSNM members receive a discount on items not covered by the plan, and will receive 20 percent off frames and 15 percent off contact lenses when received from in-network providers.</p>
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<p>Customer service</p>	<p>BCBSNM members receive customer service through the Customer Care Center accessible by a toll-free phone number: 1-877-393-2393. Hours: Monday through Friday 6 a.m. to 9 p.m., Saturday 7 a.m. to 2 p.m., and Sunday 10 a.m. to 2 p.m. MT.</p>
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The relationship between Blue Cross and Blue Shield of New Mexico and Davis Vision is solely that of independent contractors.

Frequently Asked Questions

Premier and Preferred Vision Care Plans



What vision services are covered?

The vision care plans provide benefits for eye exams, a wide range of name brand and fashion frames and lenses, many different contact lens options, and discounts on laser vision correction. Depending on the vision care plan you choose—**Premier** or **Preferred**—members make copayments or receive discounts. The vision care benefits are provided through a contractual agreement with Davis Vision.

What are the limitations for choosing an eye care professional?

Members may select a licensed provider of their choice and do not need a referral. Members greatly limit their out-of-pocket costs and have more benefits when they visit Davis Vision providers. The Davis Vision network includes more than 380 providers at more than 150 locations in New Mexico and more than 30,000 providers at more than 15,000 locations nationwide. The network includes Eyemasters® and many independent ophthalmologists, optometrists, and opticians.

What are the advantages of using an in-network provider?

Members have greater coverage and pay less out of their pockets when they use in-network providers. For most services, members pay a copayment or pay the discounted amount for services or materials. If members use out-of-network providers, some of the services are not covered. For covered services from out-of-network providers, members pay the full amount and then file a claim for reimbursement of the covered amount.

Note: Not all BCBSNM network providers are Davis Vision network providers. Providers must be Davis Vision contracted providers to qualify as in-network providers under these vision plans.

How do members locate Davis Vision contracted providers?

Members can visit the Davis Vision website, davisvision.com, select *Members*, and log in or register to find a network provider.

How do the vision care plans work?

Members make an appointment with the provider of their choice. At the doctor's office, members present their BCBSNM ID cards and make a \$10 copayment for vision exams from in-network providers. For vision exams from out-of-network providers, the **Premier** and **Preferred** vision coverage plans pay the first \$35 and the member pays the balance. Under the **Premier Plan** members pay a \$25 copay for spectacle lenses; there is no applicable copay for frames or contact lenses. Under the **Preferred Plan** all materials are available at a discounted fee. The member may choose any frame available in the provider's office. Some services or types of materials are not covered if they are received from an out-of-network provider.

Do the vision plans cover LASIK?

Yes, both the **Premier** and **Preferred** vision plans offer discounts on traditional and custom LASIK with contracted providers. There is no discount for LASIK or photorefractive keratectomy (PRK) if received from an out-of-network provider. To find a participating LASIK provider, members may call 1-877-393-2393.

Who provides customer service for members?

Davis Vision provides customer service and support toll-free at 1-877-393-2393, Monday through Friday, 6 a.m. to 9 p.m.; Saturday, 7 a.m. to 2 p.m.; and Sunday, 10 a.m. to 2 p.m. MT. For information on health plan benefits, enrollment, termination, and eligibility questions, members may call the BCBSNM Customer Service number on the back of their BCBSNM member ID cards.

For more information about the Premier or Preferred Vision Care Plans, contact your broker or your BCBSNM Sales Representative:
(505) 837-8787 in Albuquerque or toll-free at 1-800-672-9700.