

Vision Coverage for Groups



Blue Cross and Blue Shield of New Mexico

Blue Cross and Blue Shield of New Mexico (BCBSNM) provides vision care coverage through contractual agreement with Davis Vision®. We offer two plans, **Premier** and **Preferred**, designed to provide the most requested vision benefits for your employees. Please see a vision plan benefit summary for more coverage details.

What you want from a vision plan

What BCBSNM vision plans deliver

Real choices

Employers can choose the vision plan that's best for their employees: the **Premier** or the **Preferred** plan. Members can choose any frame available at the provider's location, and providers have the choice of prescribing any product based on the member's needs.

High quality products, services, and providers

Members have access to high quality products and are not limited to specific brands or manufacturers. Providers are credentialed according to National Committee for Quality Assurance (NCQA) standards and monitored through a quality assurance program.

Generous benefits

BCBSNM vision plans provide benefits for eye exams, a wide range of name brand and fashion frames and lenses, many different contact lens options, and discounts on laser vision correction. Both **Premier** and **Preferred** plans feature a \$10 copayment for an eye exam from an in-network provider.

Balanced network

Members have access to more than 353 providers at 165 locations in New Mexico and to more than 20,605 providers at 14,172 locations nationwide. The network includes many independent ophthalmologists, optometrists, and opticians.

Additional discounts

BCBSNM members receive a discount on items not covered by the plan, and will receive 20 percent off frames and 15 percent off contact lenses when received from in-network providers.

Customer service

BCBSNM members receive customer service through the Customer Care Center accessible by a toll-free phone number: 1-877-393-2393. Hours: Monday through Friday 6 a.m. to 9 p.m., Saturday 7 a.m. to 2 p.m., and Sunday 10 a.m. to 2 p.m., mountain time.

The relationship between Blue Cross and Blue Shield of New Mexico and Davis Vision is solely that of independent contractors.

A Division of Health Care Service Corporation, a Mutual Legal Reserve Company,
an Independent Licensee of the Blue Cross and Blue Shield Association.

Frequently Asked Questions

Premier and Preferred Vision Care Plans



What vision services are covered?

The vision care plans provide benefits for eye exams, a wide range of name brand and fashion frames and lenses, many different contact lens options, and discounts on laser vision correction. Depending on the vision care plan you choose – **Premier** or **Preferred** – members make copayments or receive discounts. The vision care benefits are provided through a contractual agreement with Davis Vision®.

What are the limitations for choosing an eye care professional?

Members may select a licensed provider of their choice and do not need a referral. Members greatly limit their out-of-pocket costs and have more benefits when they visit Davis Vision providers. The Davis Vision network includes more than 353 providers at 165 locations in New Mexico and more than 20,605 providers at 14,172 locations nationwide. The network includes Eyemasters® and many independent ophthalmologists, optometrists, and opticians.

What are the advantages of using an in-network provider?

Members have greater coverage and pay less out of their pocket when they use in-network providers. For most services, members pay a copayment or pay the discounted amount for services or materials. If members use an out-of-network provider, some of the services are not covered. For covered services from an out-of-network provider, members pay the full amount and then file a claim for reimbursement of the covered amount.

Note: Not all BCBSNM network providers are Davis Vision network providers; providers must be a Davis Vision contracted provider to qualify as an in-network provider under these vision plans.

How do members locate Davis Vision contracted providers?

You can visit our website, **bcbnsnm.com**, to locate contracted providers in New Mexico or anywhere in the U.S.

How do the vision care plans work?

Members make an appointment with the provider of their choice. At the doctor's office, members present their BCBSNM or HMONM ID card. Members make a \$10 copayment for a vision exam from an in-network provider. For a vision exam from an out-of-network provider, the **Premier** and **Preferred** vision coverage plans pay the first \$35 and the member pays the balance. Under the **Premier Plan** members pay a \$25 copay for spectacle lenses; there is no applicable copay for frames or contact lenses. Under the **Preferred Plan** all materials are available at a discounted fee. The member may choose any frame available in the provider's office. Some services or types of materials are not covered if they are received from an out-of-network provider.

Do the vision plans cover Lasik?

Yes, both the **Premier** and **Preferred** vision plans cover 15 percent off the retail cost of Lasik or PRK. There is no coverage for Lasik or PRK if received from an out-of-network provider. To find a participating Lasik provider, members may call 1-877-393-2393.

Who provides customer service for members?

Davis Vision provides customer service and support toll-free at 1-877-393-2393, Monday through Friday, 6 a.m. to 9 p.m.; Saturday, 7 a.m. to 2 p.m.; and Sunday, 10 a.m. to 2 p.m. mountain time. For information on health plan benefits, enrollment, termination, and eligibility questions, members may call the BCBSNM Customer Service number on the back of their BCBSNM member ID card.

For more information about the Premier or Preferred Vision Care Plans, contact your Broker or your BCBSNM Sales Representative: (505) 837-8787 in Albuquerque or toll-free 1-800-672-9700.