



BlueCross BlueShield of New Mexico

Dear (Member name),

You may have noticed an advertisement in your local paper recently about the terminated agreement between Covenant Medical Group (CMG) physicians and Blue Cross and Blue Shield of Texas. We are pleased to notify you that an agreement has now been reached between Blue Cross and Blue Shield of Texas and Covenant Health Systems.

As you may know, Blue Cross and Blue Shield of New Mexico (BCBSNM) utilizes this contract in order to obtain network benefits and discounts on behalf of our members through the Blue Card Program. This agreement means that our BCBSNM PPO members will once again be able to see CMG physicians as in-network physicians as of December 1, 2007 and will continue to have access to health care at all Covenant Hospitals, Covenant Rural Health Clinics, as well as the CMG physicians practicing in New Mexico.

We are pleased to offer a comprehensive network of over 8,000 providers within the state. However, we understand that some of our members in eastern New Mexico find it easier to utilize health care providers in the Lubbock, Texas area, so we are happy that we can announce that an agreement has been reached with the Covenant Medical Group Physicians and the Joe Arrington Cancer Center Physicians.

We remain committed to partnering with physicians and hospitals to provide access to affordable, quality health care, as we are a collaborative partner seeking solutions to joint concerns with physicians, hospitals and other providers for your health care needs.

If you have any questions about your coverage, feel free to call the Customer Service phone number printed on the back of your membership card or visit our website www.bcbsnm.com.