BlueCross BlueShield of New Mexico

Request to Amend Protected Health Information (PHI)

By law an individual has the right to amend his or her PHI in the Designated Record Set(s) that Blue Cross and Blue Shield of New Mexico or its Business Associates maintain, as well as to request an amendment to your Protected Health Information (PHI). **If you need assistance completing the form, please contact the Customer Service number listed on the back of your Member Identification Card.**

WHEN COMPLETED AND SIGNED PLEASE MAIL TO: **Blue Cross and Blue Shield of New Mexico**
P.O. Box 805106
Chicago, IL 60680-4112

Section A: The individual for whom amendment is being requested. Please complete the following:

Name | **Group #** | **Identification\Subscriber #**

Social Security Number | **Date of Birth**

Address | **City** | **State** | **ZIP**

Area Code & Telephone Number | **E-mail address (if available)**

Section B: Please place an "X" in the box next to the records you are requesting be amended, include specific dates:

Enrollment Records	From:	To:	Claim Records	From:	To:
☐ Application/Underwriting/Attending Physician Statement Record			☐ Medical		
			☐ Dental		
☐ Premium Payment/Billing History (if applicable)			☐ Prescription Drugs		
			☐ Vision		
			☐ Mental Health		

Please state the reason(s) you feel these records should be amended:

Section C: Please list the name(s) and address(es) of individuals to notify should we agree to make the amendment.

Name | **Name**

Address | **Address**

City, State, ZIP | **City, State, ZIP**

Section D: Signature – This document must be signed by the individual, parent of minor child or the individual's Personal Representative.

I request that Blue Cross and Blue Shield of New Mexico amend my PHI as specified in Section B above. I understand that I can only sign on behalf of a minor child under the age of 18, unless there is proof of legal guardianship.

Signature | **Date: month/day/year**

Section E: If Section D is signed by a Personal Representative, please complete the information below:

If you are signing as a Power of Attorney, Legal Guardian, Executor or Administrator, please attach a copy of the Legal documents. You do **NOT** have to attach copies of these documents if they are already on file with Blue Cross and Blue Shield of New Mexico.

Personal Representative's Name | **Relationship to Individual**

Personal Representative's Address | **City** | **State** | **ZIP**

Personal Representative's Area Code & Telephone Number | **Personal Representative's E-mail address (if available)**

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