

# National Committee For Quality Assurance (NCQA) Accreditation



For the second time in a row, effective August 12, 2005, Blue Cross and Blue Shield of New Mexico received a "Full Accreditation" status for its BlueChoice PPO plans by the National Committee for Quality Assurance (NCQA).

NCQA is an independent, not-for-profit organization dedicated to measuring the quality of America's health care. The NCQA Accreditation provides purchasers and consumers with an unprecedented ability to evaluate the quality of different health plans along a variety of important dimensions, and to make their health plan decisions based on demonstrated value rather than simply on cost.

NCQA Accreditation criteria include:

- **Access and Service** – Do health plan members have access to the care and services they need?
- **Qualified Providers** – Does the health plan assess each doctor's qualifications and what health plan members say about its providers?
- **Staying Healthy** – Does the health plan help members maintain good health and detect illness early?
- **Getting Better** – How well does the health plan care for members when they become sick?
- **Living with Illness** – How well does the health plan care for members when they have chronic conditions?



**Blue Cross and Blue Shield  
of New Mexico**