



Network Management Contacts and Related Service Areas

PROVIDER SERVICE REPRESENTATIVES This team handles general questions regarding contracting & provider education	PROFESSIONAL CONTRACTING Including Allied Health Practitioners
<p>Our Provider Service Reps are available to assist you Monday – Friday, 8 a.m. to 5 p.m.</p> <p>General department telephone numbers: (505) 837-8800, or toll-free at 1-800-567-8540</p> <p>Our direct fax numbers: (505) 816-2688, or toll-free at 1-866-290-7718</p>	<p>CENTRAL REGION</p> <p>Network Contract Rep – Michelle Quintero Telephone: (505) 816-2158 E-mail: michelle_quintero@bcbsnm.com</p> <p>Lead Provider Rep – Liz Martinez Telephone: (505) 816-2161 E-mail: liz_cordova-martinez@bcbsnm.com</p>
HOSPITAL CONTRACTING Including Acute Care, Behavioral Health, and Specialty Hospitals	SOUTHERN REGION
<p>Network Contract Rep – Mike Nelson Telephone: (505) 816-2139 E-mail: michael_j_nelson@bcbsnm.com</p> <p>Lead Provider Rep – Gina Gutierrez Telephone: (505) 816-2156 E-mail: gina_gutierrez@bcbsnm.com</p>	<p>SE Region (Includes Harding/Union Counties): Network Contract Rep – Jill Billingsley Telephone: (505) 816-2143 E-mail: jill_billingsley@bcbsnm.com</p> <p>SW Region: Network Contract Rep - Karen Burgess Telephone: (505) 816-2282 E-mail: karen_burgess@bcbsnm.com</p> <p>Lead Provider Rep – Jan Montoya Telephone: (505) 816-2303 E-mail: jan_montoya@bcbsnm.com</p>
GOVERNMENT CONTRACTING Medicaid & Medicare Advantage	NORTHERN REGION
<p>Blue Medicare PPOsm Network Contract Rep – Cathie Rowland-Robert Telephone: (505) 816-2132 E-mail: cathie_rowland-robert@bcbsnm.com</p> <p>BlueSaludsm Network Contract Rep – Angela Sanchez-Caldwell Telephone: (505) 816-2038 E-mail: angela_sanchez-caldwell@bcbsnm.com</p>	<p>NW Region: Network Contract Rep – JoAnn Ireland Telephone: (505) 816-2159 E-mail: joann_ireland@bcbsnm.com</p> <p>NE Region: Network Contract Rep – Joyce Hamblet Telephone: (505) 816-2146 E-mail: joyce_hamblet@bcbsnm.com</p> <p>Lead Provider Rep – Gina Gutierrez Telephone: (505) 816-2156 E-mail: gina_gutierrez@bcbsnm.com</p>
ANCILLARY CONTRACTING	
<p>Network Contract Rep – Rick Bogle Telephone: (505) 816-2145 E-mail: rick_bogle@bcbsnm.com</p> <p>Lead Provider Rep – Jan Montoya Telephone: (505) 816-2303 E-mail: jan_montoya@bcbsnm.com</p>	