



Availity Provider Training Webinars – January, 2010

The following is a list of available training webinars and dates that Availity® will be offering to their **participating providers** during January, 2010. Availity **participating providers** can enroll in any of these webinars by simply logging into the secure Availity Portal and selecting **FREE TRAINING** from any page.

Please see the brief descriptions of each training session provided below the table. If you have any questions on the topics below or just want to learn more about Availity, please enroll in a training session today.

Day	Date	Time MT	Title
Tues.	01/12/10	11:00	Professional (CMS1500) Web Claim Submission & Inquiry
Wed.	01/13/10	9:00	EDI Training for Availity EDI Submitters
Wed.	01/13/10	1:30	CareCollect:Process Patient Payments
Thurs.	01/14/10	9:00	Primary Access Administrator (PAA) Training
Thurs.	01/14/10	12:00	CarePrescribe: Availity's ePrescribing Solution
Wed.	01/20/10	11:30	Facility (UB04) Web Claims Submission & Inquiry
Thurs.	01/21/10	12:00	Non-Florida Providers - Eligibility & Benefits Inquiry
Fri.	01/22/10	12:00	Availity 101: An Introduction to Availity for New Users
Fri.	01/29/10	12:00	Claim Research Tool

Plan to attend all webinars using a computer and telephone.

Authorizations and Referrals Training – Learn how to submit referral and authorization requests and inquiries using the Availity Health Care Services Review and inquiry features. This training is approximately 60 minutes.

CareProfile: Electronic Health Records – Availity CareProfile provides clinically-relevant information to consider at the point of patient care. This consolidated, electronic view of patients' health care services across providers and participating health plans helps improve patient safety and eliminate duplicate medical procedures, aids in reducing unnecessary services, and can protect against fraud. This webinar is approximately 60 minutes.

Professional (CMS1500) Web Claim Submission & Inquiry – Is your office still submitting CMS-1500 paper claims? If yes, this training is for you. Learn how to use Availity's free web claim submission forms to quickly submit a real-time, electronic claim or encounter to multiple payers. Also learn how to use the Claim Status Inquiry feature to view claim status and adjudication information. *(Please note: This training is for non-EDI submitters.)*

EDI Training for Availity EDI Submitters – Availity’s claims clearinghouse connects to more than 1,300 commercial and government health plans in Availity’s Health Information Network. Attend this training for an overview of Availity’s electronic data interchange (EDI) clearinghouse services. Also learn how to submit EDI batches using Availity’s Send and Receive EDI Files functionality, how to interpret EDI reports, set your EDI reporting preferences, and use the Availity Dashboard. This webinar is approximately 90 minutes.

CareCollect – Attend this session to learn more about Availity's CareCollect, an efficiency tool designed to provide payment processing improvements to your practice -- where and when you need them the most! This webinar is approximately 60 minutes.

Primary Access Administrator Training – This training is essential for your organization's Primary Access Administrator (PAA). Learn how to perform the account administration functions, such as registering new users, assigning business functions to users, and more.

CarePrescribe: Availity's ePrescribing Solution – Learn how your prescribing physicians and agents can electronically write and send new prescriptions and renewals for free directly to a patient’s pharmacy of choice with Availity CarePrescribe, powered by Prematics™. This webinar provides registration and desktop application training. This webinar is approximately 60 minutes.

Facility (UB04) Web Claims Submission & Inquiry – Is your office still submitting UB-92/UB-04 paper claims? If yes, this training is for you. Learn how to use Availity's free web claim submission forms to quickly submit a real-time, electronic claim or encounter. Also learn how to use the Claim Status Inquiry feature to view claim status and adjudication information. (*Please note: This training is for non-EDI submitters.*) This webinar is approximately 60 minutes.

Non-Florida Providers - Eligibility & Benefits Inquiry – For non-Florida providers, learn how to submit eligibility and benefits inquiries and navigate the results returned by the payer. The Eligibility and Benefits Inquiry feature allows you to verify eligibility for a patient and confirm the benefits covered under the member's contract. Also learn how other Availity products integrate with the Eligibility & Benefits feature, including CareCollect and CareRead. This webinar is approximately 75 minutes.

Availity 101: An Introduction to Availity for New Users – Are you new to using Availity? Do you want to learn more about navigation and tips? Join this introductory webinar to learn more.

Claim Research Tool – Attend this session to learn how Availity's Claim Research Tool (CRT) can save you money, improve your accounts receivable, and allow you to work more efficiently. The CRT helps you manage account receivables by viewing the statuses of multiple claims in one view for a particular date or date range. This webinar is approximately 60 minutes.

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Availity is solely responsible for scheduling of the sessions and all requirements related to the Webinars. If you have questions regarding these Webinars, please contact Availity Client Services at (800) AVAILITY (282-4548) Monday through Friday from 6 a.m. to 5 p.m. MT

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