



Electronic Transactions – 2011 Holiday Schedule Reminders

Although it is possible for providers to receive Electronic Funds Transfer (EFT), Electronic Remittance Advice (ERA) and Electronic Payment Summary (EPS), as well as transmit Electronic Media Claims (EMCs) and retrieve payment reports at almost any time during the year, **it is important to keep in mind that corporate and legal banking holidays may cause delays in EFT, ERA/EPS and EMC processing.**

- The BCBSNM Electronic Data Interchange (EDI) system is available Monday through Sunday, 24 hours a day, seven days a week.
- BCBSNM will be closed on “Holiday Observed” dates. Claims will not be processed on “Holiday Observed” dates.*
- Claims transmitted during the holidays will be processed the following business day.**
- Legal banking holidays will add a day to the normal EFT schedule, with the EFT payment becoming available the next business day after the file is sent to the bank.
- Payment reports, such as ERA and EPS, for claims processed on a business day following an observed holiday will be available for retrieval the next business day.

HOLIDAY NAME	CALENDAR DATE	BCBSNM HOLIDAY OBSERVED DATE	LEGAL BANKING HOLIDAY OBSERVED DATE
Martin Luther King Jr. Day	Monday, Jan. 17	Monday, Jan. 17	Monday, Jan. 17
President’s Day	Monday, Feb. 21	(Not Observed)	Monday, Feb. 21
Memorial Day	Monday, May 30	Monday, May 30	Monday, May 30
Independence Day	Monday, July 4	Monday, July 4	Monday, July 4
Labor Day	Monday, Sept. 5	Monday, Sept. 5	Monday, Sept. 5
Columbus Day	Monday, Oct. 10	(Not Observed)	Monday, Oct. 10
Veteran’s Day	Friday, Nov. 11	(Not Observed)	Friday, Nov. 11
Thanksgiving	Thursday, Nov. 24	Thursday, Nov. 24 & Friday, Nov. 25	Thursday, Nov. 24
Christmas Holiday	Sunday, Dec. 25	Monday, Dec. 26	Monday, Dec. 26
New Year’s Holiday	Sunday, Jan. 1, 2012	Monday, Jan. 2, 2012	Monday, Jan. 2, 2012

*The BCBSNM Corporate Holiday Schedule is subject to change.

**Customers will receive EMC real-time reports on the day of transmission. For the Availity® holiday schedule, please visit their website at www.availity.com, or contact Availity Client Services at (800) AVAILITY (282-4548).

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