



## **Blue Cross and Blue Shield of New Mexico**

### **Blue Cross and Blue Shield of New Mexico Secondary to Medicare Claims Alert**

Blue Cross and Blue Shield of New Mexico is experiencing an issue with electronic claims submitted when we are secondary to Medicare claims. It appears this problem may have started mid to late December 2008.

If you are receiving the denial message on your Provider Claim Summary (PCS), Electronic Payment Summary (EPS), or Electronic Remittance Advice (ERA) requiring Medicare information, please do not resubmit these claims electronically until this issue has been resolved. We will inform you as soon as a resolution becomes available.

Note: This does not affect Medicare Crossover claims received from Global Health Incorporated (GHI), Medicare's clearinghouse.