



**Blue Cross and Blue Shield  
of New Mexico**

## **Paperless Transactions are Gaining Popularity**

While promoting the benefits of environmentally friendly business practices, BCBSNM has been encouraging providers to enroll in our Electronic Funds Transfer (EFT), Electronic Remittance Advice (ERA) and Electronic Payment Summary (EPS) programs. Since January 2009, we have seen a 204 percent increase of enrollments as compared to total enrollments for 2008.

## **Say Good-bye to Your Paper Provider Claim Summary...**

One of the benefits of enrolling for the Electronic Remittance Advice (ERA) is that you automatically receive the Electronic Payment Summary (EPS). The EPS contains the same information as the paper Provider Claim Summary (PCS). The advantage of going paperless is that you receive your payment information sooner, and it is easier to archive.

- **New ERA/EPS enrollees** will continue to receive their paper PCS for 30 days after they start receiving their ERA and EPS files. This 30-day transition period is designed to help providers make a gradual switch from paper to electronic files. When the transition period ends, the PCS will be discontinued and providers will receive only the EPS going forward.
- **If you enrolled for ERA/EPS directly or through your clearinghouse/billing agent more than a month ago**, you may have continued to receive both the ERA and the PCS in your office for longer than 30 days. *Please be advised that your PCS will now be discontinued. Going forward, you will receive **only** the EPS.*

## **Join in the Movement – Go electronic!**

Your colleagues are enjoying quicker access to their funds, lower security risks and easier retrieval of archived data. Do you want to take advantage of the same opportunities? Find out how by visiting the [Electronic Commerce section](#) of our Web site where you can access the enrollment forms and view answers to Frequently Asked Questions about EFT, ERA and EPS.

If you need additional assistance, please contact our Electronic Commerce Center at (800) 746-4614.