



## **Institutional and Professional Electronic Claim Submitters**

Blue Cross Blue Shield of New Mexico (BCBSNM) will be performing an internal system upgrade. This Institutional and Professional Claims upgrade will take place this weekend December 5-6, 2009.

The enhancement allows for the implementation of the new Document Control Number (DCN) or Claim Number format, which is assigned by BCBSNM, to include a combination of 17 alpha and numeric characters, with the alpha character appearing within the 11th through 15th positions of the number sequence. This DCN/Claim number sequence will appear on your Delayed Payer Report (DPR), Electronic Remittance Advice (ERA), Electronic Payment Summary (EPS) as well as your Provider Claim Summary (PCS).

This upgrade may possibly cause your Delayed Payer Reports (DPR) to be deferred anywhere between 24-48 hours for this weekend implementation only.

We apologize for any inconvenience this may cause you.