

## NMPSIA Designated Service Unit at Blue Cross and Blue Shield of New Mexico

**Mailing Address:**

Attn: NMPSIA DSU  
Blue Cross and Blue Shield of New Mexico  
P.O. Box 27630  
Albuquerque, NM 87125-7630

**Physical Address:**

Blue Cross and Blue Shield of New Mexico  
4373 Alexander NE  
Albuquerque, NM 87107

**Customer Service:**

1-888-966-7742  
Monday – Friday, 6 a.m. – 8 p.m. (MT)  
Weekends & Holidays, 8 a.m. – 5 p.m. (MT)  
Closed Thanksgiving and Christmas.

**Health Services:**

1-800-325-8334  
Monday – Friday, 8 a.m. – 8 p.m. (MT)

**Fax number:**

1-505-816-4333

**Website:** [www.bcbsnm.com/nmpsia](http://www.bcbsnm.com/nmpsia)

## Medco<sup>®</sup>

**Customer Service:**

1-800-498-4904

**Website:**

[www.medcohealth.com](http://www.medcohealth.com)

## Davis Vision<sup>®</sup>

**Customer Service:**

1-800-999-5431

**Website:**

[www.davisvision.com](http://www.davisvision.com)

## United Concordia

**Customer Service:**

1-888-898-0370

**Website:**

[www.ucci.com](http://www.ucci.com)

## Mesa Mental Health

**Mailing Addresses:**

Mesa Mental Health  
P.O. Box 92165  
Albuquerque, NM 87199-2165  
(Claim submission only)

Mesa Mental Health  
P.O. Box 90607  
Albuquerque, NM 87199-0607  
(Written inquiries only)

**Customer Service:**

1-800-583-6372

## *NMPSIA Contact Information*

### Eligibility Office

**Note:** Prior to contacting your eligibility office, please contact your Benefit Specialist at your school location.

**Mailing Address:** ERISA Administrative Services, Inc.  
P.O. Box 9054  
Santa Fe, NM 87504

**Phone Number:** 1-800-233-3164 or 505-988-4974

**Fax Number:** 1-505-988-8943

**E-mail:** [mquintana@cserisa.com](mailto:mquintana@cserisa.com)

### NMPSIA Home Office

**Note:** Prior to contacting the NMPSIA Home Office, please contact your Benefit Specialist at your school location or BCBSNM Customer Service.

**Mailing/Physical Address:** New Mexico Public Schools Insurance Authority  
410 Old Taos Highway  
Santa Fe, NM 87501

**Phone Number:** 1-800-548-3724 or 505-988-2736

**Fax Number:** 1-505-983-8670

**Website:** [www.nmpsia.state.nm.us](http://www.nmpsia.state.nm.us)