

NMPSIA Designated Service Unit at Blue Cross and Blue Shield of New Mexico

Mailing Address:

Attn: NMPSIA DSU
Blue Cross and Blue Shield of New Mexico
P.O. Box 27630
Albuquerque, NM 87125-7630

Physical Address:

Blue Cross and Blue Shield of New Mexico
4373 Alexander NE
Albuquerque, NM 87107

Customer Service:

1-888-966-7742
Monday – Friday, 6 a.m. – 8 p.m. (MT)
Weekends & Holidays, 8 a.m. – 5 p.m. (MT)
Closed Thanksgiving and Christmas.

Health Services:

1-800-325-8334
Monday – Friday, 8 a.m. – 8 p.m. (MT)

Fax number:

1-505-816-4333

Website: www.bcbsnm.com/nmpsia

Medco[®]

Customer Service:

1-800-498-4904

Website:

www.medcohealth.com

Davis Vision[®]

Customer Service:

1-800-999-5431

Website:

www.davisvision.com

United Concordia

Customer Service:

1-888-898-0370

Website:

www.ucci.com

Mesa Mental Health

Mailing Addresses:

Mesa Mental Health
P.O. Box 92165
Albuquerque, NM 87199-2165
(Claim submission only)

Mesa Mental Health
P.O. Box 90607
Albuquerque, NM 87199-0607
(Written inquiries only)

Customer Service:

1-800-583-6372

NMPSIA Contact Information

Eligibility Office

Note: Prior to contacting your eligibility office, please contact your Benefit Specialist at your school location.

Mailing Address: ERISA Administrative Services, Inc.
P.O. Box 9054
Santa Fe, NM 87504

Phone Number: 1-800-233-3164 or 505-988-4974

Fax Number: 1-505-988-8943

E-mail: mquintana@cserisa.com

NMPSIA Home Office

Note: Prior to contacting the NMPSIA Home Office, please contact your Benefit Specialist at your school location or BCBSNM Customer Service.

Mailing/Physical Address: New Mexico Public Schools Insurance Authority
410 Old Taos Highway
Santa Fe, NM 87501

Phone Number: 1-800-548-3724 or 505-988-2736

Fax Number: 1-505-983-8670

Website: www.nmpsia.state.nm.us