

## PrimeMail® Delivers

No more waiting at the pharmacy —  
have your prescriptions delivered right to you.

PrimeMail, the mail-service pharmacy trusted by your health plan, delivers your maintenance or long-term medications right where you want them. No driving to the pharmacy. No waiting for your prescriptions to be filled.

### Savings

- Save up to 33% on prescriptions\*; this puts money back in your pocket

### Convenience

- Prescriptions delivered to the address of your choice
- Medications ordered your way — online, over the phone or through the mail
- Up to 90-day supply of medication at one time
- Plain-labeled packaging protects your privacy

### Service

- Notification through e-mail or over the phone — your choice — when your order is received and when your prescriptions are sent
- Member service agents available 24/7
- Licensed, U.S.-based pharmacists available seven days a week
- Refill reminder notification
- Free regular delivery

Learn how to get started today →

\* Savings estimate based on common mail-service benefit designs



Getting started

is easy!

## Order your prescriptions online or through the mail. Choose the option you like best!



### Online

- Visit **www.bcbsnm.com/member** (Blue Access® for Members)
- Transition your prescriptions from a retail pharmacy to mail
  - » Fill out the online form and PrimeMail will take care of the rest
  - » Expect your medications in five to eight business days after PrimeMail receives approval from your prescriber



### Through the mail

- Talk to your doctor
  - » Ask for a prescription for a 90-day supply of each of your maintenance medications
  - » Ask for a prescription for a 14-day supply to fill at a retail pharmacy for immediate use if needed
- Complete the PrimeMail order form
  - » Find PrimeMail forms at **www.bcbsnm/member.com** OR call PrimeMail at **877.357.7463**
  - » Mail your prescription, completed order form and payment to PrimeMail
  - » Expect your medications in five to eight business days after PrimeMail receives your order

## Refills are easy

Refill dates are shown on each prescription label, and PrimeMail will remind you when a refill is due. You have several options to order prescription refills. Choose the option that best suits you.



### Online

Visit **www.bcbsnm.com** to refill a prescription or renew an expired prescription



### Over the phone

Call the automated PrimeMail refill system at **877.357.7463**



### Through the mail

Complete and mail in the prescription refill form sent with your order

## Questions?

To learn more about PrimeMail, visit our easy-to-use website at **www.bcbsnm.com** or call PrimeMail at **877.357.7463**, 24 hours a day, seven days a week

Blue Cross and Blue Shield of New Mexico (BCBSNM) is a Division of HealthCare Service Corporation, a Mutual Legal Reserve Company, an Independent Licensee of the Blue Cross and Blue Shield Association.

PrimeMail is a mail-service pharmacy owned and operated by Prime Therapeutics. BCBSNM contracts with Prime Therapeutics to provide pharmacy benefit management and mail-service pharmacy services. In addition, contracting pharmacies are contracted through Prime Therapeutics. The relationship between BCBSNM and contracting pharmacies is that of independent contractors. BCBSNM, as well as several other independent Blue Cross and Blue Shield Plans, has an ownership interest in Prime Therapeutics.

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