



BlueCross BlueShield of New Mexico

Let us help you choose the health insurance plan that fits your needs

Call 855-371-1212, visit bcbsnm.com

or contact an independent Blue Cross and Blue Shield
of New Mexico broker to get a quote today.



Life is Full of Important Choices.

Some choices require more thought than others. When it comes to health insurance, it is important to make the right choice.

Blue Cross and Blue Shield of New Mexico (BCBSNM) has been around for more than 70 years*, and the Cross and Shield have come to represent one of the most experienced health care coverage organizations in the state and the nation. We know health insurance, and have been the right choice for generations of people in New Mexico.

Some of the benefits of selecting a health insurance plan from BCBSNM include:

- Choose from many doctors and hospitals
- Prescription drug coverage, including a mail order program
- Coverage for many preventive care services**
- Mental health and substance use disorder benefits and services
- Choice of deductibles
- Health and wellness programs included with every insurance plan
- Convenient member-only website offering tools to help you manage your coverage

Notice Regarding Your Benefits

To obtain information on covered and non-covered benefits, go to bcbsnm.com, contact your authorized independent Blue Cross and Blue Shield of New Mexico broker or call our toll-free Sales Center telephone number at 855-371-1212.

* Blue Cross and Blue Shield of New Mexico was founded in 1940.

** Not all preventive services are covered at 100%. Refer to the Outline of Coverage for benefit details.

You will not be discriminated against for coverage under this policy based on your race, color, national origin, disability, age, sex, gender identity or sexual orientation.

Make the Right Choice

Discover why so many people in New Mexico rely on Blue Cross and Blue Shield of New Mexico. Visit bcbsnm.com to learn more.

How Does the Health Care Law Affect Me?

The health care law has expanded health insurance with more benefits for more people and more affordable coverage for many. A key goal of the law is to give many Americans who have been uninsured a way to get health insurance.

What impact does the health care law have on you?

If you have health insurance...

If you buy your own insurance or have insurance with an employer or government agency, you may not experience changes. But you may have access to some benefits that the law puts in place, like free preventive screenings and the ability to continue to insure your adult children up to age 26.

If you do not have health insurance...

The health care law provides options for many individuals and families to get coverage who have not had, or could not afford health insurance.

There are health insurance plans that offer coverage to people with existing health problems. There also is help to pay health insurance premiums for those who qualify.

Three critical parts of the health care law

Guaranteed Coverage:

Means that you are able to have a health insurance plan regardless of health conditions when you apply for it, during an open or special enrollment.

Cost Assistance:

If you've been worried about paying for health insurance, you may be able to get help. Tax credits and monetary assistance help eligible people pay for health insurance when they buy coverage through the New Mexico Health Insurance Exchange.

The Individual Mandate:

Requires most Americans to have health insurance. Failure to have coverage may result in a penalty you will pay on your federal income tax return.



The Health Insurance Marketplace — An Easier Way to Shop for Insurance

The health care law has created an easier way to compare, shop and buy health insurance coverage.

What is the Health Insurance Exchange?

The Health Insurance Exchange is a way for you to compare benefit packages and prices. You can learn if you are eligible for a government program, and you can find out if you qualify for help paying for the coverage you choose. You can apply online, or you can apply for coverage over the phone or by submitting a paper application.

What if insurance is too expensive for me?

Certain individuals and families will be able to get a tax credit that lowers their monthly premium. You may also qualify for lower out-of-pocket costs to help cover expenses like deductibles, copays and coinsurance.

You can see what your premium, deductible and out-of-pocket costs will be before you make a decision to enroll.

Where can I purchase health insurance?

While most people are required to purchase health insurance, you do have the option of buying it on the Exchange or directly from the insurance provider.

You may go directly to bcbsnm.com and browse all eligible BCBSNM products. You can also work with an independent broker if you prefer. While tax credits apply only to plans offered through the Exchange, you may buy an Exchange plan directly from us. Get more information at bcbsnm.com and use our tax credit estimator to see an estimate of what assistance you may qualify for.

What if I already have an Exchange plan?

If you're happy with your current plan and want to keep it — and your income or household size haven't changed — you don't need to do anything. The Exchange will auto-enroll you in the same plan for 2015.

If your income or household size have changed, you'll need to report that to the Exchange so you get the right premium tax credit. If you don't update this information, you'll get the same premium tax credit you got in 2014. If your income has gone up or your household size changes and you don't report these changes to the Exchange, you may owe money at the end of 2015 when you file your tax return.

A photograph of a woman and a young girl smiling and looking upwards, set against a background of green foliage. The woman has long dark hair and is wearing a light-colored top. The girl has blonde hair and is also smiling. The image is partially obscured by a blue text box on the left and a small blue square with the number 3 in the bottom left corner.

You can learn more about the Affordable Care Act and how it affects you by visiting bcbsnm.com.

Health Insurance Plans to Fit Every Budget

Whether you choose your health insurance on the New Mexico Health Insurance Exchange or elsewhere, you have many options to find the one that works for you.

What are the different levels of insurance plans?

We have three levels of health care plans available — bronze, silver and gold. All plans have similar benefits, and all include essential health benefits. Where they differ is on how the costs of the benefits are applied.

Bronze	Has the lowest monthly premium, but also could have the highest out-of-pocket costs.
Silver	This level has slightly higher monthly premiums than bronze, but also richer benefits.
Gold	This is the highest level offered by BCBSNM, with both the highest premium but also the richest benefits.

Please refer to the plan comparison chart included with these materials for more information on each plan.

Is an HSA* (Health Savings Account) right for you?

An HSA is a tax-advantaged, individually owned savings account that you can access to cover a wide range of qualified medical expenses, when funded. These expenses may generally include your annual deductible and, if applicable, any out-of-pocket cost sharing for covered services. For many people, using an HSA is an effective way to manage the costs of health care. Not all plans are HSA compatible — visit bcbsnm.com for more information.

Notice: Certain individuals who receive cost-sharing reductions under their benefit plan that have the effect of reducing the deductible below the federal government's minimum deductible may not be eligible to contribute to a Health Savings Account. Please consult your tax advisor for further information.

All of our insurance plans include prescription drug coverage

As a BCBSNM member, you enjoy:

Cost savings: Your benefits are based on a list of preferred drugs on our Preferred Drug List. You pay less out-of-pocket when you choose medications from this list. Talk to your doctor about what is right for you.

Convenience: You can use your benefits at a broad network of contracting pharmacies. Just show your member ID card at the pharmacy to use your benefits.

Time savings: Maintenance medications are those drugs you may take on a regular basis. You can have up to a 90-day supply of these medications delivered directly to you through PrimeMail®.

Online resources: You can search the Preferred Drug List, find a pharmacy, see your claims and get an estimate of your cost for a medication 24/7 at bcbsnm.com.

Each plan has different benefits, so be sure to choose the one that fits your needs. Visit bcbsnm.com for more information.

* As a reminder, Health Savings Accounts (HSA) have tax and legal ramifications. Blue Cross and Blue Shield of New Mexico does not provide legal or tax advice and nothing herein should be construed as legal or tax advice. These materials, and any tax-related statements in them, are not intended or written to be used, and cannot be used or relied on for the purpose of avoiding tax penalties. Tax related statements, if any, may have been written in connection with the promotion or marketing of the transaction(s) or matter(s) addressed by these materials. You should seek advice based on your particular circumstances from an independent tax advisor regarding tax consequences of specific health insurance plans or products.

Choices to Fit Your Needs, Lifestyle and Budget

Blue Cross and Blue Shield of New Mexico gives you choices to make sure your coverage fits you. Learn more about any of the options below by visiting bcbsnm.com or contacting your licensed broker.

Find the choice that is right for you

Choose the right individual health insurance plan for you and your family. Compare our plans to find the coverage you need at the cost that works for you and your family.

Find the doctor you want

No matter which BCBSNM insurance plan you select, you'll have many providers to choose from. And with a large percentage of New Mexico doctors and hospitals participating in our networks, chances are very good that your current health care providers are included.

Options for children

BCBSNM offers insurance plans that will cover your children, even if you don't need coverage yourself. Learn more at bcbsnm.com.

Blue Security PPOSM

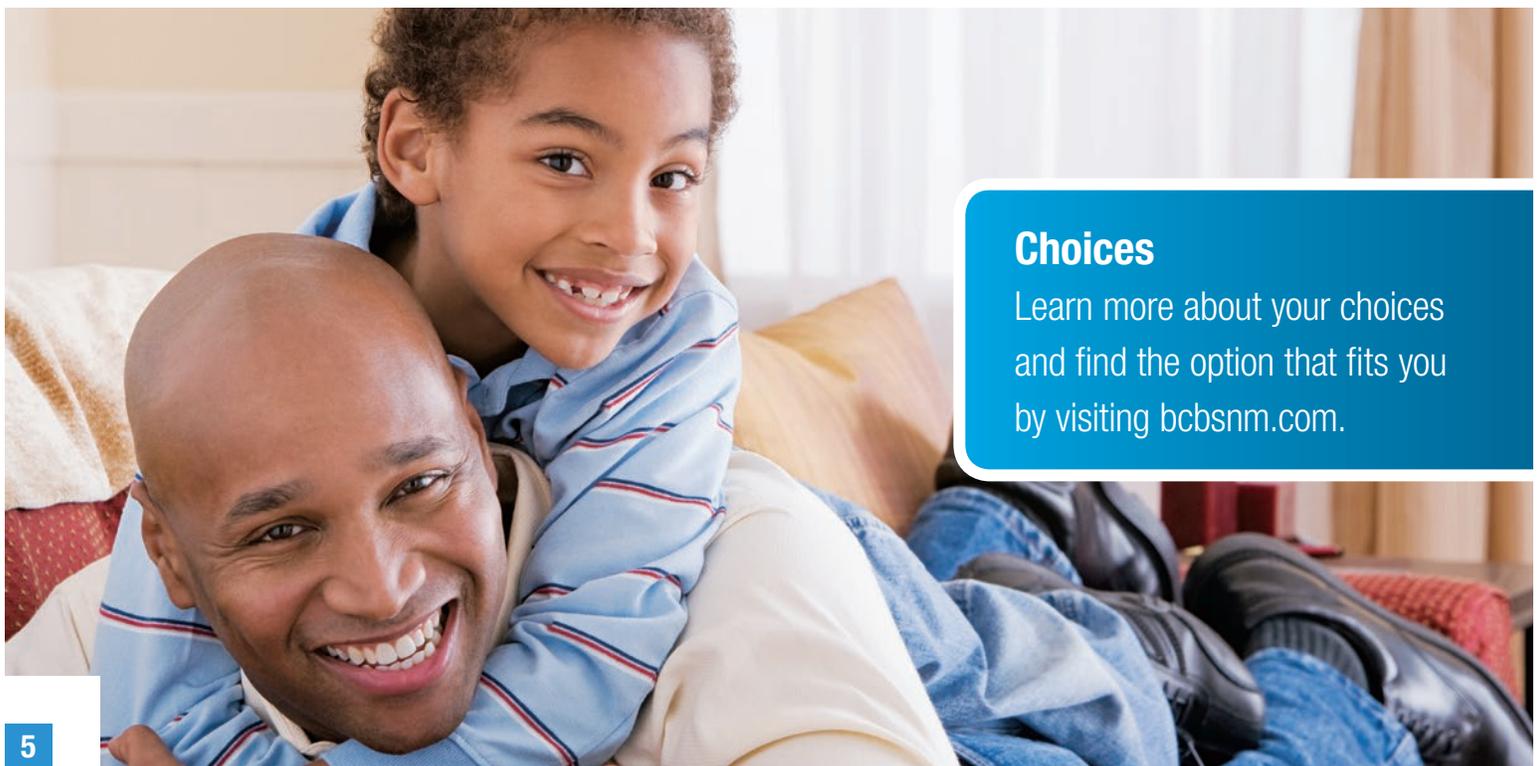
Catastrophic health care plans are available for people under 30 and some low-income people. These plans have a lower premium than other health plans, but have high deductibles. They are meant to serve as a "safety net" to cover large medical costs in case of a serious illness or injury. There are

restrictions as to who may get this plan, so visit bcbsnm.com to learn more about Blue Security PPO.

BlueCare DentalSM

BCBSNM has options to provide you and your family with dental coverage in addition to your health insurance. Our dental plans offer various levels of coverage for cleanings, sealants, space maintainers and bridges, as well as oral surgery and other dental services.

For more information on dental plans visit bcbsnm.com or call 855-371-1212.



Choices

Learn more about your choices and find the option that fits you by visiting bcbsnm.com.

Get More than Just Health Insurance

At Blue Cross and Blue Shield of New Mexico, we are concerned about your wellness, and our goal is to help you live a better and healthier life. We work hard to provide our members with innovative, cost-efficient and helpful tools to manage their health.

We offer programs to help you manage your account and stay healthier

Blue Access for MembersSM (BAM)

is a special website where you can find more about your policy, see if claims have been settled, sign up for alerts about claim activity, print a temporary ID card, view up to 18 months of claims history, and more.

24/7 Nurseline is a free service where registered nurses listen to your health concerns and give you common health information and tips.

Provider Finder[®] Quickly find your nearest doctor, hospital, or clinic with this easy-to-use online tool.

Blue Access MobileSM Use your mobile phone to find a doctor, hospital or urgent care facility, view ID cards, see your benefit information, and get helpful tips to stay healthy.

BlueCard[®] gives you protection as you travel across the country and around the world.

Blue Care Connection[®] gives you the right support to make the most of your physical and behavioral health care benefits and help control your health issues.

Blue365[®] is our member discount program, offering you discounts on things like exercise equipment, health club and gym memberships, weight loss programs, stop smoking programs, health products and more.

Utilizing health care services that work for you

To help ensure the appropriate use of medical services, we provide utilization management and case management services. Information regarding services that require preauthorization, how to preauthorize and any additional costs that may come from failure-to-preauthorize is made available on bcbsnm.com or by calling the toll-free Customer Service telephone number. You do not need a referral before seeking care from any specialist that participates in your HMO plan. However, make sure any specialists you visit are in your network. Providers that are not in your HMO's network will not be covered except in very limited circumstances. In addition, female members can receive specialized care from an OB/GYN from the same network as the PCP without a referral.

Provider network limitations and exclusions

When you choose BCBSNM, you will have the choice of selecting either a PPO or HMO plan. Each plan has its own provider network, so it is important that you choose the plan with the provider network that fits your needs.

Networks vary, and may not include every doctor or hospital, so it is important to research your plan's network. An HMO requires that you select a primary care physician or PCP to help coordinate your health care.

With an HMO, unless it is an emergency, if you use a doctor or hospital that is not in your network you will be responsible for the full cost of the care provided. If you have a PPO plan, you can receive care from a doctor or hospital outside your network, but your out-of-pocket costs will be higher than from providers in your network.

Join the many New Mexicans who rely on us

You Can Count on Us

- Choose an insurance plan that fits your specific needs
- Select copays and deductibles that fit your budget
- Have access to a wide choice of doctors, hospitals and health care facilities
- Have the option of selecting an insurance plan that includes preventive doctor visits and prescription drug, hospitalization and emergency care coverage
- Depend on a company that has more than 70 years of experience*, covering generation after generation of families

Enroll today

- Call us toll-free at 855-371-1212
- Visit us on the Web at bcbsnm.com
- Contact your authorized independent Blue Cross and Blue Shield of New Mexico broker

* Blue Cross and Blue Shield of New Mexico was founded in 1940.

Blue Cross and Blue Shield of New Mexico is a Qualified Health Plan issuer in the New Mexico Health Insurance Exchange.

Blue Cross and Blue Shield of New Mexico, a Division of Health Care Service Corporation, a Mutual Legal Reserve Company, an Independent Licensee of the Blue Cross and Blue Shield Association