

SONM Designated Service Unit at Blue Cross and Blue Shield of New Mexico

Mailing Address:

Attn: SONM DSU
Blue Cross and Blue Shield of New Mexico
P.O. Box 27630
Albuquerque, NM 87125-7630

Physical Address:

Blue Cross and Blue Shield of New Mexico
4373 Alexander NE
Albuquerque, NM 87107

Customer Service:

1-877-994-2583
Monday – Friday, 6 a.m. – 8 p.m. (MT)
Weekends & Holidays, 8 a.m. – 5 p.m. (MT)
Closed Thanksgiving and Christmas.

Health Services:

1-800-325-8334
Monday – Friday, 8 a.m. – 8 p.m. (MT)

Fax number:

1-505-816-4333

Website: www.bcbsnm.com/sonm

Medco®

Customer Service:

1-800-743-1720

Website:

www.medcohealth.com

VSP

Customer Service:

1-800-877-7195

Website:

www.vsp.com

Delta Dental

Customer Service:

1-877-395-9420

Website:

www.deltadentalnm.com

Mesa Mental Health

Mailing Addresses:

Mesa Mental Health
P.O. Box 92165
Albuquerque, NM 87199-2165
(Claim submission only)

Mesa Mental Health
P.O. Box 90607
Albuquerque, NM 87199-0607
(Written inquiries only)

Customer Service:

1-800-583-6372

State of New Mexico General Services Department of the Risk Management Division

Note: Prior to contacting the State of New Mexico General Services Department of the Risk Management Division, please contact your Benefit Specialist at your location or BCBSNM Customer Service.

Mailing/Physical Address: 1100 St. Francis Drive, Room #2073
P.O. Box 6850
Santa Fe, NM 87502

Phone Number: 1-877-301-8041

Fax Number: 1-505-827-2843

Website: www.state.nm.us/gsd/rmd