



EMPLOYER INFORMATION FOR SUBMITTING A LIFE CLAIM



DearbornCaresSM

Advance Payment of the Life Insurance Benefit

DearbornCares provides an advance payment of up to a total of \$50,000 in 48 hours* to help cover their immediate expenses, such as funeral costs and medical bills.

- ▲ Pays up to a total of \$50,000 of Employer-Paid Basic Life insurance benefits
- ▲ Applies to claims with 1, 2 or 3 named beneficiaries
- ▲ Available for covered employees and retirees

The Death Certificate is NOT REQUIRED for the advance payment.

Please complete Part 1 of the Life Insurance Claim Form in its entirety and include the Beneficiary Designation. Any remaining information in the checklist below must be submitted to us in order to complete the claim and receive the full payment.

*Pays up to a total of \$50,000 to beneficiaries (maximum 3) of employer-paid basic life insurance benefits in 48 hours of confirmation of eligibility. The advance payment is either distributed to 1 beneficiary or divided up between 2 or 3 beneficiaries, as designated by the insured.

TPA Groups are not eligible for the DearbornCares program. This information is only a product highlight. DearbornCares has exclusions and limitations.

Employer Checklist for Submitting a Life Claim:

The employer/administrator must complete the claim form as indicated and send attachments mentioned below. We will advise you if further documentation is necessary to complete the claim process.

Please submit the following documentation:

- Life Claim Form**
Part 1 – Completed by the Employer/Administrator
Part 2 – Completed by the Beneficiary(ies)
Part 3 – Authorization for Release of Information to be completed by a beneficiary
- Enrollment Form**, including any beneficiary changes (original, photocopy or screen print)
- Certified copy of the Official Death Certificate** (for total coverages over \$500,000, we require an original Certified Death Certificate with a seal)
- Payroll Records** verifying the insured's annual earnings at the time of death (if the benefits are based on salary)
- If any portion of coverage is paid for by the insured, proof of payroll deduction.

For Accidental Death Benefits, provide the following:

- Official, completed police report
- Proof of seat belt/airbag use, if applicable
- Newspaper clipping(s) of accident, if applicable
- Coroner's report, findings and/or toxicology report

Return completed form to:

**Blue Cross and Blue Shield of New Mexico (BCBSNM)
Attn: Life Claims Department • P.O. Box 7070 • Downers Grove, IL 60515**



Part 1: To be completed by Employer/Administrator

Employer/Group Information
Group Name:
Subsidiary Name:
Group Address:
Name and Title of Authorized Representative:
Phone:
Preferred Communication: [] Email [] Phone

Employee Information
Last Name:
Street:
City:
Phone:
Employee SSN / ID:
Date of Hire:
Annual Salary:
Employee's Date of Last Premium Contribution:

Deceased Information (If other than employee)
[] Spouse [] Dependent Child
Last Name:
Birth date:
Full-Time Student: [] Yes [] No
Was He/She Incapacitated and Reliant on the Employee for Financial Support: [] Yes [] No

Be sure to include the Beneficiary Designation when submitting the Claim Form.

Insurance Information
Basic Life: \$
Supplemental/Voluntary Life: \$
Basic AD&D: \$
Supplemental/Voluntary AD&D: \$
Is the death due to an accident? [] Yes (please complete the section below) [] No
Additional AD&D benefits being applied for: (Please consult your certificate for additional benefits included with your coverage. All benefits may not apply)
[] Seat Belt [] Repatriation [] Coma [] Common Disaster [] Campus Violence
[] Airbag [] Day Care [] In the Line of Duty [] Public Conveyance [] Other
[] Education [] Spouse Training [] Felonious Assault [] Brain Damage

I certify that I have read this document and the information is accurate and complete. I understand that any person who knowingly files a statement of claim containing any false or misleading information may be subject to criminal and civil penalties.

Signature of Authorized Employer/Plan Representative
Date

Return completed form to:
Blue Cross and Blue Shield of New Mexico
Attn: Life Claims Department • P.O. Box 7070 • Downers Grove, IL 60515



Part 2: To be completed by Beneficiary

If there is more than one beneficiary, each must complete a separate form. See Important Information below if beneficiary is a minor.

Beneficiary Information table with fields: Last Name, First, Middle, Maiden Name, Birth Date, SSN / ID, Street, City, State, Zip, Phone Number, Email, Relationship to Deceased.

Deceased Information table with fields: Last Name, First, Middle, SSN / ID, Group Number/Name.

IRS Certification section containing text: 'Are you a U.S. Citizen: Yes No, IRS Form W-8 is required...' and 'Under penalty of perjury, I certify that: 1. The number shown on this form is my correct Social Security/Taxpayer Identification number; and 2. I am not subject to backup withholding because: (a) I am exempt from backup withholding, or (b) I have not been notified by the Internal Revenue Service (IRS) that I am subject to backup withholding as a result of a failure to report all interest or dividends, or (c) the IRS notified me that I am no longer subject to backup withholding; and 3. I am a U.S. citizen or other U.S. person.' and 'Certification Instructions'.

Be sure to include a certified copy of the Death Certificate for claims over \$500,000.

I certify that I have read this document and the information is accurate and complete. I understand that any person who knowingly files a statement of claim containing any false or misleading information may be subject to criminal and civil penalties.

Signature of Beneficiary and Date fields.

IMPORTANT INFORMATION section with text: 'If the Beneficiary is: a. A minor, an estate or incompetent to handle financial matters: provide an original court order appointing a legal representative or guardian to handle the financial affairs of the minor, the estate, or the incompetent. b. Deceased: provide proof of death, a copy of the final certified death certificate, and documentation of the secondary beneficiary. c. A trust: provide documentation verifying existence of the trust, documentation that the trust has been named the beneficiary, and the tax identification number of the trust. Each beneficiary must complete and sign the Beneficiary/Claimant Statement'



Part 3: Authorization for Release of Information

(We will require a separate authorization for release of psychotherapy notes.)

I (the undersigned) authorize _____ physician, medical professional, pharmacist or other provider of health care services, hospital, clinic, other medical or medically related facility; coroner's office; insurance or reinsurance company; government agency; department of labor; law enforcement or public safety department; group policyholder; employer; or policy or benefit plan administrator to release information from the records of:

Form with fields: Deceased Last Name, First, Middle, SSN / ID, Group Number/Name

I certify that I have read this document and the information is accurate and complete. I understand that any person who knowingly files a statement of claim containing any false or misleading information may be subject to criminal and civil penalties.

Empty signature line for Beneficiary

Signature of Beneficiary

Date

IMPORTANT INFORMATION

Claimant/Insured Information to be released:

- Data or records regarding medical history, treatment, prescriptions, consultations, autopsy... Any information regarding insurance coverage... Accident report... Information to be released to: Blue Cross and Blue Shield of New Mexico... I understand that refusal to sign this Authorization may result in the denial of benefits... I understand the information used or disclosed may be subject to re-disclosure...

- I understand the information obtained by use of this Authorization will be used by BCBSNM... To its reinsurer, or other persons or organizations performing business or legal services... As may be required by law; or As I further authorize... I understand that I may revoke this Authorization in writing at any time... A photocopy of this Authorization is to be considered as valid as the original... I understand I am entitled to receive a copy of this signed Authorization.

Empty signature line for Claimant or Legal Representative

Signature (Claimant or Legal Representative)

Print Name

Date

If you are the legal representative of the Claimant, we may ask for additional documentation.

Form with fields: Street, City, State, Zip, Phone Number

Fraud Notice: The laws of some states require us to furnish you with the following notice for applications and claims:

New Mexico: Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to civil fines and criminal penalties.