

Applicant Name:	
Social Security Number:	
Member ID (if applies):	

Sign Up for a 2025 **BlueCare Dental**[™] Plan for You and Your Family.

Internal Use Only

NOTICE TO CONSUMER:

This is a limited benefits health plan. The benefits provided are supplemental to, and not a substitute for, major medical coverage, even in combination with other limited benefits plans. To apply for an individual or small-group major medical plan, please visit the website of the New Mexico Health Insurance Exchange at **www.beWellnm.com** or call 1-833-862-3935 (TTY: 711).



If you are working with an independent, authorized Blue Cross and Blue Shield of New Mexico broker, be sure to include your broker's information on the last page.

Help us process your Application more quickly.

If applying during Open Enrollment, leave Page 3 blank except for SSN. Page 3 is only for a Special Enrollment Period. Check bcbsnm.com/sep to see if you qualify for an SEP before filling out this Application. To receive language or communication assistance free of charge, call 855-710-6984.

BE SURE TO:

- Download and follow the application checklist at bcbsnm.com/application-tracker.
- Include name and SSN at the top of all 16 pages.
- Answer **all** questions that apply to you and any dependents.
 - Print all answers in **black ink**. Pencil will not be accepted.
 - Cross out **any answer you wish to change** and add your initials by the new answer. Do not use correction fluid or tape.
- Complete the application for the Primary Applicant and all **current and new** dependents, when adding dependents to an existing plan. If you need more dependent sections, please download and complete the Application overflow page. Include any overflow page(s) when you submit your application. See **bcbsnm.com/more-dependents-2025**.
- Include the **first month's payment**, or complete the payment details on page 12. Include details for how you want to make monthly payments.
- Sign the Application everywhere a signature is required (pages 12, 14 and 16). Submit all 16 pages, even pages you don't use. Fax to **800-279-7419**.

What do you want to do?

Become a NEW member.
CHANGE my 2025 dental plan.
ADD a dependent to my current dental plan.
(You may add a newborn within 60 days of birth by calling 866-236-1702. No application is needed.)

Blue Cross and Blue Shield of New Mexico, a Division of Health Care Service Corporation, a Mutual Legal Reserve Company, an Independent Licensee of the Blue Cross and Blue Shield Association

How we will contact you.

Applicant Name:	
SSN:	

If you want to get information from us electronically, we must have your email address. **By listing an email address, you agree we may send your policy information electronically**, such as policy kits, explanation of benefits and claim letters. This electronic delivery will continue through any policy renewals or changes.

You can change to paper delivery at any time with no penalty. To make or change your choices once you are a member, you may:

• Update your preferences and contact information at account.bcbsnm.com/upp/.

OR

• Call Customer Service at the number on your member ID card.

Your documents can be viewed or printed using your computer or mobile device. The website may be accessed with most versions of Chrome, Firefox, Microsoft Edge or Safari.

Will you use a reimbursement arrangement?

Are any of the applicants purchasing this plan using an Individual Coverage Health Reimbursement Arrangement (ICHRA) or a Qualified Small Employer Health Reimbursement Arrangement (QSEHRA)? If yes, please complete the below.					
Select one: ICHRA QSEHRA					
Effective Date of the ICHRA or QSEHRA Monthly Contribution Amount					
Employer Name					

NONDISCRIMINATION POLICY

Per New Mexico law, no carrier or plan shall discriminate in eligibility for coverage or benefits on the basis of sex, sexual orientation, gender, gender identity, race, religion, or national origin. A plan may differentiate on the basis of age in rating and age limits on coverage.

Signing up outside Open Enrollment?

Applicant Name:_	
SSN:_	



If you are signing up during Open Enrollment, enter your name and SSN above, then skip to the next page.

DO YOU QUALIFY FOR SPECIAL ENROLLMENT?

You may sign up for coverage during a Special Enrollment Period. An SEP is a chance to sign up outside Open Enrollment.

- You must apply within 60 days before or after the qualifying life event, depending on which event you claim.
- Check more than one event if more than one happened to you.
- You must give us valid proof of a qualifying life event with this Application.
 - BCBSNM will review this proof to confirm that you qualify for an SEP.
 - Without valid proof, we **cannot** process your form or sign you up for a health or dental plan.
- Once your plan has been issued, your SEP cannot be re-used to apply for a different plan.

Details about documents you need to provide are at **bcbsnm.com/sep**. Please contact your independent, authorized broker or call BCBSNM at **866-445-1396** for examples of proof we can accept.

☐ 1. My dependent(s) and/or I lost Minimum Essential Coverage:	Date(s) of Event(s)
☐ a. For reasons beyond my control (not including reasons like failure to pay my full premium or any disregard on my part for the plan's rules) as of this date.¹	a
\square b. Because I turned age 26, or the policyholder became eligible for Medicare. ^{1,2}	b
\square c. Because the policyholder died as of this date. ³	c
☐ d. Because I lost my job, I lost hours, my employer stopped making payments, or my COBRA benefits ended as of this date.¹	d
\square e. Because someone on my plan was legally separated or divorced as of this date. ¹	e
\Box f. Because my plan stopped covering people in my situation as of this date. ¹	f
☐ 2. Because I got married on this date.³	Date of Event
☐ 3. Because I had a baby, adopted a child, had a child placed with me for adoption, took in a foster child, or was ordered to cover a dependent through a court order as of this date.³	Date of Event
☐ 4. Because there was a mistake when I signed up for my last dental plan, or I have shown proof that my previous dental plan or issuer broke its contract with me as of this date.³	Date of Event
□ 5. Because someone on my plan had a change in income and lost advance payment of premium tax credit, cost-sharing reductions, or Medicaid, or my last non-Exchange plan broke government rules as of this date.¹	Date of Event
☐ 6. Because I got new dental plan options when I moved on this date.¹	Date of Event
7. Because my current plan ends on a date other than December 31, which is this date.	Date of Event
■ 8. Because my employer offered to help with the cost of coverage either through an Individual Coverage Health Reimbursement Arrangement (ICHRA) or a Qualified Small Employer Health Reimbursement Arrangement (QSEHRA). Select one: □ ICHRA □ QSEHRA	Date of Event
☐ a. My employer is newly offering participation in an ICHRA or QSEHRA as of this date.¹	a
\Box b. I am a new employee and my employer is offering participation in an ICHRA or QSEHRA as of this date. ¹	b
9. Because of an allowed reason I do not see on this list that happened on this date. (Please work with your broker or contact our sales center at 866-445-1396 .) ¹	Date of Event

¹ You must apply within 60 days before or after the qualifying life event.

² A dependent covered under a parent's Exchange plan has until December 31 of the year they reached age 26 to apply.

³ You must apply within 60 days after the qualifying life event.

Applicant Name:	
SSN.	

(PLEASE ANSWER FOR **EVERY** PERSON TO BE COVERED.)

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PRIMARY APPLICANT ¹ (Who should be			1		ı pıan:	(1)			
		iddle itial	Last Name						
Social Security Number			Sex F	Date	of Birth	ı			
Do you prefer to speak a language other tha	n English?	Do you	prefer	to rea	d or wri	te a langı	uage oth	ner th	nan English?
☑ N If YES, what language?		YNI	f YES, v	vhat lar	nguage?				
Home Address	City				State	ZIP	Co	unty	/
Mailing Address (e.g., PO BOX)		City					State	Z	IP .
What is the best phone number to reach yo	u? ²						_	obile	☐ Landline
By providing your mobile phone number on this from BCBSNM, including from third-party vendo provide additional information about health plar account.bcbsnm.com/upp/ . Standard mobile Messages will be recurring. Frequency will vary.	rs or provic products, phone and	lers direct benefits a or text m	ly cont and pro essage	racted grams charge	by BCBS . You ma es may a	SNM, to ar y also set pply from	nswer qu your pre your wir	estioi eferer	ns and nces at
Email Address ^{2,3}									
OPTIONAL: If you are Hispanic/Latino, do you	identify as	any of th	e follo	wing?	(check a	all that ap	ply)		
☐ Mexican ☐ Mexican American ☐ Chio	cano \square	Puerto Ri	can	□ Cu	ıban	☐ Other			
OPTIONAL: Are you or do you identify as an	y of the fo	llowing?	(check	all th	at apply	y)			
☐ White☐ Black or African American☐ Filipino☐ Japanese☐ Guamanian or Chamorro☐ Samoan	☐ Vietnan	an Indian onese [acific Islar	Oth	er Asiar	n \square	Asian Ind Native H			hinese

¹ If you are adding one or more dependents to your existing plan, please complete the Application for ALL dependents AND the Primary Applicant.

² Age 18 and older for mail, phone and email.

³ You **must** provide your email address if you want to get information electronically or if you want to pay with electronic funds transfer.

Applicant Name:	
SSN:	

(PLEASE ANSWER FOR **EVERY** PERSON TO BE COVERED.)

SPOUSE, PARTNER OR DEPENDEN	T CHILD ^{1,2}	² (Who	else	do you w	ant <u>'</u>	your plan	to cove	r?)	
First Name		Middle Initial		Last Name					
Relationship	Social Security Nur		mbe	er Sex Date of I		Date of Bir	Birth		
Do you prefer to speak a language other	than Engli	ish? 🛚	N If	YES, what la	nguag	e?			
Mailing Address ³ (IF DIFFERENT)		City	y				State	ZIP	
What is the best phone number to reach By providing your mobile phone number on from BCBSNM, including from third-party vero provide additional information about health account.bcbsnm.com/upp/. Standard mobile Messages will be recurring. Frequency will value Email Address ^{3,4}	this Applica ndors or pro plan produc pile phone a	oviders di cts, benef and/or tex	rectly its ar t me	contractedd programsssage charge	by BC . You r es may	BSNM, to ans nay also set y apply from y	swer quest our prefei	messages tions and rences at	
If a dependent (other than spouse) is 26 o If YES, a Disabled Dependent Authorization								-dependents.	
OPTIONAL: If you are Hispanic/Latino, do		•		•	(chec		•		
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☐ Filipino ☐ Japanese ☐ Korean ☐ Guamanian or Chamorro ☐ Samoan	☐ Vietr	namese er Pacific I		Other Asia	n	☐ Native Ha	-		

¹ If you are adding one or more dependents to your existing plan, please complete the Application for ALL dependents AND the Primary Applicant.

² "Spouse" includes domestic partners. Non-spouse dependents can be up to age 26, unless medically disabled and continuing coverage with BCBSNM.

³ Age 18 and older for mail, phone and email.

⁴ You **must** provide your email address if you want to get information electronically.

Applicant Name:_	
SSN:_	

First Name		Middle Initial	Last Name				
Relationship	Social Sec	curity Number	er	Sex M F	Date of Birt	h	
Do you prefer to speak a language other	than Engl	ish? Y N I	f YES, what la	nguage	<u> </u>		
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Applicant Name:_	
SSN:_	

First Name		Middle Initial	Last Name				
Relationship	Social Sec	curity Numbe	er	Sex F	Date of Birth		
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Applicant Name:_	
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First Name		Middle Initial	Last Name				
Relationship	Social Sec	urity Numbe	er	Sex F	Date of Birth		
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Applicant Name:_	
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First Name		Middle Initial	Last Name				
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OPTIONAL: Are you or do you identify as	-	•				ъ П	Chinasa
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Applicant Name:_	
SSN:_	

First Name		Middle Initial	Last Name				
Relationship	Social Sec	urity Numbe	er	Sex F	Date of Birth		
Do you prefer to speak a language other	than Engli	ish? Y N I	f YES, what la	nguage	e?		
Mailing Address ³ (IF DIFFERENT)		City			St	tate	ZIP
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Choose your dental plan.

Applicant Name:	
SSN:	



- For more information about these dental plan options, go to **BlueDentalInfoNM-2025.com**.
- The dental selection on this Application will apply to all applicants.
- Dependents 19 to 26 are considered adults for dental coverage.
- If you already have dental coverage with us, whatever you select here will REPLACE that current dental coverage.
- To find a dentist in your plan, go to **FindADoctorNM.com**.

Please **SELECT ONLY ONE OF THE TWO OPTIONS**:

OPTION 1 You can sign up for BlueCare Dental, our Full Dental QHP. This covers adults **AND** children.

BlueCare Dental (Covers Adults AND Children)	INDIVIDUAL DEDUCTIBLE
☐ BlueCare Dental 1A - High Family Plan	\$25
☐ BlueCare Dental 1B - Low Family Plan	\$50
☐ BlueCare Dental 1C - Low Family Plan	\$50
☐ BlueCare Dental 1D - Low Family Plan	\$50

OR

OPTION 2

You can sign up for BlueCare Dental 4 KidssM, our Limited Dental QHP. This covers dental services for **CHILDREN ONLY**.

	INDIVIDUAL DEDUCTIBLE
☐ BlueCare Dental 4 Kids 1A - High Pediatric Plan	\$25
☐ BlueCare Dental 4 Kids 1B - Low Pediatric Plan	\$50

Tell us how you will make your payments.

Applicant Name:_	
SSN:_	



Please be sure to read the important billing rules on the next page.

- Your plan may be canceled if you don't make a payment.
- Email address is required for electronic funds transfer.
- If you are a current member paying your premium via EFT, please provide Premium Payment Information, even if there are no changes.

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☐ I have	read and		nis agree	ment				1_			Applicant
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Do not cancel any current coverage you may have until your Application is approved and your new plan is effective.

Your first month's payment is due when you sign up. If you are signing up for a new plan, your coverage will not be in effect until we receive your first payment.

Important billing rules.

Applicant Name:_	
SSN:	

AUTO BILL PAY TERMS OF USE (email address required)

If you allow EFT, you understand and agree that BCBSNM and/or the company BCBSNM chooses to process payments may take monthly payments from your checking or savings account in accordance with the terms below:

- By signing up for Auto Bill Pay you authorize us and our service providers to store your payment information and charge your selected payment method on a monthly basis unless you take timely steps to cancel Auto Bill Pay. All such charges will be charged to your selected payment method on the last day of the month preceding the month of coverage until you cancel Auto Bill Pay. The amount you will be charged will be based on your premiums and other fees, charges and expenses chargeable to you. You will be notified by email if the amount of your payment changes.
- If you would like to cancel Auto Bill Pay please log into your Blue Access for MemberssM account. All requests for Auto Bill Pay cancellations must be received no later than 3 days before the billing date. Otherwise, Auto Bill Pay cancellation will be effective the next month.
- If your statement shows transfers that you did not make, including those made by card or other means, tell us at once. If you do not tell us within 60 days after the statement was sent to you, you may not get back any money you lost after the 60 days if we can prove that we could have stopped someone from taking the money if you had told us in time. If a good reason (such as a long trip or a hospital stay) kept you from telling us, we will extend the time periods.
- If you have told us in advance to make regular payments out of your account, you can stop any of these payments. Here's how:
 - Call us at the phone number found on the back of your member ID card or log into your BAMSM account in time for us to receive your request 3 business days or more before the payment is scheduled to be made.
 - If these regular payments may vary in amount, we will tell you, 10 days before each payment, when it will be made and how much it will be.
 - If you order us to stop one of these payments 3 business days or more before the transfer is scheduled, and we do not do so, we will be liable for your losses or damages.
- We may at any time and without notice amend these Auto Bill Pay Terms of Use. You should read these Auto Bill Pay Terms of Use. Your continued use of the Auto Bill Pay function after any such amendments will constitute your agreement to such change(s). We may discontinue Auto Bill Pay functionality for any reason and without notice, or require re-enrollment if terms or conditions are modified.

THIRD PARTY PAYMENT RULES

BCBSNM follows the premium payment process established by the Affordable Care Act in accordance with all federal requirements.

- 1. BCBSNM accepts premium payments from the following third-party entities on behalf of enrollees:
 - a. A Ryan White HIV/AIDS Program under title XXVI of the Public Health Service Act;
 - **b.** An Indian tribe, tribal organization or urban Indian organization; and
 - **c.** A local, state, or federal government program, including a grantee directed by a government program to make payments on its behalf.
- **2.** BCBSNM may accept premium payments on behalf of enrollees from private, not-for-profit foundations, if the payments are:
 - a. For the entire coverage period of the enrollee's policy;
 - **b.** Based solely on the financial status of the enrollees;
 - c. Regardless of the coverage the enrollee chooses; and
 - d. Regardless of the enrollee's health status.
- **3.** BCBSNM may accept premium payments on behalf of enrollees from a Trust, Power of Attorney or Legal Guardian.
- **4.** BCBSNM will not construe payments from an employer as impermissible third-party payments, provided such payments do not create an Employee Retirement Income Security Act (also known as ERISA) group dental plan and either:
 - **a.** The employer facilitates premium payment collection through payroll deduction or a similar method for the employee, and the employer is not paying any part of the premium either directly or through reimbursement; or
 - **b.** The employee is participating in an Individual Coverage Health Reimbursement Arrangement (ICHRA) or a Qualified Small Employer Health Reimbursement Arrangement (QSEHRA) offered by their employer in place of group dental insurance.
- **5.** BCBSNM will accept payments on behalf of an enrollee directly from an employer engaged in an ICHRA or QSEHRA, or a third-party payment coordination service, when such payments are made using allowable payment methods.

Tell us about other coverage.

Applicant Name: _	
SSN:_	

OTHER MEDICAL, DENTAL OR VISION COVERAGE YOU OR YOUR DEPENDENT(S) MAY HAVE				
 Does any person applying for coverage currently have, or did they previously have within the last 60 days: Coverage with BCBSNM? Coverage with any other insurance company? Coverage under a tax-supported or government program, including Medicare? If yes, please provide details below: 				
Applicant Name	Name on Other Policy (if different)	Member/Group ID (recommended)		
Applicant Name	Name on Other Policy (if different)	Member/Group ID (recommended)		

Proxy statement (OPTIONAL)

By purchasing a BCBSNM dental plan, I become a member of Health Care Service Corporation, a Mutual Legal Reserve Company. By signing this Application, I ask the Board of Directors of HCSC to act on my behalf at all meetings of members of HCSC. I understand that:

- This permission will apply to any company that replaces HCSC.
- The Board of Directors may appoint someone to vote for me.

The annual meeting of members is scheduled to take place each year in the corporate headquarters (300 E. Randolph St., Chicago, IL 60601) on the last Tuesday of October at 12:30 p.m. Special meetings of members may be called if needed. Notice of any special meeting will be given within 30 to 60 days before the meeting.

My assignment of my member vote to the Board of Directors will be in effect:

- Until or if I cancel it in writing at least 20 days before any meeting of members, or
- Unless I attend and vote in person at any meeting of members

Primary Applicant's (your) proxy signature: NOTE: Whether you sign for proxy or not, you must sign on page 16 to complete this Application.	Date
Print your name as you signed it:	

Please read and sign on next page.

Applicant Name:_	
SSN:_	

BY COMPLETING AND SIGNING THIS FORM, I UNDERSTAND AND AGREE TO THE FOLLOWING:

- This Application is not coverage. Coverage will not begin until (1) the effective date of the plan and (2) the first month's payment is made.¹
- If I use a broker, they cannot accept risks or change the policies or rules of BCBSNM.
- If a broker was helping me to purchase an individual or family health or dental plan, BCBSNM may pay the broker a commission and/or other payment. If I want more detail about any payment to the broker, I should ask the broker.
- If any person knowingly submits a false claim for payment of a loss or benefit or falsely misstates an important fact on this Application, coverage may be rescinded. This includes false claims or facts about me or any of my dependents. Rescission cancels the coverage back to the first day it became effective. I will be given at least 30 days' written notice before my coverage or that of my dependents is rescinded.
- My monthly premium will be calculated using factors approved by the state's department of insurance and other applicable state and federal laws and regulations. Rates are calculated based on age and geographic rating factors. These factors are also used to calculate premiums for any dependents covered on my plan.
- I authorize any of the following people or organizations to share my health information with BCBSNM or their authorized representative:
 - o Health professionals, hospitals, or clinics
 - o Other health or health-related facilities
 - o Government agencies
 - o Pharmacy benefit managers, clearinghouses, or retail stores
 - o Any other persons or firms required by law
 - > This information may include:
 - o Copies of records about advice, care or treatment that were given to me and/or my dependents
 - o Information about the prescription and use of drugs or alcohol
 - o Information about mental illness
 - **>** BCBSNM may review and research its own records for information.
 - **>** BCBSNM will share collected information only as needed with medical entities to help manage my care.
 - > Information shared with my authorization may be re-shared by BCBSNM as allowed or required by law. If such sharing is required, the person or agency getting the information will be responsible for protecting it.
 - **>** This authorization is valid for two years from today, or until I cancel coverage.
 - o I have the right to cancel the authorization at any time, in writing, by contacting BCBSNM.
 - o I or anyone I authorize to represent me will receive a copy of this authorization upon request.
 - o Any cancellation will not affect the activities of BCBSNM before the date such cancellation is received by BCBSNM.
- I present any statements and answers on this Application as FACTS. To the best of my knowledge and belief, they are true and complete. These facts are the basis of my Application.
- The Application will become a part of the contract between BCBSNM and me.
- My broker (if I have one) and I confirm that I have read and understood the Application and reviewed the details of the plan I chose.
- This individual or family plan is meant to be paid as my personal expense.
- Only I or a family member, or an allowed third party as outlined in the Application, will pay BCBSNM directly.
- BCBSNM does not accept payments directly from third parties except from those listed on page 13.
- If these rules are broken, any payments made by a third party will not be credited to my account or coverage. These payments may not be refunded to me. This may result in the cancellation of my coverage for nonpayment.

WARNING: ANY PERSON WHO KNOWINGLY PRESENTS A FALSE OR FRAUDULENT CLAIM FOR PAYMENT OF A LOSS OR BENEFIT OR KNOWINGLY PRESENTS FALSE INFORMATION IN AN APPLICATION FOR INSURANCE IS GUILTY OF A CRIME AND MAY BE SUBJECT TO CIVIL FINES AND CRIMINAL PENALTIES.

¹ Some exceptions apply during a Special Enrollment Period. Check with your broker or Customer Service.

Did you work with a broker?

Applicant Name:	
SSN:	

BROKERS, COMPLETE THIS SECTION (IF APPLICABLE)

I certify that:

- I provided the Application to the Applicant(s) for completion, or I personally asked the questions and recorded the answers as given.
- I provided written material to explain the benefits to the Applicant(s). This includes details about what may not be covered and any special details about their coverage.

 I have reviewed the required plan document(s) with 	n the Applicant. This includes the Disc	losure Statement(s) when requested.
Broker's Signature	Broker's Printed Name	Date
Broker ID	Broker's Phone	
Broker's Email		

Please read and sign below. (REQUIRED)

YOUR SIGNATURE MAKES THIS A CONTRACT IF/WHEN FU	LLY PROCESSED	
Primary Applicant's Printed Name AND Signature		Date
Parent or Legal Guardian of a Minor Child Printed Name AND Signatur	e (if child is the Primary Applicant)	Date
If this authorization is signed by a personal representative on behaminor child), complete the following:	alf of an individual (other than	a parent for a
Personal Representative's Printed Name AND Signature	Relationship	Date

Send us your Application.

TO MAKE SURE YOUR FORM IS PROCESSED AS QUICKLY AS POSSIBLE, REMEMBER TO:



- Sign your form.
- Send ALL PAGES of this form.
 - INCLUDE EVEN BLANK PAGES.
- If you are working with a broker, please include your broker's information above.
- Please include all supporting materials.
- If you are the Legal Guardian for anyone listed on the Application, please enclose a signed court decree.

PLEASE SUBMIT THIS FORM BY:

MAIL Blue Cross and Blue Shield of New Mexico, Attn: Individual Enrollment, PO Box 660819, Dallas, TX 75266-0819

FAX 800-279-7419

Questions? If you have any questions, please call your broker or call BCBSNM toll-free at **866-445-1396**. Visit **discoverbcbsnm.com** for frequently asked questions about membership, payment and benefits.



Non-Discrimination Notice

Health Care Coverage Is Important For Everyone

We do not discriminate on the basis of race, color, national origin (including limited English knowledge and first language), age, disability, or sex (as understood in the applicable regulation). We provide people with disabilities with reasonable modifications and free communication aids to allow for effective communication with us. We also provide free language assistance services to people whose first language is not English.

To receive reasonable modifications, communication aids or language assistance free of charge, please call us at 855-710-6984.

If you believe we have failed to provide a service, or think we have discriminated in another way, you can file a grievance with:

Office of Civil Rights Coordinator Phone: 855-664-7270 (voicemail)

Attn: Office of Civil Rights Coordinator TTY/TDD: 855-661-6965 300 E. Randolph St., 35th Floor Fax: 855-661-6960

Chicago, IL 60601 Email: civilrightscoordinator@bcbsil.com

You can file a grievance in person or by mail, fax or email. If you need help filing a grievance, the Office of Civil Rights Coordinator is available to help you.

You may file a civil rights complaint with the US Department of Health and Human Services, Office for Civil Rights, at:

US Dept of Health & Human Services Phone: 800-368-1019 200 Independence Avenue SW TTY/TDD: 800-537-7697

Room 509F, HHH Building Complaint Portal:

Washington, DC 20201 ocrportal.hhs.gov/ocr/smartscreen/main.jsf

Complaint Forms:

hhs.gov/civil-rights/filing-a-complaint/index.html

This notice is available on our website at bcbsnm.com/legal-and-privacy/non-discrimination-notice

ATTENTION: If you speak another language, free language assistance services are available to you. Appropriate auxiliary aids and services to provide information in accessible formats are also available free of charge. Call 855-710-6984 (TTY: 711) or speak to your provider.

Español Spanish	ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. También están disponibles de forma gratuita ayuda y servicios auxiliares apropiados para proporcionar información en formatos accesibles. Llame al 855-710-6984 (TTY: 711) o hable con su proveedor.
ربية Arabic	تنبيه: إذا كنت تتحدث اللغة العربية، فستتوفر لك خدمات المساعدة اللغوية المجانية. كما تتوفر وسائل مساعدة وخدمات مناسبة لتوفير المعلومات بتنسيقات يمكن الوصول إليها مجانًا. اتصل على الرقم (710-710 (711) 112) أو تحدث إلى مقدم الخدمة.

Việt Vietnamese	LƯU Ý: Nếu bạn nói tiếng Việt, chúng tôi cung cấp miễn phí các dịch vụ hỗ trợ ngôn ngữ. Các hỗ trợ dịch vụ phù hợp đề cung cấp thông tin theo các định dạng dễ tiếp cận cũng được cung cấp miễn phí. Vui lòng gọi theo số 855-710-6984 (Người khuyết tật: 711) hoặc trao đổi với người cung cấp dịch vụ của bạn.
اردو Urdu	توجه دیں: اگر آپ اردو بولتے ہیں، تو آپ کے لیے زبان کی مفت مدد کی خدمات دستیاب ہیں۔ قابل رسائی فارمیٹس میں معلومات فراہم کرنے کے لیے مناسب معاون امداد اور خدمات بھی مفت دستیاب ہیں۔ 711-6984 (TTY: 711) پر کال کریں یا اپنے فراہم کنندہ سے بات کریں۔
Tagalog Tagalog	PAALALA: Kung nagsasalita ka ng Tagalog, magagamit mo ang mga libreng serbisyong tulong sa wika. Magagamit din nang libre ang mga naaangkop na auxiliary na tulong at serbisyo upang magbigay ng impormasyon sa mga naa-access na format. Tumawag sa 855-710-6984 (TTY: 711) o makipag-usap sa iyong provider.
РУССКИЙ Russian	ВНИМАНИЕ: Если вы говорите на русский, вам доступны бесплатные услуги языковой поддержки. Соответствующие вспомогательные средства и услуги по предоставлению информации в доступных форматах также предоставляются бесплатно. Позвоните по телефону 855-710-6984 (ТТҮ: 711) или обратитесь к своему поставщику услуг.
Polski Polish	UWAGA: Osoby mówiące po polsku mogą skorzystać z bezpłatnej pomocy językowej. Dodatkowe pomoce i usługi zapewniające informacje w dostępnych formatach są również dostępne bezpłatnie. Zadzwoń pod numer 855-710-6984 (TTY: 711) lub porozmawiaj ze swoim dostawcą.
فارسي Farsi	توجه: اگر [وارد کردن زبان] صحبت میکنید، خدمات پشتیبانی زبانی رایگان در دسترس شما قرار دارد. همچنین کمکها و خدمات پشتیبانی مناسب برای ارائه اطلاعات در قالبهای قابل دسترس، بهطور رایگان موجود میباشند. با شماره 6984-710-855 (تلهتایپ: 711) تماس بگیرید یا با ارائهدهنده خود صحبت کنید.
Diné Navajo	SHOOH: Diné bee yániłti'gogo, saad bee aná'awo' bee áka'anída'awo'ít'áá jiik'eh ná hóló. Bee ahił hane'go bee nida'anishí t'áá ákodaat'éhígíí dóó bee áka'anída'wo'í áko bee baa hane'í bee hadadilyaa bich'i' ahoot'i'ígíí éí t'áá jiik'eh hóló. Kohji' 855-710-6984 (TTY: 711) hodíilnih doodago nika'análwo'í bich'i' hanidziih.
한국어 Korean	주의: [한국어]를 사용하시는 경우 무료 언어 지원 서비스를 이용하실 수 있습니다. 이용 가능한 형식으로 정보를 제공하는 적절한 보조 기구 및 서비스도 무료로 제공됩니다. 855-710-6984(TTY: 711)번으로 전화하거나 서비스 제공업체에 문의하십시오.
Italiano Italian	ATTENZIONE: se parli Italiano, sono disponibili servizi di assistenza linguistica gratuiti. Sono inoltre disponibili gratuitamente ausili e servizi ausiliari adeguati per fornire informazioni in formati accessibili. Chiama l'855-710-6984 (tty: 711) o parla con il tuo fornitore.
हिंद ी Hindi	ध्यान दें: यदि आप हिंदी बोलते हैं, तो आपके लिए निःशुल्क भाषा सहायता सेवाएं उपलब्ध होती हैं। सुलभ प्रारूपों में जानकारी प्रदान करने के लिए उपयुक्त सहायक साधन और सेवाएँ भी निःशुल्क उपलब्ध हैं। 855-710-6984 (TTY: 711) पर कॉल करें या अपने प्रदाता से बात करें।
ગુજરાતી Gujurati	ધ્યાન આપો: જો તમે ગુજરાતી બોલતા હો તો મફત ભાષાકીય સહાયતા સેવાઓ તમારા માટે ઉપલબ્ધ છે. યોગ્ય ઑક્ઝિલરી સહાય અને ઍક્સેસિબલ ફ્રૉમેંટમાં માહિતી પૂરી પાડવા માટેની સેવાઓ પણ વિના મૂલ્યે ઉપલબ્ધ છે. 855-710-6984 (TTY: 711) પર કૉલ કરો અથવા તમારા પ્રદાતા સાથે વાત કરો.
Deutsch German	ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlose Sprachassistenzdienste zur Verfügung. Entsprechende Hilfsmittel und Dienste zur Bereitstellung von Informationen in barrierefreien Formaten stehen ebenfalls kostenlos zur Verfügung. Rufen Sie 855-710-6984 (TTY: 711) an oder sprechen Sie mit Ihrem Provider.
Français French	ATTENTION: Si vous parlez Français, des services d'assistance linguistique gratuits sont à votre disposition. Des aides et services auxiliaires appropriés pour fournir des informations dans des formats accessibles sont également disponibles gratuitement. Appelez le 855-710-6984 (TTY: 711) ou parlez à votre fournisseur.
中文 Chinese	注意:如果您说[中文],我们将免费为您提供语言协助服务。我们还免费提供适当的辅助工具和服务,以无障碍格式提供信息。致电 855-710-6984(文本电话:711)或咨询您的服务提供商。