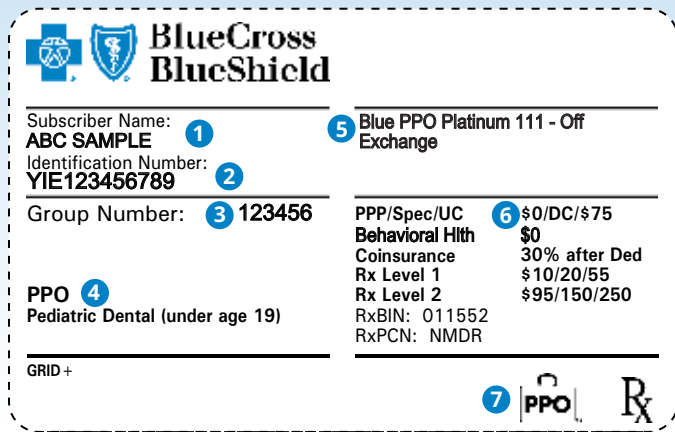


# Your Member ID Card

Always show your Blue Cross and Blue Shield of New Mexico (BCBSNM) ID card – which includes a mobile version – when you visit a doctor or other place for care. Information on the ID card helps the care provider file your claim with us.

Depending on the type of plan you have, your card might have some or all of the information below.

## Front of card



The front of the ID card displays the BlueCross BlueShield logo, subscriber name (ABC SAMPLE), identification number (YIE123456789), group number (123456), plan name (Blue PPO Platinum 111 - Off Exchange), network (PPO Pediatric Dental), and copay information (\$0/DC/\$75 Behavioral Hlth, 30% after Ded, Rx Level 1 \$10/20/55, Rx Level 2 \$95/150/250). It also includes the RxBIN (011552), RxPCN (NMDR), and the BlueCard symbol (PPO Rx).

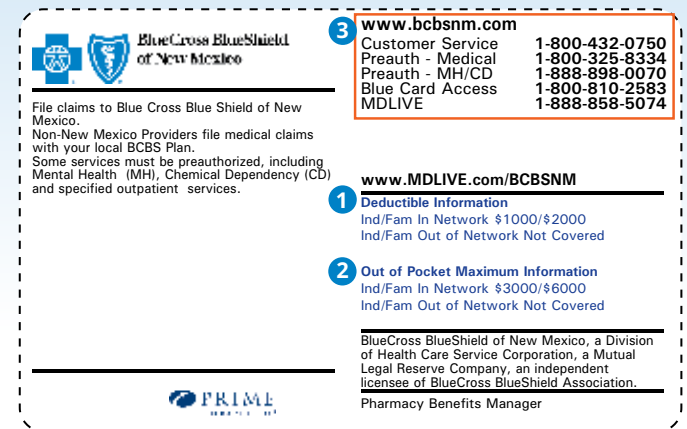
- Subscriber name** – This may show the subscriber only or the dependent
- Identification number** – This number is unique to you and your covered dependents
- Group number** – This number is shared by everyone covered by the policy
- Network** – This is the name of your medical provider network
- Plan Name** – You may see the name of your plan listed here
- Copays** – These are the fixed amounts you may have to pay when you visit a doctor, the ER or a specialist
- BlueCard®** – The BlueCard symbol shows that you can get care while traveling or living in another Blue Cross and Blue Shield Plan's service area.

\* For more information about your Rx or medical deductible or out-of-pocket maximum, call the number on your ID card

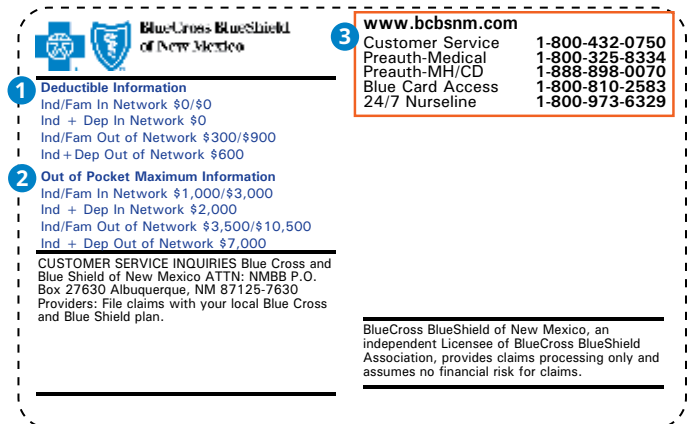
Blue Cross and Blue Shield of New Mexico, a Division of Health Care Service Corporation, a Mutual Legal Reserve Company, an Independent Licensee of the Blue Cross and Blue Shield Association

## Back of card

Depending on your plan, your out-of-pocket maximum and deductible may appear on the right or left side



The back of the ID card (top section) displays the BlueCross BlueShield logo, website (www.bcbsnm.com), and customer service contacts (1-800-432-0750, 1-800-325-8334, 1-888-898-0070, 1-800-810-2583, 1-888-858-5074). It also includes deductible information (Ind/Fam In Network \$1000/\$2000, Ind/Fam Out of Network Not Covered) and out-of-pocket maximum information (Ind/Fam In Network \$3000/\$6000, Ind/Fam Out of Network Not Covered). The card is issued by BlueCross BlueShield of New Mexico, a Division of Health Care Service Corporation, a Mutual Legal Reserve Company, an independent licensee of BlueCross BlueShield Association. Pharmacy Benefits Manager: PRIME.



The back of the ID card (bottom section) displays the BlueCross BlueShield logo, website (www.bcbsnm.com), and customer service contacts (1-800-432-0750, 1-800-325-8334, 1-888-898-0070, 1-800-810-2583, 1-800-973-6329). It includes deductible information (Ind/Fam In Network \$0/\$0, Ind + Dep In Network \$0, Ind/Fam Out of Network \$300/\$900, Ind + Dep Out of Network \$600) and out-of-pocket maximum information (Ind/Fam In Network \$1,000/\$3,000, Ind + Dep In Network \$2,000, Ind/Fam Out of Network \$3,500/\$10,500, Ind + Dep Out of Network \$7,000). It also includes customer service inquiries (Blue Cross and Blue Shield of New Mexico ATTN: NMBB P.O. Box 27630 Albuquerque, NM 87125-7630) and a disclaimer: BlueCross BlueShield of New Mexico, an independent Licensee of BlueCross BlueShield Association, provides claims processing only and assumes no financial risk for claims.

- Deductible** – The amount you must pay toward your health insurance costs before your health plan begins to pay for your covered services.\*
- Out-of-pocket maximum** – The most you have to pay out of your own pocket for covered medical services under your insurance plan during the year.\*
- Customer Service/Contacts** – This is where to find the phone number(s) to call if you have questions or need help using your benefits.

# Your Digital ID Card and More

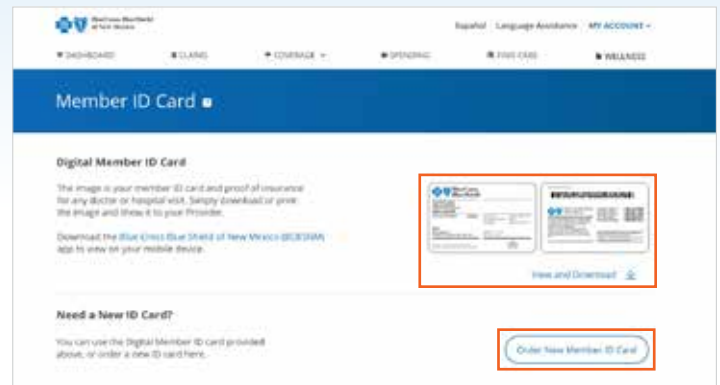
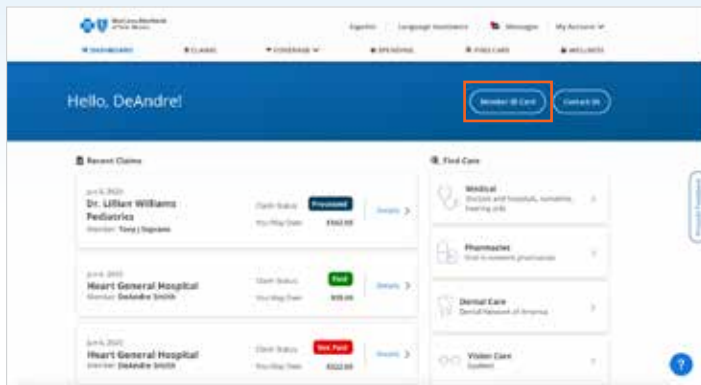
## Access the Secure Member Site

Go to [bcbsnm.com](http://bcbsnm.com) and click the **Log In** tab to register for Blue Access for Members<sup>SM</sup>. Click the **Register Now** link and follow the steps using the numbers from the front of the card. Blue Access for Members lets you review your claims, find health information, order extra ID cards and much more.

You can even save your ID card on your phone or other mobile device. Text **BCBSNM** to **33633** to download the app\*.

## Access Your Digital ID Card

- Login into **Blue Access for Members**
- Click on the ID card icon on the left side
- Download a digital copy to keep on your phone for instant access
- You can also print a copy or order a new physical card



## BCBSNM Mobile App

Features:

- Find an in-network doctor, hospital or urgent care facility or search for Spanish-speaking doctors
- Access your claims, coverage and deductible information
- Access your temporary digital member ID card
- Secure login with Face ID (iOS only) and Fingerprint ID
- Available for iPhone and Android users