

A PRESBYTERIAN Centennial Care



April 2024

To: Personal Care Agencies that Provide New Mexico Early and Periodic Screening, Diagnostic, and Treatment (EPSDT) Services

From: New Mexico Centennial Care Managed Care Organizations (MCOs)

Re: Electronic Visit Verification (EVV) Stipend for EPSDT Personal Care Services (PCS)

On March 12, 2024, the New Mexico Human Services Department (HSD) issued Letter of Direction (LOD) #114 which pertains to EPSDT PCS stipend reimbursement for the utilization of personal devices to access EVV systems.

- EVV Stipends for EPSDT PCS (provider type 324) are reimbursable when procedure code G9005 is billed with U1 or U2 modifiers.
- There is no change for EVV Stipends for non-EPSDT Community Benefits, as they will continue to be reimbursable when procedure code G9006 is billed with U1 or U2 modifiers.

MCOs are allowing EPSDT PCS providers to submit claim adjustments for the new G9005 U1 or U2 directly through a clearinghouse, similar to Availity, on either previously submitted G9006 U1 or U2 claims that were potentially denied or for claims not submitted previously.

EPSDT PCS providers have until June 10th, 2024 to either submit or resubmit these claims for dates of services from March 12, 2022 through current day.

For Turquoise Care, the MCOs, along with First Data (AuthentiCare), are working to implement the new stipend code G9005 U1 and U2 into the EVV system. The anticipated go-live for this stipend code to be submitted through AuthentiCare will be forthcoming. Please continue to submit for stipend code G9005 U1 or U2 directly through Availity, or another approved clearinghouse, until further direction is provided.

Need more information? Please reach out to the contacts listed below from any of the MCOs with whom you are contracted.

Blue Cross Blue Shield of New Mexico

Christy Gray, EVV Medicaid Contract Consultant Christina_Gray@bcbsnm.com 505-816-2237

Presbyterian Health Plan

Joslyn Saavedra, Provider Network LTSS Supervisor jsaavedra3@phs.org 505- 923-5407 Carlotta Cornelius, EVV Manager <u>Ccorneliu2@phs.org</u> 505-923-7240

Western Sky Community Care

Racheal Angel, Director of Network Performance racheal.angel2@westernskycommunitycare.com Raquel Aragon, Provider Relations Manager raquel.j.aragon@westernskycommunitycare.com