







November 16th, 2022

To: New Mexico Home Health Provider Agencies

From: New Mexico Centennial Care Managed Care Organizations

Re: Electronic Visit Verification Implementation for Home Health Care Services (HHCS) Introduction

Section 12006 of the 21st Century Cures Act mandates that all states implement an Electronic Visit Verification (EVV) system for Home Health Care Services by January 1, 2023.

New Mexico Human Services Department (HSD) has submitted a formal Good Faith Effort extension request to Centers for Medicare and Medicaid Services (CMS) in order to postpone the January 1, 2023 go-live date for this EVV requirement in New Mexico. If approved by CMS, the MCOs will notify all affected agencies with the new go-live date.

The Cures Act requires EVV systems to monitor the delivery and utilization of personal care and Home Health Services in non-traditional settings and provide verification of:

- Type of service performed
- Individual receiving the service
- Date of the service

- Location of the service delivery
- Individual providing the service
- Time the service begins and ends

New Mexico Home Health Care agencies will be required to begin using the current approved state mandated external EVV vendor system tentatively beginning January 1, 2023 for the following Home Health services:

- Skilled Nursing
- Home Health Aides
- Clinical Social Worker

- Physical Therapy
- Occupational Therapy
- Speech Therapy

Need more information or would like to contribute input? Please reach out to your representatives listed below from any of the MCOs with whom you are contracted.

Blue Cross Blue Shield of New Mexico

Christy Gray, Medicaid Contract Consultant (EVV) Elisha Mahboub, Manager Network Management

Christina Gray@bcbsnm.com Elisha Mahboub@bcbsnm.com

505-816-2237 505-816-4216

Presbyterian Health Plan

Joslyn Saavedra, Provider Network LTSS Supervisor Carlotta Cornelius, EVV Manager

<u>isaavedra3@phs.org</u> <u>Ccorneliu2@phs.org</u> 505- 923-5407 <u>505-923-7240</u>

Western Sky Community Care

Jennifer Aguilar, Provider Relations Karla Aguirre

Jennifer.L.Aguilar@westernskycommunitycare.com Karla.aguirre2@westernskycommunitycare.com

505-886-6263 575-285-2100