



April 2024

To: New Mexico Home Health Provider Agencies

From: New Mexico Centennial Care Managed Care Organizations (MCOs)

Re: EVV Stipend for Home Health

On March 12, 2024, the New Mexico Human Services Department (HSD) issued a Letter of Direction (LOD) #114 which pertains to home health stipend reimbursement for the utilization of personal devices to access EVV systems.

- EVV Stipends for home health (provider type 361) are reimbursable when procedure code G9005 is billed with U1 or U2 modifiers.

For Turquoise Care, the MCOs along with First Data (AuthentiCare), are working to implement the new stipend code G9005 U1 and U2 in the EVV system. The anticipated go-live for this stipend code to be submitted through AuthentiCare will be forthcoming.

For Centennial Care, MCOs are allowing home health providers to submit stipend claims for G9005 U1 or U2 directly through a clearinghouse, similar to Availity, for dates of service beginning January 1, 2024 through the future go-live date mentioned above.

Billing for the Caregiver Smartphone Stipend

Agencies may not bill an MCO more than one stipend per caregiver, per month. The entire stipend must be passed through to the caregiver and the agency is not allowed to retain any portion of it.

Home health agencies may not submit for the stipend reimbursement unless the caregiver has used their personal smartphone for at least two weeks prior to the submission of the request for reimbursement.

Some unique billing scenarios include:

- If a member has more than one caregiver and both caregivers utilize their smartphone, agencies may bill for a stipend payment for each caregiver.
- Agencies may only submit a single stipend payment if the caregiver utilizing their smartphone provides services for more than one member and at least two of the members are enrolled with the same MCO.
- Agencies may submit a stipend to each MCO if a caregiver utilizing their smartphone provides services for more than one member and the members are enrolled with multiple MCOs. However, agencies should submit for reimbursement using the code G9005 with a U2 modifier. In these instances, each MCO will pay 50 percent of the total stipend amount. Please see the example below.

Stipend Billing Example

For a reference on how to bill for the stipend, please review these examples:

- G9005 U1 – caregiver will receive the full stipend amount set by the MCO.
- G9005 U2 – caregiver will receive 50 percent of the stipend amount from each MCO. In unique circumstances there may be caregivers who provide services to members enrolled with three or more MCOs. In these circumstances, you may submit 50 percent reimbursement from each MCO.

Need more information? Please reach out to the contacts listed below from any of the MCOs with whom you are contracted.

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