



## Network Services Contacts

Provider Network Representatives are available to assist you

**Monday – Friday (8 a.m.- 5 p.m.)**

**Fax: 1-866-290-7718**

PROVIDER NETWORK REPRESENTATIVES			
Behavioral Health			
Region	Name	Phone	Email
<ul style="list-style-type: none"> <li>• <a href="#">East Region</a></li> <li>• Bernalillo County Alpha: K-Z</li> </ul>	Armando Betancourt	(505) 962-7389	<a href="mailto:Armando_Betancourt@bcbsnm.com">Armando_Betancourt@bcbsnm.com</a>
<ul style="list-style-type: none"> <li>• <a href="#">Southwest Region</a></li> <li>• Bernalillo County Alpha: A-J</li> </ul>	Laura Nguyen	(505) 816-2005	<a href="mailto:Laura_Nguyen@bcbsnm.com">Laura_Nguyen@bcbsnm.com</a>
<ul style="list-style-type: none"> <li>• <a href="#">Northwest Region</a></li> <li>• <i>Value Based Providers</i> (BH)</li> </ul>	Nicole Wilson	(505) 816-4275	<a href="mailto:Nicole_Wilson@bcbsnm.com">Nicole_Wilson@bcbsnm.com</a>
Long Term Care			
<ul style="list-style-type: none"> <li>• <a href="#">Northwest Region</a></li> <li>• Bernalillo County Alpha: F-M</li> <li>• <a href="#">Southwest Region</a>: N-Z</li> </ul>	David Hall	(505) 962-7215	<a href="mailto:David_Hall@bcbsnm.com">David_Hall@bcbsnm.com</a>
<ul style="list-style-type: none"> <li>• <a href="#">East Region</a></li> <li>• Bernalillo County Alpha: A-E</li> <li>• <a href="#">Southwest Region</a>: A-M</li> <li>• <i>Value Based Providers</i> (LTC)</li> </ul>	Jessica Maito	(505) 816-5214	<a href="mailto:Jessica_Maito@bcbsnm.com">Jessica_Maito@bcbsnm.com</a>
Physical Health			
<ul style="list-style-type: none"> <li>• Central Territory Alpha: H-K</li> <li>• <a href="#">Region 4</a></li> </ul>	Jamie Apodaca	(505) 816-3414	<a href="mailto:Jaime_Apodaca@bcbsnm.com">Jaime_Apodaca@bcbsnm.com</a>
<ul style="list-style-type: none"> <li>• Central Territory Alpha: A-C</li> <li>• <a href="#">Region 5</a></li> </ul>	Liz Cordova-Martinez	(505) 816-2161	<a href="mailto:Liz_Cordova-Martinez@bcbsnm.com">Liz_Cordova-Martinez@bcbsnm.com</a>
<ul style="list-style-type: none"> <li>• Central Territory Alpha: T-V</li> <li>• <a href="#">Region 2</a></li> </ul>	Lisa Goodman	(505) 816-2789	<a href="mailto:Lisa_Goodman@bcbsnm.com">Lisa_Goodman@bcbsnm.com</a>
<ul style="list-style-type: none"> <li>• Central Territory Alpha: P-S</li> <li>• <a href="#">Region 3</a></li> </ul>	Tricia MacLaughlin	(505) 816-4255	<a href="mailto:Tricia_MacLaughlin@bcbsnm.com">Tricia_MacLaughlin@bcbsnm.com</a>
<ul style="list-style-type: none"> <li>• Central Territory Alpha: W-Z</li> <li>• <a href="#">Region 6</a></li> </ul>	Jan Montoya	(505) 816-2303	<a href="mailto:Jan_Montoya@bcbsnm.com">Jan_Montoya@bcbsnm.com</a>
<ul style="list-style-type: none"> <li>• Central Territory Alpha: L-O</li> <li>• <a href="#">Region 7</a></li> </ul>	Karen Sierra	(505) 816-4132	<a href="mailto:Karen_Sierra@bcbsnm.com">Karen_Sierra@bcbsnm.com</a>
<ul style="list-style-type: none"> <li>• Central Territory Alpha: D-G</li> <li>• <a href="#">Region 1</a></li> </ul>	Jessica Taylor	(505) 816-4042	<a href="mailto:Jessica_X_Taylor@bcbsnm.com">Jessica_X_Taylor@bcbsnm.com</a>

**County-level maps of each region available at the end of this document.**

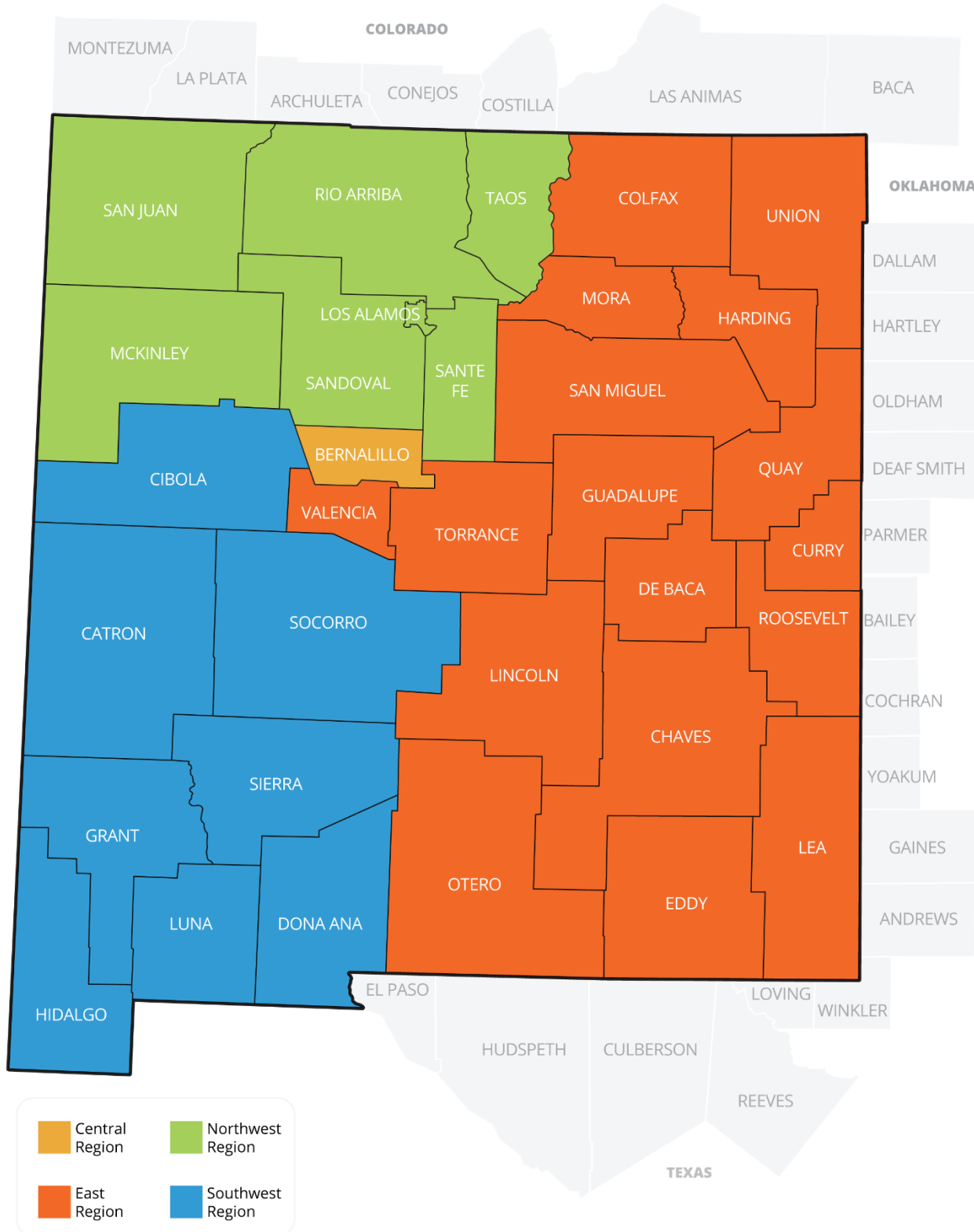
**Please contact your regional representative to reach the contract management team.**



<b>Statewide Representatives</b>			
<b>Services</b>	<b>Medical Regional Representatives</b>		
	<ul style="list-style-type: none"> <li>• Air Ambulance</li> <li>• Ambulatory Surgical Centers</li> <li>• Ambulatory Surgical Center (Hospital/IPA)</li> <li>• Audiology Providers/Hearing Aids</li> </ul>	<ul style="list-style-type: none"> <li>• Community Paramedicine</li> <li>• Home Health (Hospital/IPA)</li> <li>• Imaging</li> <li>• Pathology</li> <li>• Radiology</li> </ul>	<ul style="list-style-type: none"> <li>• Sleep Center Facility</li> <li>• Sleep Center Providers</li> <li>• Any Medical Provider Tied to a Hospital or IPA</li> </ul>
	<b>Long Term Care Regional Representatives</b>		
	<ul style="list-style-type: none"> <li>• Agency Based Community Benefit (ABCB)*</li> <li>• Dialysis</li> <li>• DME/Prosthetics/Orthotics</li> <li>• Genetic Laboratory</li> </ul>	<ul style="list-style-type: none"> <li>• Home Health</li> <li>• Home Infusion</li> <li>• Hospice</li> <li>• Long Term Acute Care</li> <li>• Nursing Facility</li> </ul>	<ul style="list-style-type: none"> <li>• Reference Laboratory</li> <li>• Skilled Nursing Facility</li> <li>• Specialty Pharmacy</li> <li>• Support Brokers</li> </ul>
	<p><small>*<b>ABCB</b> services include Adult Day Health, Assisted Living, Behavior Support Consultation, Community Transition Services, Emergency Response, Employment Supports, Environmental Modifications, Home Health Aide, Nutritional Counseling, Personal Care – Consumer Directed/Consumer Delegated, Private Duty Nursing for Adults (PDN), Nursing Respite, Respite, Skilled Maintenance Therapy Services – Occupational Therapy for Adults, Physical Therapy for Adults, Speech Therapy for Adults</small></p>		
	<b>Tricia MacLaughlin</b>	<b>Frances Martinez</b> ( <a href="mailto:Frances.Martinez@bcbsnm.com">Frances.Martinez@bcbsnm.com</a> )	
	<ul style="list-style-type: none"> <li>• Indian Health Services (IHS), Tribes and Tribal Organizations, and Urban Indian Organizations (ITU)</li> </ul>	<ul style="list-style-type: none"> <li>• VA Medical Center</li> </ul>	



# Network Representative Regions – Behavioral Health





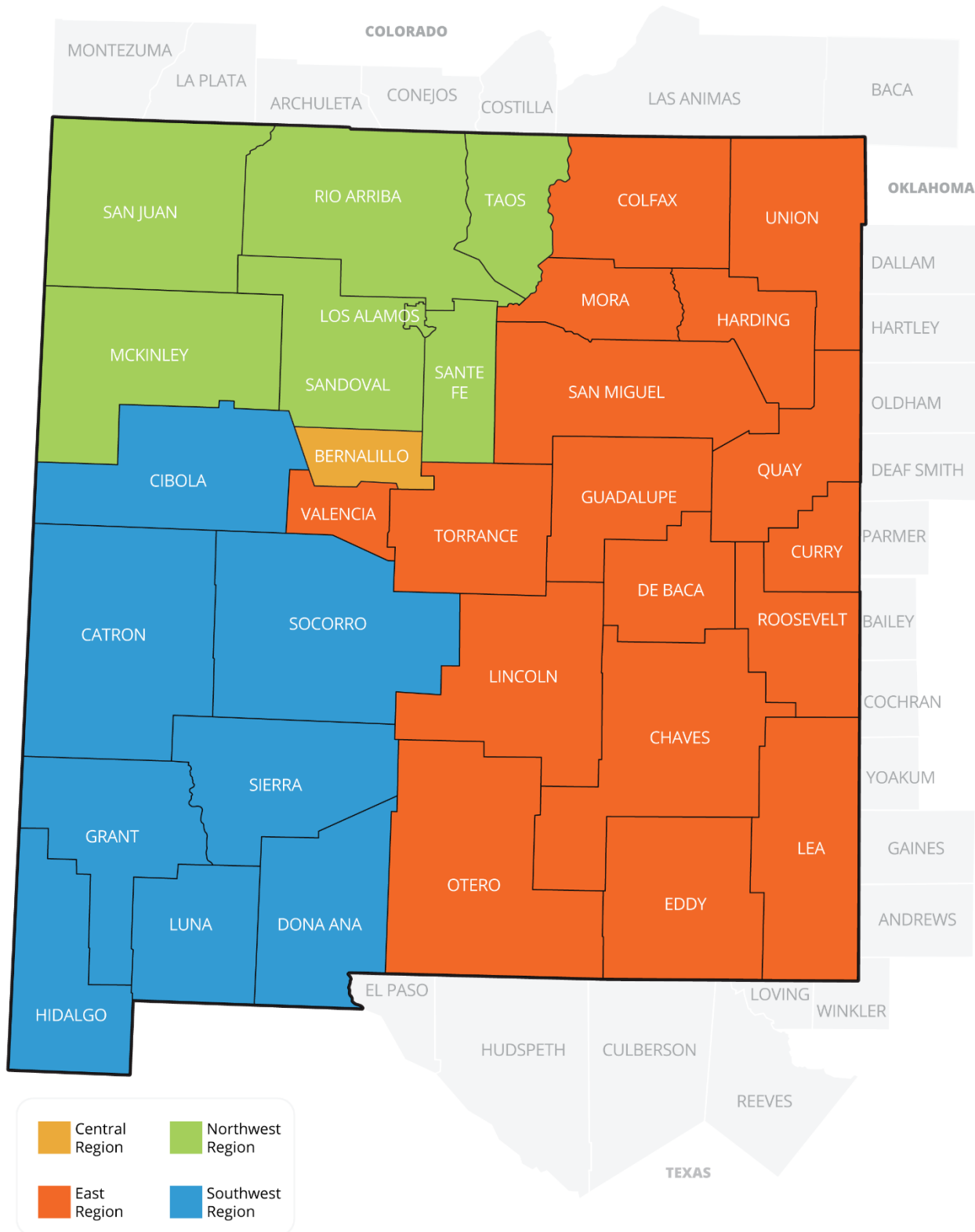
<b>BEHAVIORAL HEALTH GROUPS</b>				
<b>Armando Betancourt</b>	<b>ABA Groups</b>		<b>Core Service Agencies Groups</b>	
	<ul style="list-style-type: none"> <li>• Consultants for Children</li> <li>• Jumpstart</li> <li>• Positive Behavior Support</li> <li>• Prism Therapeutic Services Inc</li> </ul>	<ul style="list-style-type: none"> <li>• Proud Moments</li> <li>• Stacey Pollard Graziano</li> </ul>	<ul style="list-style-type: none"> <li>• La Casa De Buena Salud Inc</li> <li>• Open Skies Healthcare</li> <li>• St. Martins Hospitality Center, Inc</li> </ul>	<ul style="list-style-type: none"> <li>• Youth Development Inc</li> </ul>
	<b>Non-Independently Licensed Groups (BILS4NILS)</b>			
	<ul style="list-style-type: none"> <li>• Children in Need of Services</li> <li>• Healthy Families of ABQ</li> <li>• Herron Solutions LLC</li> </ul>	<ul style="list-style-type: none"> <li>• Journey to Wellness Counseling LLC</li> <li>• Katherine Bassiri LLC</li> <li>• Lilly's Internal Light</li> </ul>	<ul style="list-style-type: none"> <li>• Small Steps Child Counseling</li> <li>• The Treehouse</li> <li>• Waves Behavioral Health</li> </ul>	
<b>Laura Nguyen</b>	<b>ABA Groups</b>		<b>Core Service Agencies Groups</b>	
	<ul style="list-style-type: none"> <li>• Aprendamos</li> <li>• Autism Learning Collaborative LLC</li> <li>• Autism Behavior Services</li> <li>• Behavior Change Institute LLC</li> <li>• Camino Behavioral Health Services</li> </ul>	<ul style="list-style-type: none"> <li>• Centria Healthcare LLC</li> <li>• Cross River Therapy LLC</li> <li>• Martin Greer</li> <li>• MECA LLC</li> <li>• Montanez Associates LLC</li> </ul>	<ul style="list-style-type: none"> <li>• Hidalgo Medical Services</li> </ul>	
	<b>Non-Independently Licensed Groups (BILS4NILS)</b>			
	<ul style="list-style-type: none"> <li>• 4 Directions Mental Health</li> <li>• A New Hope Therapy Center</li> <li>• Amistad Family Services Inc</li> <li>• Breena Tafoya And Associates</li> <li>• Casa De Mi Alma INC</li> <li>• Cornerstone Lifeworks</li> <li>• Courageous Transformations Inc</li> <li>• Dorcas F Brem Counseling Serv</li> <li>• Duke City Recover Tool Box</li> </ul>	<ul style="list-style-type: none"> <li>• Eating Disorders Treatment Center LLC</li> <li>• Evolution Group</li> <li>• Faith + Grace Therapeutic Services</li> <li>• Faith Works Counseling LLC</li> <li>• Gold Perspective Therapy LLC</li> <li>• Grace Therapy Services LLC</li> <li>• Families and Youth INC</li> <li>• Family Workshop LLC</li> <li>• Haven Behavioral Serv of ALB</li> </ul>	<ul style="list-style-type: none"> <li>• High Desert Healing</li> <li>• Montanez Associates LLC</li> <li>• The Olive Tree Creative Arts Community Center</li> <li>• The Recovery Management Center</li> <li>• TRAA Group LLC</li> <li>• Vaillancourt Associates LLC</li> <li>• Viva Health</li> <li>• Winborn Wellness and Counseling</li> </ul>	
<b>Armando Betancourt</b>	<b>Supervisory Protocol Providers Groups</b>			
	<ul style="list-style-type: none"> <li>• Amistad y Resolana</li> <li>• Carlsbad Lifehouse Inc</li> <li>• Full Circle Recovery LLC</li> <li>• Heart &amp; Soul</li> <li>• High Desert Family Services Inc</li> <li>• Inner Guidance LLC</li> <li>• La Familia Inc.</li> <li>• Lancer Health Group</li> <li>• Matt 25 Inc</li> <li>• Mending Hearts</li> <li>• Noesis Integrative Health</li> </ul>	<ul style="list-style-type: none"> <li>• Oasis Therapy LLC</li> <li>• Odyssey Counseling</li> <li>• Pecos Valley Counseling</li> <li>• Perfectly Imperfect</li> <li>• Recovery Services of NM</li> <li>• Rio Grande Counseling &amp; Guidance Services Pa</li> <li>• Rogue Autism Rebels</li> <li>• Sage Neuroscience Center</li> <li>• Serenity Mesa</li> <li>• Sierra Blanca Counseling</li> </ul>	<ul style="list-style-type: none"> <li>• Southwest Counseling and Psychotherapy</li> <li>• Southwest Family Guidance Center LLC</li> <li>• Southwest Services for The Deaf</li> <li>• State of the Heart Recovery</li> <li>• Streetwise Inc</li> <li>• The Community Lighthouse</li> <li>• The Counseling Center</li> </ul>	<ul style="list-style-type: none"> <li>• Trail Ahead Therapy LLC</li> <li>• Turning Point Recovery Center</li> <li>• Umoja Behavioral Health</li> <li>• Walsh Counseling Services LLC</li> <li>• Wild Magnolia</li> <li>• Williams Counseling LLC</li> <li>• Windmill Fighters</li> </ul>
<b>Laura Nguyen</b>	<b>Supervisory Protocol Providers Groups</b>			
	<ul style="list-style-type: none"> <li>• A New Awakening Counseling</li> <li>• Albuquerque Guidance Center</li> <li>• Albuquerque Treatment Services</li> </ul>	<ul style="list-style-type: none"> <li>• Amanecer Psychological Services</li> <li>• Blue Fox Wellness LLC</li> <li>• Christian Counseling Prof Inc</li> <li>• Crossroads for Women</li> </ul>	<ul style="list-style-type: none"> <li>• Engage and Ignite Counseling</li> <li>• Formation Counseling</li> <li>• Rio Valle Behavioral Health</li> </ul>	<ul style="list-style-type: none"> <li>• Sierra Community Counseling Center Inc</li> <li>• Zia Recovery Center</li> </ul>



<b>Nicole Wilson</b>	<b>ABA Groups</b>		<b>Core Service Agencies Groups</b>	
	<ul style="list-style-type: none"> <li>• Autism Learning Partners</li> <li>• Autism Spectrum Therapies New Mexico</li> <li>• Behavior Services of the Rockies</li> <li>• Center for Autism and Related Disorders</li> </ul>	<ul style="list-style-type: none"> <li>• Diane Thompson PHD</li> <li>• GD Psych Services LLC</li> <li>• Guidance Center of Lea County Inc</li> <li>• Meaningful Change Learning Services</li> </ul>	<ul style="list-style-type: none"> <li>• All Faiths Receiving Home</li> <li>• ChildHaven Inc.</li> <li>• Guidance Center of Lea County</li> <li>• Mental Health Resources</li> <li>• New Mexico Solutions</li> </ul>	<ul style="list-style-type: none"> <li>• The Life Link</li> </ul>
	<b>Non-Independently Licensed Groups (BILS4NILS)</b>			
	<ul style="list-style-type: none"> <li>• A Child's Voice</li> <li>• Angel Peak Counseling</li> <li>• Awake and Aware</li> <li>• Be Me Better</li> <li>• Earth Spirit and Awakening</li> <li>• Four Winds Behavioral Health</li> <li>• Golden Willow Counseling</li> <li>• Herndon Consulting LLC</li> </ul>	<ul style="list-style-type: none"> <li>• Horses for Healing</li> <li>• Hoy Recovery</li> <li>• Krossroads Integrative Health and Recovery Solutions Inc</li> <li>• New Mexico Treatment Services LLC</li> <li>• Pinwheel Healing</li> <li>• Re-Cycled Man LLC</li> </ul>	<ul style="list-style-type: none"> <li>• Rio Grande Alcoholism Treatment Center</li> <li>• Santa Fe Dialectical Behavior Therapy</li> <li>• Santa Fe Mountain Center</li> <li>• Serna Solutions LLC</li> <li>• The Family Connection</li> <li>• The Savila Collaborative (Centro Savila)</li> </ul>	<ul style="list-style-type: none"> <li>• Trauma Treatment Center</li> <li>• New Mexico Wellness Center LLC</li> <li>• Sage Neuroscience Center</li> <li>• Rio Rancho Family Counseling Center LLC</li> </ul>
<b>Supervisory Protocol Providers Groups</b>				
<ul style="list-style-type: none"> <li>• A New Day Youth and Family Services</li> <li>• Aliviari Counseling Services Inc</li> <li>• Bair Foundation</li> <li>• Cottonwood Clinical Services Inc</li> </ul>	<ul style="list-style-type: none"> <li>• Desert View Inc</li> <li>• Equest Counseling Center LLC</li> <li>• Las Cumbres Community Services Inc</li> <li>• Los Alamos Family Council Inc</li> </ul>	<ul style="list-style-type: none"> <li>• Rio Vista Counseling LLC</li> <li>• Rise Women's Self Recovery LLC</li> <li>• Santa Fe Recovery Center Rtc</li> <li>• Solace Crisis Treatment Center</li> </ul>	<ul style="list-style-type: none"> <li>• Teambuilders Behavioral Health</li> <li>• Wholeistic Mental and Physical Health, LLC</li> <li>• Youth Shelters and Family Services</li> </ul>	



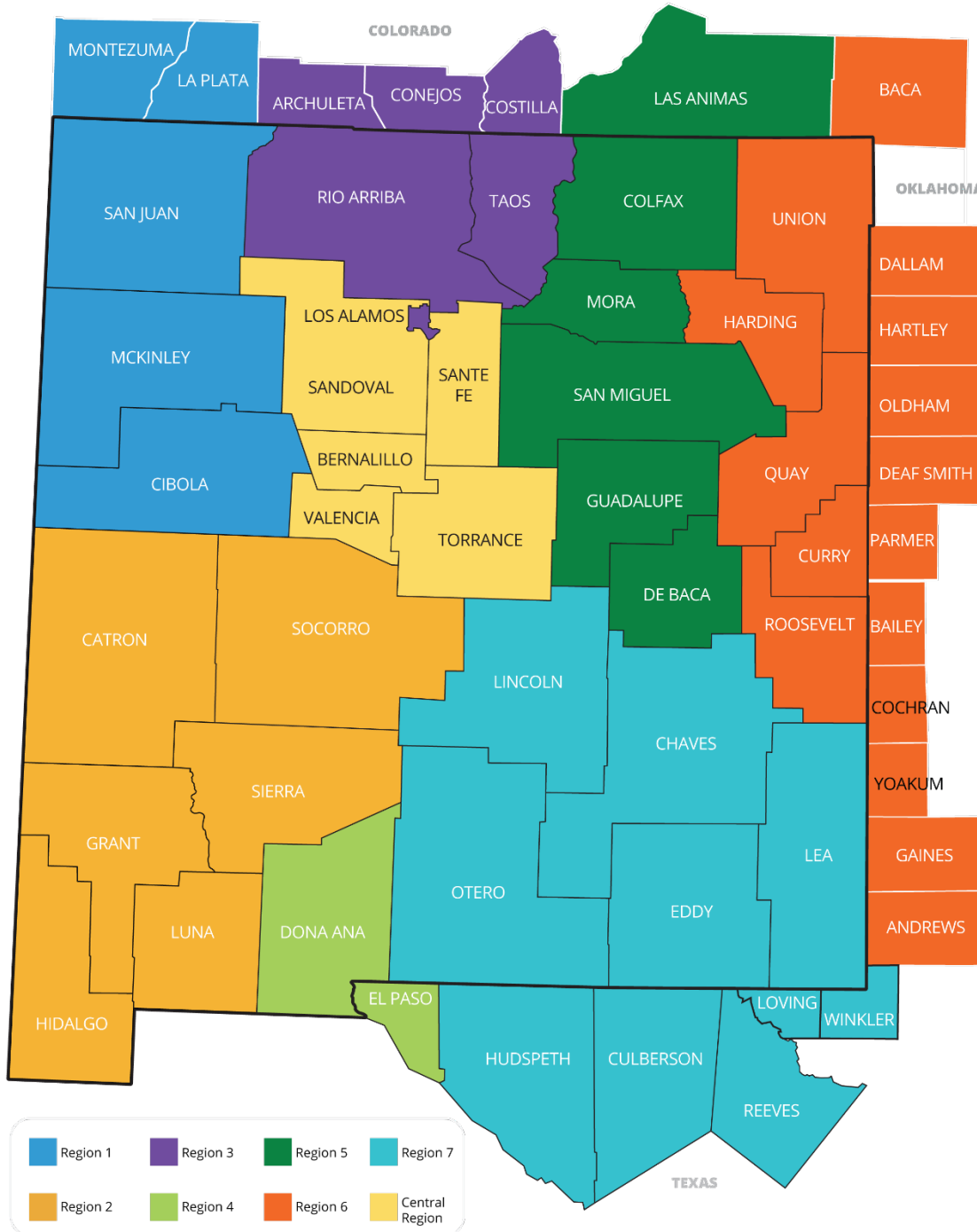
# Network Representative Regions – LTC/DME



	Central Region		Northwest Region
	East Region		Southwest Region



# Network Representative Regions – Physical Health





<b>PHYSICAL HEALTH GROUPS/HOSPITALS</b>		
<b>Statewide Specialized Groups and Hospitals</b>		
<b>Jamie Apodaca</b>	<ul style="list-style-type: none"> <li>• Ben Archer</li> <li>• ID Consultants</li> <li>• Joshua Brown MD PC</li> <li>• La Clinica de Familia</li> </ul>	<ul style="list-style-type: none"> <li>• Las Cruces Family Medicine LLC</li> <li>• Las Cruces Medical Center LLC</li> <li>• Las Cruces Physician Practices</li> <li>• Las Cruces Physician Services LLC</li> </ul>
		<ul style="list-style-type: none"> <li>• Lisa S Robles MD LLC,</li> <li>• Memorial Home Health,</li> <li>• PHC- Las Cruces Inc.</li> <li>• X-Ray Associates</li> </ul>
<b>Statewide Specialized Groups and Hospitals</b>		
<b>Liz Cordova-Martinez</b>	<ul style="list-style-type: none"> <li>• BCA</li> <li>• De Baca Family Practice Clinic</li> <li>• Department of Health</li> <li>• El Pueblo Health Serv Inc</li> <li>• Family Medicine Partners of Santa Fe PC</li> </ul>	<ul style="list-style-type: none"> <li>• FHLP LLC</li> <li>• First Choice</li> <li>• First Nations Comm Healthsource</li> <li>• HME</li> <li>• Jasmin Breitung</li> <li>• Lovelace</li> </ul>
		<ul style="list-style-type: none"> <li>• Mora Valley Community Health Services</li> <li>• Southwest Medical Associates</li> <li>• Sunrise Medical Group PC</li> <li>• UNM Rehab Hospital LLC</li> </ul>
<b>Statewide Specialized Groups and Hospitals</b>		
<b>Lisa Goodman</b>	<ul style="list-style-type: none"> <li>• Desert States Therapy Network</li> </ul>	
<b>Statewide Specialized Groups and Hospitals</b>		
<b>Tricia MacLaughlin</b>	<ul style="list-style-type: none"> <li>• After Hours Pediatrics</li> <li>• Aspen Medical Group</li> <li>• Bella Vida Healthcare Clinic</li> <li>• Christus St. Vincent</li> <li>• Cibola Family Health Center</li> <li>• OmniSleep</li> </ul>	<ul style="list-style-type: none"> <li>• Deming Clinic Corp/Quorum</li> <li>• Hidalgo Medical Services</li> <li>• Indian Health Services</li> <li>• Kewa Pueblo Health Corporation</li> <li>• Medical Assoc of Northern NM PA</li> <li>• New Mexico Orthopedic</li> </ul>
		<ul style="list-style-type: none"> <li>• New Mexico Oncology Hematology Consultants Ltd</li> <li>• PMS</li> <li>• San Miguel Clinic Corp./Quorum</li> <li>• Southwest Gastroenterology Associates PC</li> </ul>
<b>Statewide Specialized Groups and Hospitals</b>		
<b>Jan Montoya</b>	<ul style="list-style-type: none"> <li>• Albuquerque Ambulance</li> <li>• ALI Sherif</li> <li>• Clovis Family Health Care Ctr</li> <li>• Gerald Champion Regional Medical Center</li> </ul>	<ul style="list-style-type: none"> <li>• La Casa de Buena Salud</li> <li>• PHS/PMG</li> <li>• Rio Grande Family Medicine</li> <li>• Romero Family Medicine LLC</li> <li>• Southwest Care Center</li> </ul>
		<ul style="list-style-type: none"> <li>• Southwest Integrative Hlth Ctr</li> <li>• White Sands IPA</li> </ul>
<b>Statewide Specialized Groups and Hospitals</b>		
<b>Karen Sierra</b>	<ul style="list-style-type: none"> <li>• Carlsbad Medical Center</li> <li>• Duke City Primary Care</li> <li>• Eastern NM Medical Center</li> <li>• El Centro Family Health</li> <li>• Journey Pediatrics PC</li> </ul>	<ul style="list-style-type: none"> <li>• La Familia Med Ctr</li> <li>• Midtown Family Medicine</li> <li>• Optum Care New Mexico</li> <li>• Pecos Valley of NM</li> <li>• Raney Pediatrics</li> </ul>
		<ul style="list-style-type: none"> <li>• Rocas Inc.</li> <li>• Roswell Clinic Corp</li> <li>• Sandoval Regional Medical Center</li> <li>• University of NM Health Systems</li> </ul>