

**Triad National Security, LLC**  
**Guide for Accessing care at Presbyterian Health Services (PHS) and Presbyterian Medical Group (PMG) for members on the PPO, EPO and HDHP Plans**

If you live / reside in Bernalillo, Sandoval, Torrance, or Valencia County in New Mexico				
	<b>PRESNow Urgent Care and ER Facility Access</b>	<b>PMG Primary Care Physicians Access</b>	<b>PMG Specialists Access</b>	<b>PHS Hospital and Facility Services Access</b>
If the PHS and/or PMG providers are in Bernalillo, Sandoval, Torrance or Valencia County	Yes	No	<p>Yes, for the following services only:</p> <ul style="list-style-type: none"> <li>• Neurology</li> <li>• Neurosurgery</li> <li>• Pediatric Endocrinology</li> <li>• Pediatric Neurology</li> <li>• Pediatric Pulmonology</li> <li>• Pediatric Ear, Nose and Throat</li> <li>• Pediatric Gastroenterology</li> <li>• Pediatric Hematology/Oncology</li> <li>• Behavioral Health</li> </ul> <p><b>Note:</b> If above primary designation is Primary Care, then they would not be in-network.</p>	<p>Yes, for the following services only:</p> <ul style="list-style-type: none"> <li>• Emergency Room</li> <li>• Pediatric Heart Surgery</li> <li>• Transplants</li> <li>• Neonatal Intensive Care</li> <li>• MRIs at the Presbyterian MRI Center</li> <li>• Facility Services at Presbyterian Rust Medical Center Ambulatory Surgery Center (ASC)</li> </ul> <p>New Mexico Surgery Center Multi-Specialty</p>
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If the PHS and/or PMG providers are <b>NOT</b> in Bernalillo, Sandoval, Torrance or Valencia County	Yes	No	Yes	Yes

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Catron, Chaves, Cibola, Colfax, Curry, De Baca, Dona Ana, Eddy, Grant, Guadalupe, Harding, Hidalgo, Lea, Lincoln, Los Alamos, Luna, McKinley, Mora, Otero, Quay, Rio Arriba, Roosevelt, San Juan, San Miguel, Santa Fe, Sierra, Socorro, Taos or Union County in New Mexico				
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## Resources

How to determine if a provider is a Participating Provider or a Non-Participating Provider:

- Contact Blue Cross and Blue Shield of New Mexico Customer Service at the number listed on the back of your BCBSNM health insurance card – **877-878-5265**
- Sign up for **Blue Access for Members<sup>SM</sup>** – Go to [bcbsnm.com](http://bcbsnm.com) to log in or create an account
- **BCBSNM App for Mobile Devices** – Access your Blue Access for Members account by logging in through the Mobile App. To download the app, go to Google Play, the App Store or text\* **BCBSNMAPP to 33633**
- **Provider Finder** – Refer to our online provider directory under the “Find Care” tab, Providers in Your Network, and click Find a doctor or hospital. When you are in Provider Finder, it will ask you what your 3-letter network identifier is. As a TRIAD member, your network identifier is **PPO**.

\*Message and data rates may apply.