BlueCross BlueShield of New Mexico

Blue Cross Medicare Advantage℠ Individual Enrollment Form

Please contact Blue Cross Medicare Advantage if you need information in another language or format (Braille).

To enroll in Blue Cross Medicare Advantage, please provide the following information:

Please check the plan you want to enroll in: **(Check ONLY one)**

☐ **Blue Cross Medicare Advantage Dental Premier (PPO)℠**
$0 per month

LAST Name:	FIRST Name:	Middle Initial:	☐ Mr. ☐ Mrs. ☐ Ms.

Birth Date:	Sex:	Home Phone Number:	Alternate Phone Number:
__ __/__ __/__ __ __ __	☐ M ☐ F	(__ __ __)__ __ __-__ __ __ __	(__ __ __)__ __ __-__ __ __ __

Permanent Residence Street Address:

City:	County:	State:	ZIP Code:
			__ __ __ __ __

Mailing Address (only if different from your Permanent Residence Street Address):

Street Address:	City:	State:	ZIP Code:
			__ __ __ __ __

Emergency Contact Name:

Phone Number:	Relationship to You:
(__ __ __)__ __ __-__ __ __ __	

Applicant Email Address:

Please Provide Your Medicare Insurance Information

Please take out your red, white and blue Medicare card to complete this section.

- Fill out this information as it appears on your Medicare card.

– **OR** –

- Attach a copy of your Medicare card or your letter from Social Security or the Railroad Retirement Board.

You must have Medicare Part A and Part B to join a Medicare Advantage plan.

Name (as it appears on your Medicare Card):

_____

Medicare Number:

__ __ __ __ __ __ __ __ __ __ __

Some boxes may be blank.

is Entitled to:	Effective Date:
HOSPITAL (Part A)	_____
MEDICAL (Part B)	_____

Applicant LAST name: FIRST name:

Attestation of Eligibility for an Enrollment Period

Typically, you may enroll in a Medicare Advantage plan only during the Annual Enrollment Period from October 15 through December 7 of each year. There are exceptions that may allow you to enroll in a Medicare Advantage plan outside of this period.
Please read the following statements carefully and check the box if the statement applies to you. By checking any of the following boxes you are certifying that, to the best of your knowledge, you are eligible for an Enrollment Period. If we later determine that this information is incorrect, you may be disenrolled.

☐ I am new to Medicare.	
☐ I am enrolled in a Medicare Advantage plan and want to make a change during the Medicare Advantage Open Enrollment Period (MA OEP).	
☐ I recently moved outside of the service area for my current plan or I recently moved and this plan is a new option for me. I moved on (insert date).	/ /
☐ I recently was released from incarceration. I was released on (insert date).	/ /
☐ I recently returned to the United States after living permanently outside of the U.S. I returned to the U.S. on (insert date).	/ /
☐ I recently obtained lawful presence status in the United States. I got this status on (insert date).	/ /
☐ I recently had a change in my Medicaid (newly got Medicaid, had a change in level of Medicaid assistance, or lost Medicaid) on (insert date)	/ /
☐ I recently had a change in my Extra Help paying for Medicare prescription drug coverage (newly got Extra Help, had a change in the level of Extra Help, or lost Extra Help) on (insert date)	/ /
☐ I have both Medicare and Medicaid (or my state helps pay for my Medicare premiums) or I get Extra Help paying for my Medicare prescription drug coverage, but I haven't had a change.	
☐ I am moving into, live in, or recently moved out of a long-term care facility (for example, a nursing home or long-term care facility). I moved/will move into/out of the facility on (insert date).	/ /
☐ I recently left a PACE program on (insert date).	/ /
☐ I recently involuntarily lost my creditable prescription drug coverage (coverage as good as Medicare's). I lost my drug coverage on (insert date).	/ /
☐ I am leaving employer or union coverage on (insert date).	/ /
☐ I belong to a pharmacy assistance program provided by my state.	
☐ My plan is ending its contract with Medicare, or Medicare is ending its contract with my plan.	
☐ I was enrolled in a plan by Medicare (or my state) and I want to choose a different plan. My enrollment in that plan started on (insert date)	/ /
☐ I was enrolled in a Special Needs Plan (SNP) but I have lost the special needs qualification required to be in that plan. I was disenrolled from the SNP on (insert date).	/ /
☐ I was affected by a weather-related emergency or major disaster (as declared by the Federal Emergency Management Agency (FEMA). One of the other statements here applied to me, but I was unable to make my enrollment because of the natural disaster.	

If none of these statements applies to you or you're not sure, please contact Blue Cross Medicare Advantage at 1-877-774-8592 (TTY users should call 711) to see if you are eligible to enroll. We are open 8:00 a.m. – 8:00 p.m., local time, 7 days a week. From April 1 – September 30, alternate technologies (for example, voicemail) will be used on the weekends and holidays.

Applicant LAST name:	FIRST name:

Paying Your Plan Premium

You can pay your monthly plan premium (including any late enrollment penalty that you currently have or may owe), by mail or by Electronic Funds Transfer (EFT) each month. You can also choose to pay your premium by automatic deduction from your Social Security or Railroad Retirement Board (RRB) benefit check each month. If you are assessed a Part D-Income Related Monthly Adjustment Amount, you will be notified by the Social Security Administration. You will be responsible for paying this extra amount in addition to your plan premium. You will either have the amount withheld from your Social Security benefit check or be billed directly by Medicare or RRB. DO NOT pay Blue Cross and Blue Shield of New Mexico (BCBSNM) the Part D-IRMAA.

People with limited incomes may qualify for Extra Help to pay for their prescription drug costs. If eligible, Medicare could pay for 75% or more of your drug costs including monthly prescription drug premiums, annual deductibles, and coinsurance. Additionally, those who qualify will not be subject to the coverage gap or a late enrollment penalty. Many people are eligible for these savings and don't even know it. For more information about this Extra Help, contact your local Social Security office, or call Social Security at 1-800-772-1213. TTY users should call 1-800-325-0778. You can also apply for Extra Help online at **www.socialsecurity.gov/prescriptionhelp**.

If you qualify for Extra Help with your Medicare prescription drug coverage costs, Medicare will pay all or part of your plan premium. If Medicare pays only a portion of this premium, we will bill you for the amount that Medicare doesn't cover.

If you don't select a payment option, you will get a bill each month.

Please select a premium payment option: (Select one payment option)

☐ **Get a bill**

☐ **Electronic funds transfer (EFT) from your bank account each month.**
Please enclose a VOIDED check or provide the following:

Account holder name:

Bank routing number: ___ ___ ___ ___ ___ ___ ___ ___ ___

Bank account number: ___ ___ ___ ___ ___ ___ ___ ___ ___ ___ ___ ___

Account type: ☐ **Checking** ☐ **Savings**

☐ **Automatic deduction from your monthly Social Security or Railroad Retirement Board (RRB) benefit check.** I get monthly benefits from: ☐ **Social Security** ☐ **RRB**

(The Social Security/RRB deduction may take two or more months to begin after Social Security or RRB approves the deduction. In most cases, if Social Security or RRB accepts your request for automatic deduction, the first deduction from your Social Security or RRB benefit check will include all premiums due from your enrollment effective date up to the point withholding begins. If Social Security or RRB does not approve your request for automatic deduction, we will send you a paper bill for your monthly premiums.)

All fields for the next two questions are optional.

Answering these questions is your choice. You can't be denied coverage because you don't fill them out.

Are you Hispanic, Latino/a, or Spanish origin? Select all that apply.

☐ No, not of Hispanic, Latino/a, or Spanish origin
☐ Yes, Mexican, Mexican American, Chicano/a
☐ Yes, Puerto Rican
☐ Yes, Cuban
☐ Yes, another Hispanic, Latino/a, or Spanish origin.
☐ **I choose not to answer**.

Applicant LAST name: FIRST name:

All fields for the next two questions are optional. (continued)

Answering these questions is your choice. You can't be denied coverage because you don't fill them out.

What's your race? Select all that apply.

- ☐ American Indian or Alaska Native
- ☐ Asian Indian
- ☐ Black or African American
- ☐ Chinese
- ☐ Filipino
- ☐ Guamanian or Chamorro
- ☐ Japanese
- ☐ Korean
- ☐ Native Hawaiian
- ☐ Other Asian
- ☐ Other Pacific Islander
- ☐ Samoan
- ☐ Vietnamese
- ☐ White
- ☐ **I choose not to answer.**

Please read and answer these important questions:

1. Some individuals may have other drug coverage, including other private insurance, TRICARE, federal employee health benefits coverage, VA benefits, or state pharmaceutical assistance programs.

Will you have other prescription drug coverage in addition to Blue Cross Medicare Advantage? ☐ **Yes** ☐ **No**

If "yes," please list your other coverage and your identification (ID) number(s) for this coverage:

Name of other coverage: _____ ID # for this coverage: _____ Group # for this coverage: _____

2. Are you a resident in a long-term care facility, such as a nursing home? ☐ **Yes** ☐ **No**

If "yes," please provide the following information:

Name of Institution: _____

Address & Phone Number of Institution (number and street): _____

_____

3. Are you enrolled in your state Medicaid program? ☐ **Yes** ☐ **No**

If yes, please provide your Medicaid number: _____

4. Do you or your spouse work? ☐ **Yes** ☐ **No**

5. Do you have a Medicare Advantage policy in force that you will be replacing? ☐ **Yes** ☐ **No**

If yes, with what company? _____

Please choose the name of a Primary Care Physician (PCP), clinic or health center:

PCP First Name:	PCP Last Name:	PCP ID#:	Current Patient: ☐ **Yes** ☐ **No**

Please check one of the boxes below if you would prefer that we send you information in a language other than English or in another format:

- ☐ **Spanish**
- ☐ **Braille/Large Print**

Please contact Blue Cross Medicare Advantage at 1-877-774-8592 (TTY users should call 711.) if you need information in another format or language than what is listed above. We are open 8:00 a.m. – 8:00 p.m., local time, 7 days a week. If you are calling from April 1 through September 30, alternate technologies (for example, voicemail) will be used on weekends and holidays.

Applicant LAST name: FIRST name:

Please Read This Important Information

If you currently have health coverage from an employer or union, joining Blue Cross Medicare Advantage could affect your employer or union health benefits. You could lose your employer or union health coverage if you join Blue Cross Medicare Advantage. Read the communications your employer or union sends you. If you have questions, visit their website or contact the office listed in their communications. If there isn't any information on whom to contact, your benefits administrator or the office that answers questions about your coverage can help.

Please Read and Sign Below

By completing this enrollment application, I agree to the following:

Blue Cross Medicare Advantage is a Medicare Advantage plan and has a contract with the federal government. I will need to keep my Medicare Parts A and B to stay in this plan. I can be in only one Medicare Advantage plan at a time, and I understand that my enrollment in this plan will automatically end my enrollment in another Medicare health plan or prescription drug plan. It is my responsibility to inform you of any prescription drug coverage that I have or may get in the future. Enrollment in this plan is generally for the entire year. Once I enroll, I may leave this plan or make changes only at certain times of the year when an enrollment period is available, (Example: October 15 – December 7 of every year), or under certain special circumstances.

Blue Cross Medicare Advantage serves a specific service area. If I move out of the area that Blue Cross Medicare Advantage serves, I need to notify the plan so I can disenroll and find a new plan in my new area. Once I am a member of Blue Cross Medicare Advantage, I have the right to appeal plan decisions about payment or services if I disagree. I will read the Evidence of Coverage document from Blue Cross Medicare Advantage when I get it to know which rules I must follow to get coverage with this Medicare Advantage plan. I understand that people with Medicare aren't usually covered under Medicare while out of the country except for limited coverage near the U.S. border.

I understand that beginning on the date Blue Cross Medicare Advantage coverage begins, I must get all of my medical and prescription drug benefits from this plan. Benefits and services provided by Blue Cross Medicare Advantage and contained in my Blue Cross Medicare Advantage "Evidence of Coverage" document will be covered. Neither Medicare nor Blue Cross Medicare Advantage will pay for benefits or services that are not covered. I understand that using services in-network can cost less than using services out-of-network, except for emergency or urgently needed services or out-of-area dialysis services. If medically necessary, Blue Cross Medicare Advantage provides refunds for all covered benefits, even if I get services out of network. If the service requires prior authorization as stated in the Evidence of Coverage document, neither Medicare nor Blue Cross Medicare Advantage will pay for the services without prior authorization.

I understand that if I am getting assistance from a sales agent, broker, or other individual employed by or contracted with Blue Cross Medicare Advantage, he/she may be paid based on my enrollment in Blue Cross Medicare Advantage.

Subscriber hereby expressly acknowledges its understanding this agreement constitutes a contract solely between Subscriber and BCBSNM, which is an independent corporation operating under a license from the Association, permitting BCBSNM to use the Service Marks in the State, and that BCBSNM is not contracting as the agent of the Association. Subscriber further acknowledges and agrees that it has not entered into this agreement based upon representations by any person other than BCBSNM and that no person, entity, or organization other than BCBSNM shall be held accountable or liable to Subscriber for any of BCBSNM's obligations to Subscriber created under this agreement. This paragraph shall not create any additional obligations whatsoever on the part of BCBSNM other than those obligations created under other provisions of this agreement.

Applicant LAST name:	FIRST name:

Please Read and Sign Below (continued)

Release of Information:

By joining this Medicare health plan, I acknowledge that Blue Cross Medicare Advantage will share my information with Medicare, and other plans if necessary, who may use it to track my enrollment, to make payments, and for other purposes allowed by Federal law (see Privacy Act Statement below).

The information on this enrollment form is correct to the best of my knowledge.

I understand that if I intentionally provide false information on this form, I will be disenrolled from the plan.

I understand that my signature (or the signature of the person authorized to act on my behalf under the laws of the state where I live) on this application means that I have read and understand the contents of this application. If signed by an authorized individual (as described above), this signature certifies that **1)** this person is authorized under state law to complete this enrollment and **2)** documentation of this authority is available upon request from Medicare.

Signature:	**Today's Date:** ____ ____ / ____ ____ / ____ ____ ____ ____

If you are the authorized representative, you must sign above and provide the following information:

Name:

Address:

Phone Number: (____ ____ ____) ____ ____ ____ – ____ ____ ____ ____

Relationship to Enrollee:

Office Use Only:

Plan ID #:		Effective Date of Coverage: ____ ____ / ____ ____ / ____ ____ ____ ____	
☐ ICEP / IEP	☐ AEP	☐ SEP (type):	☐ Not Eligible

Applicant LAST name: FIRST name:

Agent Information

To receive your compensation, you must complete the following information, and the enrollee must meet certain requirements (see information below). If you do not complete this section of the form, you will not be paid for this enrollee.

As the producer, I attest that the following information is true. By signing this enrollment form, I understand that providing false information can lead to disciplinary action up to and including loss of compensation payments and/or termination of the Blue Cross Medicare Advantage amendment.

Requirements for compensation payments:

- Be licensed and, where applicable, appointed;
- Successfully completed the 2023 Blue Cross Medicare Advantage training and certification program prior to marketing, selling, signing any enrollment form or conducting service for Blue Cross Medicare Advantage; **and**
- Enrolled a member who has been approved by CMS and has not canceled their enrollment prior to becoming effective.

I fulfilled the CMS annual training requirement by completing the 2023 AHIP and Blue Cross Medicare Advantage training and certification program requirements and did so before marketing, selling or conducting service with this enrollee.	☐ **Yes**	☐ **No**

Method of Scope		
I conducted a personal face-to-face marketing appointment with this applicant. As a result, I have a signed Scope of Appointment and understand that I may be asked to provide this documentation as part of the Blue Cross Medicare Advantage Monitoring & Oversight Program.	☐ **Yes**	☐ **No**
Please indicate the method by which this applicant's Scope of Appointment (SOA) was completed (Please check one). ☐ **Paper** ☐ **Electronic** ☐ **Telephone** ☐ **Seminar attendee — no SOA required**		
I provided the enrollee with information about eligibility requirements, enrollment periods, lock-in provisions, benefits, premiums, use of network pharmacies, billing options and the availability of Extra Help prior to his or her completing this enrollment form.	☐ **Yes**	☐ **No**

Please enter the following information carefully and legibly. Accurate and timely compensation payments depend on this information.

Writing Agent ID# (This is your BCBSNM assigned ID#): ____ ____ ____ ____ ____ ____ ____ ____ ____ ____ (Not SSN or TID)	Phone Number: (____ ____ ____) ____ ____ ____ – ____ ____ ____ ____	
First Name:	Middle Initial:	Last Name:
Agent/Producer Signature: **X**		Date: ____ ____ / ____ ____ / ____ ____ ____ ____

Applicant LAST name:	FIRST name:

Electronic Application ID

_____ _____ _____ _____ _____ _____ _____ _____ _____ _____

Out-of-network/non-contracted providers are under no obligation to treat Blue Cross Medicare Advantage members, except in emergency situations. Please call our customer service number or see your Evidence of Coverage for more information, including the cost-sharing that applies to out-of-network services.

HMO and PPO plans provided by Blue Cross and Blue Shield of New Mexico, a Division of Health Care Service Corporation, a Mutual Legal Reserve Company (HCSC), an Independent Licensee of the Blue Cross and Blue Shield Association. HCSC is a Medicare Advantage organization with a Medicare contract. Enrollment in HCSC's plans depends on contract renewal.

The Centers for Medicare & Medicaid Services (CMS) collects information from Medicare plans to track beneficiary enrollment in Medicare Advantage (MA) or Prescription Drug Plans (PDP), improve care, and for the payment of Medicare benefits. Sections 1851 and 1860D-1 of the Social Security Act and 42 CFR §§ 422.50, 422.60, 423.30 and 423.32 authorize the collection of this information. CMS may use, disclose and exchange enrollment data from Medicare beneficiaries as specified in the System of Records Notice (SORN) "Medicare Advantage Prescription Drug (MARx)", System No. 09-70-0588. Your response to this form is voluntary. However, failure to respond may affect enrollment in the plan.