BlueCross BlueShield of New Mexico

Prior Authorization

Encouraging Safe and Effective Prescription Drug Use

Some prescriptions need approval before they are covered by Blue Cross and Blue Shield of New Mexico. This is called Prior Authorization. The program helps make sure the drug is prescribed, managed and taken safely, as intended by the Food and Drug Administration.

How do you know if you need prior authorization?

Your pharmacist is alerted and will notify you if prior authorization is needed. You can also log into **MyPrime.com** to check your drug list or view which drugs are in the prior authorization program.

If your medicine requires prior authorization

Your doctor can find the PA request forms at our provider website at **bcbsnm.com** or call **800-544-1378**. If approved, you will pay your cost share for the drug based on your benefits. If not approved, the drug will not be covered. You can still fill the original prescription. But, you will have to pay the full amount.

As always, cost is only one factor in choosing medication. Treatment decisions are between you and your doctor.

If there are questions about your prescription benefits, please call the phone number on your member ID card.

A team of physicians and pharmacists review FDA-approved labeling, scientific literature and nationally recognized guidelines to develop the clinical criteria for medications that require prior authorization.

Not all drug categories are included in all benefit plans. To see the current Prior Authorization programs for your drug list, visit **bcbsnm.com**. Additional categories and drugs may be added. Drugs listed are only examples.

MyPrime.com is an online resource offered by Prime Therapeutics, LLC, a pharmacy benefit manager contracted by BCBSNM to administer your prescription drug benefit.

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