

### Participating Provider Coverage Shown<sup>1</sup>

All Blue Cross and Blue Shield of New Mexico (BCBSNM) plans provide coverage for preventive services and maternity care. Please see your Summary of Benefits and Coverage or visit **bcbsnm.com** for more specific information.

Dronzo	Blue Community Bronze HMO <sup>™</sup>			
Bronze	201 - Off Exchange <sup>2</sup>	202 - Off Exchange HDHP HSA Eligible <sup>2</sup>	302 - Off Exchange HDHP HSA Eligible <sup>2</sup>	
Individual Deductible <sup>3</sup>	\$8,000	\$4,500	\$6,350	
Coinsurance	Member pays 50%	Member pays 40%	Member pays 40%	
Out-of-Pocket Maximum (includes deductible) <sup>3</sup>	\$9,100	\$7,000	\$7,000	
Primary Care Office Visit	\$75 copay	Member pays 40%	Member pays 40%	
Virtual Visits <sup>4</sup>	\$0	Member pays 40%	Member pays 40%	
Specialist Office Visit	\$140 copay	Member pays 40%	Member pays 40%	
Mental Illness Treatment and Substance Abuse Rehabilitation Office Visit	No charge	No charge after deductible is met	No charge after deductible is met	
Emergency Room	\$750 per occurrence deductible, then member pays 50%	\$1,000 per occurrence deductible, then member pays 40%	\$1,000 per occurrence deductible, then member pays 40%	
Urgent Care	\$60 copay	Member pays 40%	Member pays 40%	
Inpatient Hospital Services 5	\$850 per occurrence deductible, then member pays 50%	\$850 per occurrence deductible, then member pays 40%	\$850 per occurrence deductible, then member pays 40%	
<b>Outpatient Surgery</b> <sup>5</sup>	\$600 per occurrence deductible, then member pays 50%	\$600 per occurrence deductible, then member pays 40%	\$600 per occurrence deductible, then member pays 40%	
Outpatient X-Rays and Diagnostic Imaging⁵	\$300 copay in hospital	Member pays 40% in hospital	Member pays 40% in hospital	
Outpatient Imaging (CT/PET Scans/MRIs) <sup>5</sup>	Member pays 50% in hospital	Member pays 40% in hospital	Member pays 40% in hospital	
Network	Blue Community HMO Network <sup>™</sup>	Blue Community HMO Network <sup>sm</sup>	Blue Community HMO Network <sup>sm</sup>	
HSA Eligible <sup>6</sup>	No	Yes	Yes	
Outpatient Prescription Drugs - Preferred Pharmacy <sup>78</sup>	\$10 / \$20 / 30% / 35% / 45% / 50%	20% / 25% / 30% / 35% / 45% / 50%	20% / 25% / 30% / 35% / 45% / 50%	
Outpatient Prescription Drugs - Non-Preferred Pharmacy <sup>78</sup>	\$20 / \$30 / 35% / 40% / 45% / 50%	25% / 30% / 35% / 40% / 45% / 50%	25% / 30% / 35% / 40% / 45% / 50%	
Prescription Drug Benefit Utilization Management Programs <sup>9</sup>	<ul> <li>Specialty Pharmacy Program: To be eligible for maximum benefits, specialty medications must be obtained through a preferred Specialty Pharmacy provider.</li> <li>Member Pay the Difference: When you choose a brand name drug over an available generic equivalent, you pay your usual share for the brand plus the difference in cost.</li> <li>Prior Authorization/Step Therapy Requirements: Before you receive coverage for some medications, your doctor may need to obtain authorization from BCBSNM. You may need to meet certain criteria or try more cost-effective drugs first.</li> <li>90-Day Supply: You may receive up to a 90-day supply of covered prescription drugs through home delivery or at select retail pharmacies, depending on your prescription drug benefit.</li> </ul>			

1 Benefits reduced when out-of-network providers are used. This is a summary of benefit highlights only.

2 This plan is not available on the New Mexico Health Insurance Exchange.

3 The standard per person deductible and out-of-pocket maximum for this plan are shown. You must pay all the costs up to the deductible

amount before this plan begins to pay for covered services you use. Deductibles do not apply to services for which only copays are charged.

4 Not available with all plans. For details, see the plan Benefit Book included with your member kit.

5 Members may have lower out-of-pocket costs for some services provided by non-emergency freestanding outpatient facilities than the out-of-pocket costs for services provided in a hospital setting. See your Summary of Benefits and Coverage for additional details.

6 As a reminder, a Health Savings Account (HSA) has tax and legal ramifications. Blue Cross and Blue Shield of New Mexico does not provide legal or tax advice and nothing herein should be construed as legal or tax advice. These materials, and any tax-related statements in them, are not intended or written to be used, and cannot be used or relied on for the purpose of avoiding tax

- penalties. Tax-related statements, if any, may have been written in connection with the promotion or marketing of the transaction(s) or matter(s) addressed by these materials. You should seek advice based on your particular circumstances from an independent tax adviser regarding tax consequences of specific health insurance plans or products.
- 7 Prescription drug benefit coverage starts after annual medical deductible has been met, not counting copays. Retail stores in the Preferred Pharmacy Network offer members prescriptions with a lower possible member cost-share amount.
- 8 Prescription drug payment level tiers: Preferred Generic / Non-Preferred Generic / Preferred Brand / Non-Preferred Brand / Preferred Specialty / Non-Preferred Specialty
- 9 Home delivery is not available for Specialty tier drugs. Specialty tier drugs are limited to a 30-day supply. Coverage limitations may apply to certain medications.

Blue Cross and Blue Shield of New Mexico, a Division of Health Care Service Corporation, a Mutual Legal Reserve Company, an Independent Licensee of the Blue Cross and Blue Shield Association



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Dronzo	Blue Community Bronze HMO <sup>™</sup>		
Bronze	502 - Off Exchange HDHP HSA Eligible <sup>2</sup>	603 - Off Exchange <sup>2</sup>	
Individual Deductible <sup>3</sup>	\$5,000	\$6,000	
Coinsurance	Member pays 50%	Member pays 50%	
Out-of-Pocket Maximum (includes deductible) <sup>3</sup>	\$7,050	\$9,100	
Primary Care Office Visit	Member pays 50%	\$45 copay	
Virtual Visits <sup>4</sup>	Member pays 50%	\$0	
Specialist Office Visit	Member pays 50%	Member pays 50%	
Mental Illness Treatment and Substance Abuse Rehabilitation Office Visit	No charge after deductible is met No charge		
Emergency Room	\$1,000 per occurrence deductible, then member pays 50% \$1,000 per occurrence deductible, then member pays 50%		
Urgent Care	Member pays 50% Member pays 50%		
Inpatient Hospital Services <sup>5</sup>	\$850 per occurrence deductible, then member pays 50% \$850 per occurrence deductible, then member		
<b>Outpatient Surgery</b> <sup>5</sup>	\$600 per occurrence deductible, then member pays 50% \$600 per occurrence deductible, then member pay		
Outpatient X-Rays and Diagnostic Imaging⁵	Member pays 50% in hospital	Member pays 50% in hospital	
Outpatient Imaging (CT/PET Scans/MRIs) <sup>5</sup>	Member pays 50% in hospital	Member pays 50% in hospital	
Network	Blue Community HMO Networks	Blue Community HMO Network <sup>s</sup>	
HSA Eligible <sup>6</sup>	Yes No		
Outpatient Prescription Drugs - Preferred Pharmacy <sup>78</sup>	20% / 25% / 30% / 35% / 45% / 50%	20% / 25% / 30% / 35% / 45% / 50%	
Outpatient Prescription Drugs - Non-Preferred Pharmacy <sup>78</sup>	25% / 30% / 35% / 40% / 45% / 50%	25% / 30% / 35% / 40% / 45% / 50%	
Prescription Drug Benefit Utilization Management Programs <sup>9</sup>	<ul> <li>Specialty Pharmacy Program: To be eligible for maximum benefits, specialty medications must be obtained through a preferred Specialty Pharmacy provider.</li> <li>Member Pay the Difference: When you choose a brand name drug over an available generic equivalent, you pay your usual share for the brand plus the difference in cost.</li> <li>Prior Authorization/Step Therapy Requirements: Before you receive coverage for some medications, your doctor may need to obtain authorization from BCBSNM. You may need to meet certain criteria or try more cost-effective drugs first.</li> <li>90-Day Supply: You may receive up to a 90-day supply of covered prescription drugs through home delivery or at select retail pharmacies, depending on your prescription</li> </ul>		

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drug benefit.

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amount before this plan begins to pay for covered services you use. Deductibles do not apply to services for which only copays are charged.

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- 5 Members may have lower out-of-pocket costs for some services provided by non-emergency freestanding outpatient facilities than the out-of-pocket costs for services provided in a hospital setting. See your Summary of Benefits and Coverage for additional details.
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penalties. Tax-related statements, if any, may have been written in connection with the promotion or marketing of the transaction(s) or matter(s) addressed by these materials. You should seek advice based on your particular circumstances from an independent tax adviser regarding tax consequences of specific health insurance plans or products.

- 7 Prescription drug benefit coverage starts after annual medical deductible has been met, not counting copays. Retail stores in the Preferred Pharmacy Network offer members prescriptions with a lower possible member cost-share amount.
- 8 Prescription drug payment level tiers: Preferred Generic / Non-Preferred Generic / Preferred Brand / Non-Preferred Brand / Preferred Specialty / Non-Preferred Specialty
- 9 Home delivery is not available for Specialty tier drugs. Specialty tier drugs are limited to a 30-day supply. Coverage limitations may apply to certain medications.



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Cilvor	Blue Community Silver HMO <sup>SM</sup>			
Silver	203 - Off Exchange <sup>2</sup>	204 - Off Exchange <sup>2</sup>	<b>306 - Off Exchange</b> <sup>2</sup>	<b>308 - Off Exchange</b> <sup>2</sup>
Individual Deductible <sup>3</sup>	\$1,750	\$3,200	\$1,500	\$7,400
Coinsurance	Member pays 40%	Member pays 40%	Member pays 50%	No coinsurance after deductible is met
Out-of-Pocket Maximum (includes deductible) <sup>3</sup>	\$9,100	\$9,100	\$9,100	\$9,100
Primary Care Office Visit	Member pays 30%	\$20 copay	Member pays 40%	\$40 copay
Virtual Visits <sup>4</sup>	Member pays 30%	\$0	\$0	\$0
Specialist Office Visit	Member pays 40%	Member pays 40%	Member pays 50%	\$85 copay
Mental Illness Treatment and Substance Abuse Rehabilitation Office Visit	No charge	No charge	No charge	No charge
Emergency Room	\$1,000 per occurrence deductible, then member pays 40%	\$750 per occurrence deductible, then member pays 40%	\$1,000 per occurrence deductible, then member pays 50%	No coinsurance after deductible is met
Urgent Care	Member pays 40%	\$15 copay	Member pays 50%	No coinsurance after deductible is met
Inpatient Hospital Services <sup>5</sup>	\$850 per occurrence deductible, then member pays 40%	\$850 per occurrence deductible, then member pays 40%	\$850 per occurrence deductible, then member pays 50%	No coinsurance after deductible is met
Outpatient Surgery <sup>5</sup>	\$600 per occurrence deductible, then member pays 40%	\$600 per occurrence deductible, then member pays 40%	\$600 per occurrence deductible, then member pays 50%	No coinsurance after deductible is met
X-Rays and Diagnostic Imaging <sup>5</sup>	Member pays 40% in hospital	\$200 copay in hospital	Member pays 50% in hospital	No coinsurance after deductible is met
Imaging (CT/PET Scans/MRIs) <sup>5</sup>	Member pays 40% in hospital	Member pays 40% in hospital	Member pays 50% in hospital	No coinsurance after deductible is met
Network	Blue Community HMO Network <sup>sm</sup>	Blue Community HMO Network <sup>™</sup>	Blue Community HMO Network <sup>sm</sup>	Blue Community HMO Network <sup>™</sup>
HSA Eligible	No	No	No	No
Outpatient Prescription Drugs - Preferred Pharmacy <sup>67</sup>	20% / 25% / 30% / 35% / 45% / 50%	\$0 / \$15 / 30% / 35% / 45% / 50%	20% / 25% / 30% / 35% / 45% / 50%	\$0 / \$10 / \$50 / 0% / 0% / 0%
Outpatient Prescription Drugs - Non-Preferred Pharmacy <sup>67</sup>	25% / 30% / 35% / 40% / 45% / 50%	\$15 / \$25 / 35% / 40% / 45% / 50%	25% / 30% / 35% / 40% / 45% / 50%	\$10 / \$20 / \$70 / 0% / 0% / 0%

Prescription Drug Benefit Utilization Management Programs<sup>8</sup> Specialty Pharmacy Program: To be eligible for maximum benefits, specialty medications must be obtained through a preferred Specialty Pharmacy provider. Member Pay the Difference: When you choose a brand name drug over an available generic equivalent, you pay your usual share for the brand plus the difference in cost. Prior Authorization/Step Therapy Requirements: Before you receive coverage for some medications, your doctor may need to obtain authorization from BCBSNM. You may need to meet certain criteria or try more cost-effective drugs first.

**90-Day Supply:** You may receive up to a 90-day supply of covered prescription drugs through home delivery or at select retail pharmacies, depending on your prescription drug benefit.

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4 Not available with all plans. For details, see the plan Benefit Book included with your member kit.

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the out-of-pocket costs for services provided in a hospital setting. See your Summary of Benefits and Coverage for additional details.
 Prescription drug benefit coverage starts after annual medical deductible has been met, not counting copays. Retail stores in the Preferred Pharmacy Network offer members prescriptions with a lower possible member cost-share amount.

7 Prescription drug payment level tiers: Preferred Generic / Non-Preferred Generic / Preferred Brand / Non-Preferred Brand / Preferred Specialty / Non-Preferred Specialty.

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Cald	Blue Community Gold HMO <sup>™</sup>			
Gold	205 - Off Exchange <sup>2</sup>	206 - Off Exchange <sup>2</sup>	601 - Off Exchange HDHP <sup>2</sup>	705 - Off Exchange <sup>2</sup>
Individual Deductible <sup>3</sup>	\$750	\$750	\$2,500	\$2,300
Coinsurance	Member pays 30%	Member pays 30%	Member pays 30%	Member pays 20%
Out-of-Pocket Maximum (includes deductible) <sup>3</sup>	\$9,100	\$9,100	\$4,500	\$8,250
Primary Care Office Visit	\$35 copay	\$15 copay	\$30 copay	\$20 copay
Virtual Visits <sup>4</sup>	\$0	\$0	\$0	\$0
Specialist Office Visit	\$50 copay	\$55 copay	\$75 copay	\$35 copay
Mental Illness Treatment and Substance Abuse Rehabilitation Office Visit	No charge	No charge	No charge	No charge
Emergency Room	\$500 per occurrence deductible, then member pays 30%	\$1,000 per occurrence deductible, then member pays 30%	\$1,000 per occurrence deductible	\$500 per occurrence deductible, then member pays 30%
Urgent Care	\$50 copay	\$50 copay	\$60 copay	\$50 copay
Inpatient Hospital Services <sup>5</sup>	\$850 per occurrence deductible, then member pays 30%	\$850 per occurrence deductible, then member pays 30%	Member pays 30%	\$850 per visit, then member pays 20%
Outpatient Surgery⁵	\$600 per occurrence deductible, then member pays 30%	Member pays 30%	Member pays 30%	\$600 per occurrence deductible, then member pays 30%
X-Rays and Diagnostic Imaging <sup>5</sup>	\$40 copay in hospital	Member pays 30% in hospital	Member pays 30% in hospital	\$40 copay
maging (CT/PET Scans/MRIs) <sup>5</sup>	Member pays 30% in hospital	Member pays 30% in hospital	Member pays 30% in hospital	Member pays 30% in hospital
Network	Blue Community HMO Networks	Blue Community HMO Network <sup>sm</sup>	Blue Community HMO Networks	Blue Community HMO Network <sup>sm</sup>
HSA Eligible	No	No	No	No
Outpatient Prescription Drugs - Preferred Pharmacy <sup>67</sup>	\$0 / \$10 / 20% / 35% / 45% / 50%	\$0 / \$10 / 20% / 35% / 45% / 50%	\$0 / \$10 / \$50 / \$100 / \$150 / \$250	\$0 / \$10 / 20% / 35% / 45% / 50%
Outpatient Prescription Drugs - Non-Preferred Pharmacy <sup>67</sup>	\$10 / \$20 / 25% / 40% / 45% / 50%	\$10 / \$20 / 30% / 40% / 45% / 50%	\$10 / \$20 / \$70 / \$120 / \$150 / \$250	\$10 / \$20 / 25% / 40% / 45% / 50%

Prescription Drug Benefit Utilization Management Programs<sup>8</sup> Specialty Pharmacy Program: To be eligible for maximum benefits, specialty medications must be obtained through a preferred Specialty Pharmacy provider. Member Pay the Difference: When you choose a brand name drug over an available generic equivalent, you pay your usual share for the brand plus the difference in cost. Prior Authorization/Step Therapy Requirements: Before you receive coverage for some medications, your doctor may need to obtain authorization from BCBSNM. You may need to meet certain criteria or try more cost-effective drugs first.

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#### Health care coverage is important for everyone.

We provide free communication aids and services for anyone with a disability or who needs language assistance. We do not discriminate on the basis of race, color, national origin, sex, gender identity, age, sexual orientation, health status or disability.

To receive language or communication assistance free of charge, please call us at 855-710-6984.

If you believe we have failed to provide a service, or think we have discriminated in another way, contact us to file a grievance.

Office of Civil Rights Coordinator 300 E. Randolph St. 35th Floor Chicago, Illinois 60601 Phone: TTY/TDD: Fax: 855-664-7270 (voicemail) 855-661-6965 855-661-6960

You may file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, at:

U.S. Dept. of Health & Human Services 200 Independence Avenue SW Room 509F, HHH Building 1019 Washington, DC 20201 Phone: 800-368-1019 TTY/TDD: 800-537-7697 Complaint Portal: https://ocrportal.hhs.gov/ocr/portal/lobby.jsf Complaint Forms: http://www.hhs.gov/ocr/office/file/index.html



If you, or someone you are helping, have questions, you have the right to get help and information in your language at no cost. To talk to an interpreter, call 855-710-6984.

Español Spanish	Si usted o alguien a quien usted está ayudando tiene preguntas, tiene derecho a obtener ayuda e información en su idioma sin costo alguno. Para hablar con un intérprete, llame al 855-710-6984.
العربية Arabic	إن كان لديك أو لدى شخص تساعده أسئلة، فلديك الحق في الحصول على المساعدة والمعلومات الضرورية بلغتك من دون اية تكلفة. للتحدث مع مترجم فوري، اتصل على الرقم 6984-710-855.
繁體中文 Chinese	如果您, 或您正在協助的對象, 對此有疑問, 您有權利免費以您的母語獲得幫助和訊息。 洽詢一位翻譯員, 請撥電話 號碼 855-710-6984。
Français French	Si vous, ou quelqu'un que vous êtes en train d'aider, avez des questions, vous avez le droit d'obtenir de l'aide et l'information dans votre langue à aucun coût. Pour parler à un interprète, appelez 855-710-6984.
Deutsch German	Falls Sie oder jemand, dem Sie helfen, Fragen haben, haben Sie das Recht, kostenlose Hilfe und Informationen in Ihrer Sprache zu erhalten. Um mit einem Dolmetscher zu sprechen, rufen Sie bitte die Nummer 855-710-6984 an.
ગુજરાતી Gujarati	જો તમને અથવા તમે મદદ કરી રહ્યા હોય એવી કોઈ બીજી વ્યક્તિને એસ.બી.એમ. કાયેક્રમ બાબતે પ્રશ્નો હોય, તો તમને વિના ખર્ચે, તમારી ભાષામાં મદદ અને માહિતી મેળવવાનો હક્ક છે. દુભાષિયા સાથે વાત કરવા માટે આ નંબર 855-710-6984 પર કૉલ કરો.
हिंदी Hindi	यदि आपके, या आप जिसकी सहायता कर रहे हैं उसके, प्रश्न हैं, तो आपको अपनी भाषा में निःशुल्क सहायता और जानकारी प्राप्त करने का अधिकार है। किसी अनुवादक से बात करने के लिए 855-710-6984 पर कॉल करें ।.
Italiano Italian	Se tu o qualcuno che stai aiutando avete domande, hai il diritto di ottenere aiuto e informazioni nella tua lingua gratuitamente. Per parlare con un interprete, puoi chiamare il numero 855-710-6984.
한국어 <b>Korea</b> n	만약 귀하 또는 귀하가 돕는 사람이 질문이 있다면 귀하는 무료로 그러한 도움과 정보를 귀하의 언어로 받을 수 있는 권리가 있습니다. 통역사가 필요하시면 855-710-6984 로 전화하십시오.
Diné Navajo	T'áá ni, éí doodago ła'da bíká anánílwo'ígíí, na'ídíłkidgo, ts'ídá bee ná ahóóti'i' t'áá níík'e níká a'doolwoł dóó bína'ídíłkidígíí bee nił h odoonih. Ata'dahalne'ígíí bich'i' hodíílnih kwe'é 855-710-6984.
فارسی Persian	اگر شما، یا کسی که شما به او کمک می کنید، سؤالی داشته باشید، حق این را دارید که به زبان خود، به طور رایگان کمک و اطلاعات دریافت نمایید. جهت گفتگو با یک مترجم شفاهی، با شماره 6984-710-855 تماس حاصل نمایید.
Polski Polish	Jeśli Ty lub osoba, której pomagasz, macie jakiekolwiek pytania, macie prawo do uzyskania bezpłatnej informacji i pomocy we własnym języku. Aby porozmawiać z tłumaczem, zadzwoń pod numer 855-710-6984.
Русский Russian	Если у вас или человека, которому вы помогаете, возникли вопросы, у вас есть право на бесплатную помощь и информацию, предоставленную на вашем языке. Чтобы связаться с переводчиком, позвоните по телефону 855-710-6984.
Tagalog Tagalog	Kung ikaw, o ang isang taong iyong tinutulungan ay may mga tanong, may karapatan kang makakuha ng tulong at impormasyon sa iyong wika nang walang bayad. Upang makipag-usap sa isang tagasalin-wika, tumawag sa 855-710-6984.
ار دو Urdu	اگر آپ کو، یا کسی ایسے فرد کو جس کی آپ مدد کررہے ہیں، کوئی سوال درپیش ہے تو، آپ کو اپنی زبان میں مفت مدد اور معلومات حاصل کرنے کا حق ہے۔ مترجم سے بات کرنے کے لیے، 6984-710-855 پر کال کریں۔
Tiếng Việt Vietnamese	Nều quý vị, hoặc người mà quý vị giúp đỡ, có câu hỏi, thì quý vị có quyền được giúp đỡ và nhận thông tin bằng ngôn ngữ của mình miễn phí. Để nói chuyện với một thông dịch viên, gọi 855-710-6984.

#### bcbsnm.com