Coverage for: Individual/Family | Plan Type: HMO

Turquoise 2 with EXTRA SAVINGS Plan



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The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit www.bcbsnm.com/bb/ind/bbshkb10cnninmp-nm-2023.pdf or by calling 1-866-236-1702. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary/ or call 1-855-756-4448 to request a

Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	\$65 Individual / \$195 Family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible</u> ?	Yes. Preventive Health and mental health services are covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive</u> <u>services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>www.healthcare.gov/coverage/preventive-care-benefits/</u> .
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	\$800 Individual / \$2,400 Family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Premiums, balance billing charges, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See <u>www.bcbsnm.com/bluecomm</u> or call 1-866-236-1702 for a list of participating <u>providers</u> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance</u> <u>billing</u>). Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the <u>specialist</u> you choose without a <u>referral</u> .

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All **<u>copayment</u>** and **<u>coinsurance</u>** costs shown in this chart are after your **<u>deductible</u>** has been met, if a <u>**deductible**</u> applies.

Common		What You Will Pay		Limitations, Exceptions, & Other	
Medical Event	Services You May Need	Participating Provider (You will pay the least)	Non-Participating Provider (You will pay the most)	Important Information	
	Primary care visit to treat an injury or illness	10% coinsurance	Not Covered	Virtual visits: 10% <u>coinsurance</u> . No charge for Covid treatment. See your benefit booklet* for details.	
If you visit a health	<u>Specialist</u> visit	20% <u>coinsurance</u>	Not Covered	No charge for Covid treatment.	
care <u>provider's</u> office or clinic	Preventive care/screening/ immunization	No Charge; <u>deductible</u> does not apply	Not Covered	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for. No charge for Covid vaccines.	
	<u>Diagnostic test</u> (x-ray, blood work)	Freestanding Facility: 10% <u>coinsurance</u> Hospital: 20% <u>coinsurance</u>	Not Covered	Prior authorization may be required; see your benefit booklet* for details. No charge for Covid test.	
If you have a test	Imaging (CT/PET scans, MRIs)	Freestanding Facility: 10% <u>coinsurance</u> Hospital: 20% <u>coinsurance</u>	Not Covered	Prior authorization may be required; see your benefit booklet* for details. Gynecological or obstetrical ultrasounds do not require prior authorization.	
	Preferred generic drugs (Tier 1)	Preferred – No Charge after <u>deductible</u> Participating - 10% <u>coinsurance</u>	Not Covered	Limited to a 30-day supply at retail (or a 90-day supply at a <u>network</u> of select retail pharmacies). Up to a 90-day supply	
If you need drugs to treat your illness or	Non-preferred generic drugs (Tier 2)	Preferred - 10% <u>coinsurance</u> Participating - 20% <u>coinsurance</u>	Not Covered	at mail order. <u>Specialty drugs</u> limited to a 30-day supply. Payment of the difference between the	
condition More information about	Preferred brand drugs (Tier 3)	Preferred - 20% <u>coinsurance</u> Participating - 30% <u>coinsurance</u>	Not Covered	cost of a brand name drug and a generic may also be required if a generic drug is	
prescription drug coverage is available	Non-preferred brand drugs (Tier 4)	Preferred - 35% <u>coinsurance</u> Participating - 40% <u>coinsurance</u>	Not Covered	available. Your <u>cost share</u> for a covered insulin drug will not exceed \$25 per 30-day	
at www.bcbsnm.com/rx23 /6T	Preferred <u>specialty drugs</u> (Tier 5)	45% coinsurance	Not Covered	supply. Third party payments do not apply to the	
<u>/01</u>	Non-preferred <u>specialty drugs</u> (Tier 6)	50% <u>coinsurance</u>	Not Covered	member's <u>cost sharing</u> . No charge for FDA approved, cleared, or authorized Covid tests, available over the counter, at a participating pharmacy.	

Common		What You Will Pay		Limitations, Exceptions, & Other	
Medical Event	Services You May Need	Participating Provider (You will pay the least)	Non-Participating Provider (You will pay the most)	Important Information	
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	Freestanding Facility: \$100/visit plus 10% <u>coinsurance</u> after <u>deductible</u> Hospital: \$100/visit plus 20% <u>coinsurance</u> after <u>deductible</u>	Not Covered	Prior authorization may be required for non-emergency surgery. Outpatient Infusion Therapy: Facility \$500, Physician in home, office, or infusion suite \$50; <u>deductible</u> does not	
	Physician/surgeon fees	\$50/visit plus 20% <u>coinsurance</u> after <u>deductible</u>	Not Covered	apply. See your benefit booklet* for details.	
1	Emergency room care	Facility: \$500/visit plus 20% <u>coinsurance</u> after <u>deductible</u> Physician: 20% <u>coinsurance</u>	Facility: \$500/visit plus 20% <u>coinsurance</u> after <u>deductible</u> Physician: 20% <u>coinsurance</u>	Facility/visit <u>copayment</u> waived if admitted. <u>Balance billing</u> is not allowed for out-of-network emergency care. No charge for Covid treatment.	
If you need immediate medical attention	Emergency medical transportation	20% coinsurance	20% coinsurance	Prior authorization may be required for non-emergency transportation. No charge for Covid treatment. See your benefit booklet* for details.	
	<u>Urgent care</u>	20% coinsurance	20% coinsurance	No charge for Covid treatment.	
If you have a hospital	Facility fee (e.g., hospital room)	\$250/visit plus 20% <u>coinsurance</u> after <u>deductible</u>	Not Covered	Prior authorization may be required, unless for emergency.	
stay	Physician/surgeon fees	20% <u>coinsurance</u>	Not Covered	Prior authorization may be required, unless for emergency.	
If you need mental health, behavioral	Outpatient services	No Charge; <u>deductible</u> does not apply	Not Covered	Prior authorization may be required; see your benefit booklet* for details.	
health, or substance abuse services	Inpatient services	No Charge; <u>deductible</u> does not apply	Not Covered	Prior authorization may be required; see your benefit booklet* for details.	
If you are pregnant	Office visits	Primary care: 10% <u>coinsurance</u> <u>Specialist</u> : 20% <u>coinsurance</u>	Not Covered	Coinsurance applies to first prenatal visit (per pregnancy).	
	Childbirth/delivery professional services	20% coinsurance	Not Covered	<u>Cost sharing</u> does not apply for <u>preventive services</u> . Depending on the type of services, a <u>coinsurance</u> or	
	Childbirth/delivery facility services	\$250/visit plus 20% <u>coinsurance</u> after <u>deductible</u>	Not Covered	<u>deductible</u> may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e., ultrasound).	
If you need help recovering or have	Home health care	20% <u>coinsurance</u>	Not Covered	100 visits/year. Prior authorization may be required.	

Common	What You Will Pay		Limitations, Exceptions, & Other	
Medical Event	Services You May Need	Participating Provider (You will pay the least)	Non-Participating Provider (You will pay the most)	Important Information
other special health needs	Rehabilitation services	Physical, occupational and speech therapies: 10% <u>coinsurance</u> All other <u>rehabilitation services</u> : 20% <u>coinsurance</u>	Not Covered	Physical, occupational, and speech therapies in an office or outpatient setting, performed by <u>providers</u> acting within the scope of their license,
	Habilitation services	Physical, occupational and speech therapies: 10% <u>coinsurance</u> All other <u>habilitation services</u> : 20% <u>coinsurance</u>	Not Covered	including Chiropractors and Doctors of Oriental Medicine. Prior authorization may be required. See your benefit booklet* for details.
	Skilled nursing care	20% coinsurance	Not Covered	60 days/year. Prior authorization may be required.
	Durable medical equipment	20% coinsurance	Not Covered	Prior authorization may be required.
	Hospice services	20% coinsurance	Not Covered	Prior authorization may be required.
	Children's eye exam	No Charge; <u>deductible</u> does not apply	Up to a \$30 reimbursement is available; <u>deductible</u> does not apply	One visit per year. Out-of-Network reimbursement will not exceed the retail cost. See your benefit booklet* (Pediatric Vision Care Benefits) for details.
lf your child needs dental or eye care	Children's glasses	No Charge; <u>deductible</u> does not apply	Up to a \$50 reimbursement is available; <u>deductible</u> does not apply	One pair of glasses per year. Reimbursement for frames, lenses, and lens options purchased Out-of-Network is available (not to exceed the retail cost). See your benefit booklet* (Pediatric Vision Care Benefits) for details.
	Children's dental check-up	Not Covered	Not Covered	Pediatric dental coverage can be purchased separately as a stand-alone policy.

Excluded Services & Other Covered Services:

 Cosmetic surgery Dental care (Adult, routine dental) Infertility treatment (except for diagnosis and medically indicated treatments for physical conditions causing infertility) 	 Long-term care Non-emergency care when traveling outside the U.S. 	Private-duty nursingRoutine eye care (Adult)
Other Covered Services (Limitations may apply to these	e services. This isn't a complete list. Please see your <u>pl</u>	<u>an</u> document.)
 Abortion care (only if the pregnancy is the result of rape or incest, or for a pregnancy which, as certified by a physician, places the woman in danger of death unless an abortion is performed) Acupuncture (20 visits/year unless for habilitative or rehabilitative purposes) Bariatric surgery 	 Chiropractic care (20 visits/year unless for habilitative or rehabilitative purposes) Hearing aids (limit 1 item per hearing impaired ear every 3 years) 	 Routine foot care (when <u>medically necessary</u> Weight loss programs (only dietary evaluations, <u>medically necessary prescription</u> <u>drugs</u> and counseling for medical management of morbid obesity and obesity are covered)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: the <u>plan</u> at 1-866-236-1702. You may also contact your state insurance department at 1-855-427-5674. Other coverage options may be available to you too, including buying individual insurance coverage through the <u>Health Insurance Marketplace</u> or the New Mexico State-Based Exchange BeWellnm at <u>www.BeWellnm.com</u>. For more information about the <u>Marketplace</u>, visit <u>www.HealthCare.gov</u> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Blue Cross and Blue Shield of New Mexico (BCBSNM) Appeals Unit at 1-833-415-0566. You may also contact the U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or visit <u>www.dol.gov/ebsa/healthreform</u>. Additionally, a consumer assistance program can help you file your <u>appeal</u>. Contact the New Mexico Superintendent of Insurance toll-free at 1-855-427-5674 or visit <u>www.osi.state.nm.us</u>.

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Not Applicable

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-866-236-1702. Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-866-236-1702. Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-866-236-1702. Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-866-236-1702.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby		
(9 months of in-network pre-natal care and a		
hospital delivery)		

The plan's overall deductible	\$65
Specialist coinsurance	20%
Hospital (facility) <u>copay/coins</u>	\$250+20%
Other <u>coinsurance</u>	20%

This EXAMPLE event includes services like:

Specialist office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood work) Specialist visit (anesthesia)

Total Example Cost	\$12,700

In this example, Peg would pay:

Cost Sharing	
Deductibles	\$65
<u>Copayments</u>	\$0
<u>Coinsurance</u>	\$700
What isn't covered	
Limits or exclusions	\$60
The total Peg would pay is	\$825

Managing Joe's Type 2 Diabetes		
(a year of routine in-network care of a well-		
controlled condition)		

The plan's overall deductible	\$65
Specialist coinsurance	20%
Hospital (facility) <u>copay/coins</u>	\$250+20%
Other <u>coinsurance</u>	20%

This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (*including disease education*) <u>Diagnostic tests</u> (*blood work*) <u>Prescription drugs</u> <u>Durable medical equipment</u> (*glucose meter*)

Total Example Cost	\$5,600
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In this example, Joe would pay:

Cost Sharing		
Deductibles	\$65	
<u>Copayments</u>	\$300	
Coinsurance	\$300	
What isn't covered		
Limits or exclusions	\$20	
The total Joe would pay is	\$685	

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

The plan's overall deductible	\$65
Specialist coinsurance	20%
Hospital (facility) copay/coins	\$250+20%
Other coinsurance	20%

This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)

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In this example, Mia would pay:

Cost Sharing	
<u>Deductibles</u>	\$65
<u>Copayments</u>	\$400
<u>Coinsurance</u>	\$400
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$800

BlueCross BlueShield of New Mexico

Health care covera We provide free communication aids and servic assistance. We do not discriminate on the basis sexual orientation, health status or disability.	es for anyone wit	th a disability or who needs language	
To receive language or communication assistance free of charge, please call us at 855-710-6984.			
If you believe we have failed to provide a service, or thin Office of Civil Rights Coordinator 300 E. Randolph St. 35th Floor Chicago, Illinois 60601	k we have discrim Phone: TTY/TDD: Fax:	855-664-7270 (voicemail)	
You may file a civil rights complaint with the U.S. Depa U.S. Dept. of Health & Human Services 200 Independence Avenue SW Room 509F, HHH Building 1019 Washington, DC 20201	Phone: TTY/TDD: Complaint Po	800-368-1019	

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If you, or someone you are helping, have questions, you have the right to get help and information in your language at no cost. To talk to an interpreter, call 855-710-6984.

Español Spanish	Si usted o alguien a quien usted está ayudando tiene preguntas, tiene derecho a obtener ayuda e información en su idioma sin costo alguno. Para hablar con un intérprete, llame al 855-710-6984.
العربية Arabic	إن كان لديك أي لدى شخص تساهده أسللة، فلديك الحق في الحصول بلغ المساعدة و لمطومات الضرورية بلغتك من دون ية تكلفة المتحدث مع مترجم فرري، اتصل بلغ الرم 6984-710-855.
繁體中文 Chinese	如果您,或您正在協助的對象,對此有疑問,您有權利免費以您的母語獲得幫助和訊息。洽詢一位翻譯員,請撥電話 號碼 855-710-6984。
Français French	Si vous, ou quelqu'un que vous êtes en train d'aider, avez des questions, vous avez le droit d'obtenir de l'aide et l'information dans votre langue à aucun coût. Pour parler à un interprête, appelez 855-710-6984.
Deutsch German	Falls Sie oder jemand, dem Sie helfen, Fragen haben, haben Sie das Recht, kostenlose Hilfe und Informationen in Ihrer Sprache zu erhalten. Um mit einem Dolmetscher zu sprechen, rufen Sie bitte die Nummer 855-710-6984 an.
ગુજરાતી	જો તમને અથવા તમે મદદ કરી રહ્યા ફોય એવી કોઈ બીજી વ્યક્તિને એસ.બી.એમ. કાયક્રેમ બાબતે પ્રશા ફોય, તો તમને વિના ખયેર્, તમારી ભાષામાં મદદ અને
Gujarati	માફતી મેળવવાનો ફક્ક છે. દુભાષિયા સાથે વાત કરવા માટે આ નંબર 855-710-6984 પર કૉલ કરો.
हिंदी	यिद आपके, या आप जिसकी सहायता कर रहे हैं उैसके, प्रश्न हैं, तो आपके अपनी भाषा म निःशुल्क सहायता और जानकारी प्राप्त करन का अधिकार है।
Hindi	किसी अनवादक स बात करन क लिए 855-710-6984 पर कॉल करें।.
Italiano	Se tu o qualcuno che stai aiutando avete domande, hai il diritto di ottenere aiuto e informazioni nella tua lingua gratuitamente. Per parlare con un interprete, puoi chiamare il
Italian	numero 855-710-6984.
한국어	만약 귀하 또는 귀하가 돕는 사람이 질문이 있다면 귀하는 무료로 그려한 도움과 정보를 귀하의 언어로 받을 수 있는 권리가 있습니다. 통역사가
Korean	필요하시면 855-710-6984 로 전화하십시오.
Diné	T'áá ni, éí doodago la'da biká anánilwo'ígii, na'idíłkidgo, ts'ídá bee ná ahóóti'i' t'áá níík'e niká a'doolwol dóó bína'ídiłkidigíí bee nil h odoonih.
Navajo	Ata'dahalne'igií bich'j' hodiílnih kwe'é 855-710-8984.
فارسی	اگر شما، یا کسی که شما به ای کمک می کنید، سؤالی داشته بنشید، حق این را دارید که به زبان خود، به طور رایگان کمک و اطلاعات دریافت نمایید جهت گفتگو با یک مترجم شهافی، با شماره
Persian	انمستا حاصل نمایید /6984-710-858
Polski	Jeśli Ty lub osoba, której pomagasz, macie jakiekolwiek pytania, macie prawo do uzyskania bezpłatnej informacji i pomocy we własnym języku. Aby porozmawiać z
Polish	tłumaczem, zadzwoń pod numer 855-710-6984.
Русский	Если у вас или человека, которому вы помогаете, возникли вопросы, у вас есть право на бесплатную помощь и информацию, предоставленную на вашем языке.
Russian	Чтобы связаться с переводчиком, позвоните по телефону 855-710-6984.
Tagalog Tagalog	Kung ikaw, o ang isang taong iyong tinutulungan ay may mga tanong, may karapatan kang makakuha ng tulong at impormasyon sa iyong wika nang walang bayad. Upang makipag-usap sa isang tagasalin-wika, tumawag sa 855-710-6984.
اردز. Urdu	ائس آپ کو، یا تمنی ایسے فرد کو جن کئی آپ جدد کوریے ہوں شوٹل درپیش سے شر، آپ کل اپنی زیان میں مفتحدد اور العلومات حاصل کون ہے کا حق سے۔ مقرح مان ہے جات کرنے کانے بڑے 485-710-8984 پر کال شویں۔
Tiếng Việt	Nếu quý vị, hoặc người mà quý vị giúp đờ, có câu hói, thi quý vị có quyền được giúp đờ và nhận thông tin bằng ngôn ngữ của mình miễn phí. Đế nói chuyện với một thông
Vietnamese	dịch viên, gọi 855-710-6984.