

State of New Mexico

Plan Highlights – 2026 Platinum HMO Plan

The following are the highlights of the State of New Mexico HMO Plan administered by Blue Cross and Blue Shield of New Mexico (BCBSNM). Any services received must be medically necessary to be covered.

Benefit Highlights		HMO Provider ^{1,2}
Highlights of Cost-Sharing Features	Annual Deductible¹ (All services are subject to deductible unless noted otherwise.)	\$0 / Individual \$0 / Couple \$0 / Family
	Annual Out-of-Pocket Limit² (Includes medical deductible, coinsurance, copayments, plus drug plan deductible, drug coinsurance, and drug copays. Does not include penalty amounts, or non-covered charges.)	\$3,500 / Individual \$7,000 / Couple \$10,500 / Family
	Lifetime Maximum	Unlimited (Certain services are subject to plan year and/or lifetime maximums or are limited per condition.)
Type of Service	Description of Service and Limitations	Your Share After Annual Deductible ^{1,2}
Physician Services, Office	Primary Care Physician/Provider (PCP) Office Visit / Exam Copayment (non-preventive) • Office Surgery (including casts, splints, etc.) • Telehealth Services	\$20 per visit (deductible waived) \$20 per visit (deductible waived) No copay (deductible waived)
	Other non-Routine Office Services: Includes services of non-PCP providers (Specialists) • Office Surgery • Allergy Tests, Serum • Allergy Injections • Therapeutic Injections (with Physician) • Therapeutic Injections (with Nurse)	• \$40 per visit (deductible waived) • \$40 per visit (deductible waived) ⁴ • \$0 copay • \$0 copay • \$0 copay
	Preventive Services: including immunizations, lab, X-ray, colonoscopies, pap tests, mammograms, immunizations, and other wellness services; smoking/ tobacco cessation counseling, etc.	No Charge (deductible waived)
Diagnostic Testing, Outpatient	PET Scans, CT Scans, MRIs, (unless covered as part of a fixed-dollar copayment during ER visit, admission, etc.)	\$75
	Other Lab, X-Ray, EKGs, diagnostic services	\$20 \$75
Inpatient Hospital Services, Acute Care	Hospitalization (includes semi-private room, board, drugs, medications, and ancillaries, inpatient physician visits, surgeon, assistant, and anesthesiologist)	\$750 per admission*
	Related physician services (e.g., anesthesiologist, surgeon)	\$0 copay
Outpatient Hospital Services	Surgery – operating and recovery room Observation (nonemergency)	\$75
	Related physician services (e.g., anesthesiologist, surgeon)	\$0 copay
Emergency Services and Urgent Care	Emergency room or emergency observation room visit	\$250 (waived if admitted)
	Urgent care center	\$50 per visit
	Ambulance (ground and air transport)	Ground \$100; Air \$200
	Cornea, Bone marrow, heart, heart-lung, liver, lung, pancreas-kidney, Kidney, and other medically necessary transplants (Case Management required; maximums apply to covered travel and lodging fees.)	Copay or deductible based on place of treatment and type of service ^{4,5,6} \$10,000 max travel and lodging fees per transplant
Maternity Services	Physician/midwife services (delivery, prenatal/postnatal care)	PCP or Specialist copay (initial visit only)
	Hospital admission	Applicable copays based on place and type of service ^{4,5}
	Routine nursery care for covered newborn (Child covered from birth but must apply for coverage within 31 days.)	\$750 per admission *

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Type of Service	Description of Service and Limitations	Your Share After Annual Deductible ^{1,2}
		HMO Provider
Mental Health and Substance Abuse Rehabilitation Services	Outpatient/Office services	No charge (deductible waived) ⁴
	Telehealth services	No charge (deductible waived)
	Inpatient services	No charge (deductible waived) ^{4,5}
	Partial hospitalization	No charge (deductible waived) ⁵
	Intensive outpatient program	No charge (deductible waived) ⁴
	Residential treatment center (max. 60 days / plan year)	No charge (deductible waived) ^{4,5}
Other Services	Acupuncture & Spinal manipulation (ANY provider except Chiropractor) (limited to 25 visits / combined / plan year.)	\$40 per visit (deductible waived)
	Chiropractic Services (Chiropractor Provider only) (Limited to 25 visits / combined / plan year with acupuncture.)	\$20 Per Visit (deductible waived)
	Cardiac and Pulmonary Rehabilitation	Specialist Office visit copays apply
	Chemotherapy, Radiation therapy	Specialist copay applies for office visits, other outpatient place of service 20%
	Dialysis	PCP copay applies for office visits, other outpatient place of service 20%
	Durable medical equipment, diabetic equipment, and supplies; orthopedic appliances, prosthetics and orthotics (Rental benefits may not exceed the purchase price of a new unit. Supplies limited to a 30-day supply during a 30-day period)	20%
	Hearing aids –	No copay, up to \$2,500 per ear every 36 months
	Home health care and home I.V. services	\$40 per Physician visit (deductible waived) or No Charge for Nurse visit ⁴
	Hospice	No charge ^{4,5} (deductible waived)
	Naprapathy and Massage Therapy (limited to 25 visits / combined / plan year)	\$40 per visit (deductible waived)
	Rehabilitation facility and Skilled Nursing facility	\$750 per admission
	Short-term rehabilitation: outpatient/office Physical, Occupational and Speech therapies	\$20 per visit (deductible waived)
	Autism Spectrum Disorders • Diagnosis and treatment of autism spectrum disorder • Well-baby and well-child screening for diagnosing the presence of autism spectrum disorder	\$0
	TMJ/CMJ, oral surgery, and dental accident services	Applicable copayments, deductible, and/or coinsurance based on place and type of treatment
	See your PBM benefit summary for details.	

FOOTNOTES:

¹All benefits are based on the covered charges as determined by BCBSNM. The deductible must be met before benefit payments are made for most covered services in a plan year. ("Deductible waived" is indicated above for those services that are excluded from the deductible requirement.)

Note: A "PCP" is any HMO provider in one of the following categories of practice: Family Practice, Internal Medicine, General Practice, Gynecology, Pediatrics, or Obstetrics/Gynecology.

²After you reach the applicable out-of-pocket limit, BCBSNM pays 100 percent of most of your covered preferred Provider charges, whichever is applicable, for the rest of the plan year. Amounts in excess of covered charges, penalty amounts, and non-covered charges do not count toward the out-of-pocket limit or deductible.

³Initial treatment of a medical emergency at an HMO or nonpreferred emergency room or trauma center is paid at the HMO Provider benefit level. If you must be admitted as an inpatient as a result of an emergency, the entire, related hospitalization is paid at the HMO Provider benefit level. Follow-up treatment and treatment that is not for an emergency is not covered. The emergency room or observation room copayment is waived if an inpatient admission results; then inpatient hospital benefits apply.

⁴Certain services are not covered if preauthorization is not obtained from BCBSNM. Nonemergency air ambulance transfer services are covered only when it is medically necessary to transfer the patient from one facility to another. A list of services requiring preauthorization is in Section 4 of your benefit booklet.

⁵Preauthorization (or admission review approval) is required for inpatient admissions. Some services, such as transplants, require additional approval. If you do not receive preauthorization for these individually-identified procedures or services, benefits for any related admissions will be denied. See Section 4 of your benefit booklet for additional details.

⁶Transplants must be received at a facility that contracts with BCBSNM or with the national BCBS transplant network.

***Note about Family deductibles and out-of-pocket limits:** If you have a Family contract, an entire family meets an applicable deductible or out-of-pocket limit for a plan year when the total deductible amount or out-of-pocket limit for all family members reaches three times the Individual deductible or out-of-pocket limit amount (the deductible and out-of-pocket limit amounts for three or more family members are combined to satisfy the Family deductible and the Family out-of-pocket limit). However, once a member meets an Individual deductible, that member's applicable deductible is satisfied for the plan year, and no more charges incurred by that member can be used to satisfy the Family deductible.

This is a summary only – please refer to the Summary of Benefits and Coverage (SBC) document and Benefit Booklet for more details.