



Medicaid - 2025 Prior Authorization Data

List of services that need approval

Standard Authorization Metrics	Amount
Approved	88%
Denied	12%
Approved Post Decision Extension	N/A
Approved After Appeal	40%
Average Determination Time	1.56 days
Median Determination Time	0.04 days

Expedited Authorization Metrics	Amount
Approved	85%
Denied	15%
Average Determination Time	8 hours
Median Determination Time	3 hours

Blue Cross and Blue Shield of New Mexico, a Division of Health Care Service Corporation, a Mutual Legal Reserve Company, an Independent Licensee of the Blue Cross and Blue Shield Association