

TRANSITION OF CARE: Contact List

Medical Emergency	911
Road Advisory Hotline	511
TTY/TDD	711
My Care Coordinator	1-____-____-____
My Community Health Worker at BCBSNM	1-505-816-____
24/7 Nurseline	1-877-213-2567
AllianceRx Walgreens Prime Home Delivery Pharmacy	1-800-706-4364
American Red Cross in New Mexico	1-505-265-8514
Member Services	1-866-689-1523
HCA Health Care Authority	1-800-283-4465
Ombudsman Specialist	1-888-243-1134
Davis Vision®	1-800-584-3140
ModivCare® Transportation Services	1-866-418-9829
United Way of New Mexico	211

BEHAVIORAL HEALTH

National Domestic Violence Hotline	1-800-799-7233
National Suicide Prevention Lifeline	1-800-273-8255
New Mexico Crisis and Access Hotline	1-855-662-7474

BLUE CROSS AND BLUE SHIELD OF NEW MEXICO WEBSITE

www.bcbsnm.com/turquoise-care

PROVIDER FINDER®

Go to www.bcbsnm.com/turquoise-care and select 'Find a Doctor or Hospital' to search for providers in your area.

Such services are funded in part with the State of New Mexico.

Blue Cross and Blue Shield of New Mexico, a Division of Health Care Service Corporation,
a Mutual Legal Reserve Company, an Independent Licensee of the Blue Cross and Blue Shield Association

BCBSNM contracts with Prime Therapeutics to provide pharmacy benefit management and related other services. BCBSNM, as well as several independent Blue Cross and Blue Shield Plans, has an ownership interest in Prime Therapeutics. Prime Therapeutics has an ownership interest in AllianceRx Walgreens Prime, a central specialty and home delivery pharmacy.

Davis Vision is an independent company that administers vision services for Blue Cross and Blue Shield of New Mexico.

ModivCare is an independent company that has contracted with Blue Cross and Blue Shield of New Mexico to provide transportation services for members with coverage through BCBSNM.

To ask for auxiliary aids and services or materials in other formats and languages at no cost, please call 1-866-689-1523 (TTY/TDD: 711).

Blue Cross and Blue Shield of New Mexico complies with applicable federal civil rights laws and does not discriminate on the basis of health status or need for services or race, color, national origin, age, disability, sex, ancestry, spousal affiliation, sexual orientation and/or gender identity. See our full non-discrimination notice and contacts.

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-855-710-6984 (TTY: 711).

Díí baa akó nínízin: Díí saad bee yáníłti'go Diné Bizaad, saad bee áká'ánída'áwo'déé', t'áá jiik'eh, éí ná hóló, kójj' hódííłnih 1-855-710-6984 (TTY: 711).